

436499-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – ICT consultancy services

OJ S 120/2026 25/06/2026

**Contract or concession notice – standard regime - Change notice
Services**

1. Buyer

1.1. Buyer

Official name: Oslo kommune v/ Økonomi- og forvaltningsetaten

Email: postmottak@okf.oslo.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: ICT consultancy services

Description: The framework agreement shall cover Oslo municipality and associated entities' needs for ICT consultancy services. The objective of the joint procurement agreement is to cover Oslo municipality's need for ICT consultancy services in cases where Oslo municipality, due to resource or professional reasons, cannot cover the need for competence of permanent personnel. All entities in Oslo municipality will be able to use this agreement. The cooperative purchasing agreement is divided into five different sub-contracts. Parallel framework agreements will be signed with three to eight tenderers for further details, see point 2.1 of the tender documentation.

Procedure identifier: 090d4b7a-05cc-403c-8e6b-7d3344db3160

Internal identifier: 2616

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 79400000 Business and management consultancy and related services, 79410000 Business and management consultancy services, 79418000 Procurement consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 72226000 System software acceptance testing consultancy services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72266000 Software consultancy services, 72212000 Programming services of application software, 72212100 Industry specific software development services, 72212220 Internet and intranet software development services

2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 650 000 000,00 NOK

Maximum value of the framework agreement: 990 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 5

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 5

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition? Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract. Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision

process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Offence concerning its professional conduct in the domain of defence procurement: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Lack of reliability to exclude risks to the security of the country: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lot

5.1. Lot: LOT-0001

Title: Sub-contract 1: Project management, change and user experience

Description: The framework agreement shall cover Oslo municipality and associated entities' needs for ICT consultancy services. The objective of the joint procurement agreement is to cover Oslo municipality's need for ICT consultancy services in cases where Oslo municipality, due to resource or professional reasons, cannot cover the need for competence of permanent personnel. All entities in Oslo municipality will be able to use this agreement. The cooperative purchasing agreement is divided into five different sub-contracts. Parallel framework agreements will be signed with three to eight tenderers for further details, see point 2.1 of the tender documentation.

Internal identifier: 8361

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 79400000 Business and management consultancy and related services, 79410000 Business and management consultancy services, 79418000 Procurement consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 72226000 System software acceptance testing consultancy services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72266000 Software consultancy services, 72212000 Programming services of application software, 72212100 Industry specific software development services, 72212220 Internet and intranet software development services

Options:

Description of the options: The framework agreement applies for 2 years from when the contract is signed. The contracting authority has an option to extend the contract for up to 1+1 years on unchanged terms, for a total of up to four years.

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Tenderers are required to be credit worthy without security. Documentation requirements: The contracting authority will obtain a credit rating from Experian on its own initiative. The Contracting Authority reserves the right to obtain the company's last Annual Financial Statements including notes, the Board's Annual Reports and Audit Reports, as well as new information of relevance to the company's fiscal figures.

Criterion: References on specified services

Description of selection criterion: Tenderers shall have experience from comparable assignments within the sub-contract a tender is submitted for. Comparable assignments means assignments that deal with one or several of the competence areas listed within the sub-contract(s) that the tenderer qualifies for and submit tenders for. Documentation requirements: Short description of the three most comparable assignments in the last three years, per sub-contract a tender is submitted for, including information on the contract's value, date of delivery, as well as the name of the contracting authority and a description of the assignment's content. Separate documentation shall be submitted per sub-contract that the tenderer qualifies and submits tenders for.

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hourly rate per consultant category

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Recruitment

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Competence development

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/2616>

Ad hoc communication channel:

Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/2616>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 03/07/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 4 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 8

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Oslo kommune v/ Økonomi- og forvaltningsetaten

Organisation providing more information on the review procedures: Oslo kommune v/ Økonomi- og forvaltningsetaten

Organisation receiving requests to participate: Artifik AS

5.1. Lot: LOT-0002

Title: Sub-contract 2: Development, integration and data.

Description: Further details on the sub-contract are stated in annex 1A annex 1.

Internal identifier: 8362

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 79400000 Business and management consultancy and related services, 79410000 Business and management consultancy services, 79418000 Procurement consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 72226000 System software acceptance testing consultancy services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72266000 Software consultancy services, 72212000 Programming services of application software, 72212100 Industry specific software development services, 72212220 Internet and intranet software development services

Options:

Description of the options: The framework agreement applies for 2 years from when the contract is signed. The contracting authority has an option to extend the contract for up to 1+1 years on unchanged terms, for a total of up to four years.

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Tenderers are required to be credit worthy without security. Documentation requirements: The contracting authority will obtain a credit rating from Experian on its own initiative. The Contracting Authority reserves the right to obtain the company's last Annual Financial Statements including notes, the Board's Annual Reports and Audit Reports, as well as new information of relevance to the company's fiscal figures.

