

435634-2026 - Competition

Ireland – Software supply services – Provision of Licencing for Docusign Intelligent Agreement Management Platform

OJ S 120/2026 25/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: National Transport Authority_1149

Email: procurement@nationaltransport.ie

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Provision of Licencing for Docusign Intelligent Agreement Management Platform

Description: The National Transport Authority seeks a DocuSign authorised seller who can provide the SaaS DocuSign eSignature services for the Authority. The Authority tenders for the DocuSign Intelligent Agreement Management (IAM) Platform that orchestrates the full agreement lifecycle in addition to signature allowing creation, commitment and management of agreements end-to-end and to send, receive and electronically sign documents, including sending documents to external signees. As part of the IAM Platform, the Authority require the Gold Success support model, which includes adoption services, onboarding, configuration guidance, solution optimisation, learning services, advisory services and support services. Only DocuSign or a DocuSign authorised reseller can respond to this tender. The full scope of service requirements can be found in the CFT documentation. The expected initial term of the Contract will be four (4) years. The Authority estimates that the value of this contract based on its maximum term is €326,000 and reserves the right to spend up to €391,000.

Procedure identifier: 93f098a8-1b54-433a-b635-099043dad053

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 326 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Provision of Licencing for DocuSign Intelligent Agreement Management Platform

Description: The National Transport Authority seeks a DocuSign authorised seller who can provide the SaaS DocuSign eSignature services for the Authority. The Authority tenders for the DocuSign Intelligent Agreement Management (IAM) Platform that orchestrates the full agreement lifecycle in addition to signature allowing creation, commitment and management of agreements end-to-end and to send, receive and electronically sign documents, including sending documents to external signees. As part of the IAM Platform, the Authority require the Gold Success support model, which includes adoption services, onboarding, configuration guidance, solution optimisation, learning services, advisory services and support services. Only DocuSign or a DocuSign authorised reseller can respond to this tender. The full scope of service requirements can be found in the CFT documentation. The expected initial term of the Contract will be four (4) years. The Authority estimates that the value of this contract based on its maximum term is €326,000 and reserves the right to spend up to €391,000.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 326 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 17/07/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8485572>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8485572>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 28/07/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 28/07/2026 12:30:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8485572>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: National Transport Authority_1149

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: National Transport Authority_1149

Organisation processing tenders: National Transport Authority_1149

8. Organisations

8.1. ORG-0001

Official name: National Transport Authority_1149

Registration number: 119869

Postal address: Haymarket House Smithfield Dublin 7

Town: Dublin
Postcode: D07 CF98
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: procurement@nationaltransport.ie
Telephone: 018798300
Internet address: <https://www.nationaltransport.ie>
Buyer profile: <https://www.nationaltransport.ie>

Roles of this organisation:

Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: fc2c1855-834e-401e-a175-36a031859d67 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 23/06/2026 16:11:22 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: English

Notice publication number: 435634-2026

OJ S issue number: 120/2026

Publication date: 25/06/2026