

Spain-Madrid: IT services: consulting, software development, Internet and support

OJ S 249/2013 24/12/2013

Contract notice

Services

Directive 2004/18/EC

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: Ministerio de Justicia

Postal address: San Bernardo, 45

Town: Madrid

Postal code: 28071

Country: Spain

For the attention of: Jefa de Servicio de la Subdirección General de Contratación y Servicios

E-mail: [mesacontratacion@minjus.es](mailto:mesacontratacion@minjus.es)

Telephone: +34 913902329

Fax: +34 913902370

**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** Official name: Registro General del Ministerio de Justicia

Postal address: c/ Bolsa, 8

Town: Madrid

Postal code: 28071

Country: Spain

### I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

### I.3. Main activity

Other: Servicios informáticos

### I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting authority

Servicio de atención a usuarios, mantenimiento hardware y gestión del puesto de trabajo en el ámbito de la Administración de Justicia.

#### II.1.2. Type of contract and place of performance or delivery

Services

NUTS code

### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

### **II.1.4. Information about framework agreement**

### **II.1.5. Short description of the contract or purchase(s)**

Servicio de atención a usuarios, mantenimiento hardware y gestión del puesto de trabajo en el ámbito de la Administración de Justicia.

### **II.1.6. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

### **II.1.7. Information about the Government Procurement Agreement (GPA)**

### **II.1.8. Lots**

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

### **II.1.9. Information about variants**

#### **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

Estimated value excluding VAT: 28 747 185,28 EUR

### **II.2.2. Information about options**

Options: no

### **II.2.3. Information about renewals**

This contract is subject to renewal: no

#### **II.3. Duration of the contract or time limit for completion**

Duration in months: 24 (from the award of the contract)

Information about lots

Lot No: 1

#### **1) Short description**

Atención a usuarios, primer nivel CAU Help Desk

#### **2) CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

#### **3) Quantity or scope**

Precio Licitación: 5 400 324,86 EUR IVA incluido

#### **4) Indication about different time frame or duration**

#### **5) Additional information about lots**

Lot No: 2

#### **1) Short description**

Atención a usuarios segundo nivel CAU, mantenimiento de hardware y gestión del puesto de trabajo.

#### **2) CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

#### **3)**

**Quantity or scope**

Precio de licitación: 9 814 339,04 EUR IVA incluido

**4) Indication about different time frame or duration**

**5) Additional information about lots**

Lot No: 3

**1) Short description**

Coordinación y asistencia técnica de los servicios CAU Help Desk y segundo nivel CAU, mantenimiento de hardware y gestión del puesto de trabajo. Oficina técnica.

**2) CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

**3) Quantity or scope**

Precio de licitación: 596 288 EUR IVA incluido.

**4) Indication about different time frame or duration**

**5) Additional information about lots**

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**Section III: Legal, economic, financial and technical information**

**III.1. Conditions related to the contract**

**III.1.1. Deposits and guarantees required**

5 % del precio de licitación sin IVA.

**III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

**III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

**III.1.4. Contract performance conditions**

**III.2. Conditions for participation**

**III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

**III.2.2. Economic and financial ability**

**III.2.3. Technical and professional ability**

**III.2.4. Information about reserved contracts**

**III.3. Conditions specific to services contracts**

**III.3.1. Information about a particular profession**

**III.3.2. Information about staff responsible for the performance of the contract**

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**Section IV: Procedure**

**IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **IV.2.2. Information about electronic auction**

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

TASE-330

##### **IV.3.2. Previous publication concerning this procedure**

Prior information notice

Notice number in the OJ S: [2013/S 162-282655](#) of 22.8.2013

##### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

##### **IV.3.4. Time limit for receipt of tenders or requests to participate**

13.1.2014 - 17:30

##### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

Spanish.

##### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

##### **IV.3.8. Conditions for opening of tenders**

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: Miembros MesaContratación (Carácter permanente Resolución Subsecretario de Justicia 22-10-2012 .BOE nº 265, de3. 11.2012)

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

#### **VI.2. Information about European Union funds**

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

20.12.2013