Criterion: References on specified services

Description of selection criterion: Tenderers shall have experience from comparable assignments within the sub-contract a tender is submitted for. Comparable assignments means assignments that deal with one or several of the competence areas listed within the sub-contract(s) that the tenderer qualifies for and submits tenders for. Documentation requirements: Short description of the three most comparable assignments in the last three years, per sub-contract a tender is submitted for, including information on the contract's value, date of delivery, as well as the name of the contracting authority and a description of the assignment's content. Separate documentation shall be submitted per sub-contract that the tenderer qualifies and submits tenders for.

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hourly rate per consultant category

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Recruitment
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 30
Criterion:
Type: Quality
Description: Competence development
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 30

5.1.11. Procurement documents

Access to certain procurement documents is restricted
Information about restricted documents is available at: <https://app.artifik.no/procurements/2616>
Ad hoc communication channel:
Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: <https://app.artifik.no/procurements/2616>
Languages in which tenders or requests to participate may be submitted: Norwegian
Electronic catalogue: Not allowed
Deadline for receipt of tenders: 03/07/2026 10:00:00 (UTC+00:00) Western European Time, GMT
Duration during which the tender must remain valid: 4 Months
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Conditions relating to the performance of the contract: N/A
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes
Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:
Framework agreement, with reopening of competition
Maximum number of participants: 8
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett
Organisation providing additional information about the procurement procedure: Oslo kommune v/ Økonomi- og forvaltningsetaten
Organisation providing more information on the review procedures: Oslo kommune v/ Økonomi- og forvaltningsetaten
Organisation receiving requests to participate: Artifik AS

5.1. Lot: LOT-0003

Title: Sub-contract 3: Architecture and strategy
Description: Further details on the sub-contract are stated in annex 1A annex 1.
Internal identifier: 8363

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 79400000 Business and management consultancy and related services, 79410000 Business and management consultancy services, 79418000 Procurement consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 72226000 System software acceptance testing consultancy services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72266000 Software consultancy services, 72212000 Programming services of application software, 72212100 Industry specific software development services, 72212220 Internet and intranet software development services

Options:

Description of the options: The framework agreement applies for 2 years from when the contract is signed. The contracting authority has an option to extend the contract for up to 1+1 years on unchanged terms, for a total of up to four years.

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Tenderers are required to be credit worthy without security. Documentation requirements: The contracting authority will obtain a credit rating from Experian on its own initiative. The Contracting Authority reserves the right to obtain the company's last Annual Financial Statements including notes, the Board's Annual Reports and Audit Reports, as well as new information of relevance to the company's fiscal figures.

Criterion: References on specified services

Description of selection criterion: Tenderers shall have experience from comparable assignments within the sub-contract a tender is submitted for. Comparable assignments means assignments that deal with one or several of the competence areas listed within the

sub-contract(s) that the tenderer qualifies for and submit tenders for. Documentation requirements: Short description of the three most comparable assignments in the last three years, per sub-contract a tender is submitted for, including information on the contract's value, date of delivery, as well as the name of the contracting authority and a description of the assignment's content. Separate documentation shall be submitted per sub-contract that the tenderer qualifies and submits tenders for.

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hourly rate per consultant category

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Recruitment

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Competence development

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/2616>

Ad hoc communication channel:

Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/2616>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 03/07/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 4 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 6

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Oslo kommune v/ Økonomi- og forvaltningsetaten

Organisation providing more information on the review procedures: Oslo kommune v/ Økonomi- og forvaltningsetaten

Organisation receiving requests to participate: Artifik AS

5.1. Lot: LOT-0004

Title: Sub-contract 4: Platform and cloud

Description: Further details on the sub-contract are stated in annex 1A annex 1.

Internal identifier: 8364

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 79400000 Business and management consultancy and related services, 79410000 Business and management consultancy services, 79418000 Procurement consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 72226000 System software acceptance testing consultancy services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72266000 Software consultancy services, 72212000 Programming services of application software, 72212100 Industry specific software development services, 72212220 Internet and intranet software development services

Options:

Description of the options: The framework agreement applies for 2 years from when the contract is signed. The contracting authority has an option to extend the contract for up to 1+1 years on unchanged terms, for a total of up to four years.

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: The tenderer shall be a legally established company.
Documentation requirements: Norwegian companies: Company Registration Certificate
Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Tenderers are required to be credit worthy without security. Documentation requirements: The contracting authority will obtain a credit rating from Experian on its own initiative. The Contracting Authority reserves the right to obtain the company's last Annual Financial Statements including notes, the Board's Annual Reports and Audit Reports, as well as new information of relevance to the company's fiscal figures.

Criterion: References on specified services

Description of selection criterion: Tenderers shall have experience from comparable assignments within the sub-contract a tender is submitted for. Comparable assignments means assignments that deal with one or several of the competence areas listed within the sub-contract(s) that the tenderer qualifies for and submit tenders for. Documentation requirements: Short description of the three most comparable assignments in the last three years, per sub-contract a tender is submitted for, including information on the contract's value, date of delivery, as well as the name of the contracting authority and a description of the assignment's content. Separate documentation shall be submitted per sub-contract that the tenderer qualifies and submits tenders for.

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hourly rate per consultant category

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Recruitment

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Competence development

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/2616>

Ad hoc communication channel:

Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/2616>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 03/07/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 4 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Oslo kommune v/ Økonomi- og forvaltningsetaten

Organisation providing more information on the review procedures: Oslo kommune v/ Økonomi- og forvaltningsetaten

Organisation receiving requests to participate: Artifik AS

5.1. Lot: LOT-0005

Title: Sub-contract 5: Security and privacy

Description: Further details on the sub-contract are stated in annex 1A annex 1.

Internal identifier: 8365

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 79400000 Business and management consultancy and related services, 79410000 Business and management consultancy services, 79418000 Procurement consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 72226000 System software acceptance testing consultancy services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72266000 Software consultancy services, 72212000 Programming services of application software, 72212100 Industry specific software development services, 72212220 Internet and intranet software development services

Options:

Description of the options: The framework agreement applies for 2 years from when the contract is signed. The contracting authority has an option to extend the contract for up to 1+1 years on unchanged terms, for a total of up to four years.

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Tenderers are required to be credit worthy without security. Documentation requirements: The contracting authority will obtain a credit rating from Experian on its own initiative. The Contracting Authority reserves the right to obtain the company's last Annual Financial Statements including notes, the Board's Annual Reports and Audit Reports, as well as new information of relevance to the company's fiscal figures.

Criterion: References on specified services

Description of selection criterion: Tenderers shall have experience from comparable assignments within the sub-contract a tender is submitted for. Comparable assignments means assignments that deal with one or several of the competence areas listed within the sub-contract(s) that the tenderer qualifies for and submit tenders for. Documentation requirements: Short description of the three most comparable assignments in the last three years, per sub-contract a tender is submitted for, including information on the contract's value, date of delivery, as well as the name of the contracting authority and a description of the assignment's content. Separate documentation shall be submitted per sub-contract that the tenderer qualifies and submits tenders for.

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hourly rate per consultant category

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Recruitment

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Competence development

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/2616>

Ad hoc communication channel:

Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/2616>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 03/07/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 4 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Oslo kommune v/ Økonomi- og forvaltningsetaten

Organisation providing more information on the review procedures: Oslo kommune v/ Økonomi- og forvaltningsetaten

Organisation receiving requests to participate: Artifik AS

8. Organisations

8.1. ORG-0001

Official name: Oslo kommune v/ Økonomi- og forvaltningsetaten

Registration number: 971183675

Postal address: Postboks 6538 Etterstad
Town: Oslo
Postcode: 0606
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: Thomas Fichtner
Email: postmottak@okf.oslo.kommune.no
Telephone: +47 21802180
Internet address: <https://www.oslo.kommune.no/etater-foretak-og-ombud/utviklings-og-kompetanseetaten/>
Buyer profile: <https://www.oslo.kommune.no/etater-foretak-og-ombud/utviklings-og-kompetanseetaten/>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo tingrett
Registration number: 926725939
Postal address: Postboks 2106 Vika
Town: Oslo
Postcode: 0125
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: oslo.tingrett@domstol.no
Telephone: +47 22035200
Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Artifik AS
Registration number: 925364967
Postal address: Stortingsgata 12
Town: Oslo
Postcode: 0161
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: support@artifik.no
Internet address: <https://artifik.no>

Roles of this organisation:

Procurement service provider
Organisation receiving requests to participate

10. Change

Version of the previous notice to be changed
:
99644bc8-d3ff-43e5-938b-b1b92cf207c3-01

Main reason for change

:

Information updated

Description

:

The name of the organisation has been changed from "Oslo kommune c/o Utviklings- og kompetanseetaten" to "Oslo kommune c/o Økonomi- og forvaltningsetaten" E-mail address has been changed from "postmottak@uke.oslo.kommune.no" to "postmottak@okf.oslo.kommune.no".

10.1. Change

Section identifier: LOT-0001

10.1. Change

Section identifier: LOT-0002

10.1. Change

Section identifier: LOT-0003

10.1. Change

Section identifier: LOT-0004

10.1. Change

Section identifier: LOT-0005

Notice information

Notice identifier/version: 384f0676-ec8a-4a26-b08e-e51bf86b53c5 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 23/06/2026 13:04:23 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 436499-2026

OJ S issue number: 120/2026

Publication date: 25/06/2026