

Italy-Milan: Telecommunications-infrastructure maintenance services

OJ S 249/2013 24/12/2013

Contract notice**Services****Directive 2004/18/EC****Section I: Contracting authority**

I.1. Name and addresses

Official name: Azienda Ospedaliera Ospedale Niguarda Cà Granda

Postal address: P.zza Ospedale Maggiore 3

Town: Milano

Postal code: 20162

Country: Italy

Contact person: S.c. Approvvigionamenti

E-mail: approvvigionamenti@ospedaleniguarda.it

Telephone: +39 0264442859

Fax: +39 0264442912

Internet address(es):General address of the contracting authority: <http://www.ospedaleniguarda.it>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: Official name: A.O. Ospedale Niguarda Cà Granda di Milano

Town: Milano

Postal code: 20161

Country: Italy

I.2. Type of the contracting authority

Other: Azienda ospedaliera

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Fondazione IRCCS Istituto Nazionale dei Tumori

Postal address: Via Venezian 1

Town: Milano

Postal code: 20133

Country: Italy

Official name: Fondazione IRCCS Cà Granda Ospedale Maggiore Policlinico

Postal address: via Francesco Sforza 28

Town: Milano

Postal code: 20122

Country: Italy

Official name: A.O. Istituto Ortopedico Gaetano Pini
Postal address: P.zza A. Ferrari 1
Town: Milano
Postal code: 20122
Country: Italy

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Procedura aperta aggregata per l'aggiudicazione del servizio di gestione dell'infrastruttura di telecomunicazioni – Network Operation Centre (NOC)

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 5: Telecommunications services
NUTS code ITC45 Milano

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Fornitura in outsourcing per 5 anni dei servizi di gestione dell'infrastruttura di rete, dell'infrastruttura di fonia, dei sistemi di infrastruttura, del sistema di posta e della sicurezza per i seguenti Enti: A.O. Ospedale Niguarda Ca Granda, Fondazione IRCCS Istituto Nazionale dei Tumori, Fondazione IRCCS Ospedale Maggiore, Mangiagalli e Regina Elena e A.O. Istituto Ortopedico Gaetano Pini.

Durante il periodo di vigenza del contratto, gli Enti che fanno parte del Consorzio delle Aziende Ospedaliere e Fondazioni IRCCS delle province di Milano, Monza-Brianza e Pavia potranno procedere all'adesione alle condizioni economiche ottenute in seguito alla presente procedura di gara. L'adesione da parte degli Enti sopra citati potrà comportare un aumento complessivo non superiore al 100 % (centopercento) del valore complessivo dei contratti stipulati dopo la presente procedura.

II.1.6. CPV code(s)

50332000 Telecommunications-infrastructure maintenance services

II.1.7. Information about the Government Procurement Agreement (GPA)

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Valore complessivo del servizio 6 185 000 EUR oltre IVA

II.2.2. Information about options

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Duration in months: 60 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Garanzia pari al 2 % del prezzo a base d'asta indicato nel CSA

L aggiudicatario dovrà costituire una garanzia fideiussoria pari al 10 % dell importo complessivo di aggiudicazione IVA esclusa, che sarà prestato in conformità al contenuto dell'art. 113 del D.Lgs. 12.4.2006 n. 163.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

III.2.2. Economic and financial ability

III.2.3. Technical and professional ability

Minimum level(s) of standards possibly required:

Le imprese concorrenti dovranno certificare il possesso dei seguenti requisiti:

- 1) organizzazione, conduzione ed esecuzione di almeno 3 contratti (di cui uno di valore analogo a quello in oggetto) stipulati negli ultimi tre esercizi (2010-2011-2012);
- 2) possesso di una struttura di help desk (call center) h24 x 365gg/anno già funzionante per forniture analoghe a quelle richieste dal presente CSA;
- 3) certificazioni relative alle best practice del framework Information Technology Infrastructure Library (ITIL).

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: yes

Additional information about electronic auction: La procedura si svolgerà in modalità completamente telematica utilizzando il portale www.albofornitori.it. I dettagli relativi alle modalità di svolgimento della procedura sono contenuti nel Capitolato Speciale d'Appalto.

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

1049/13

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

10.2.2014 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Italian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

VI.3. Additional information

Il CSA e la documentazione di gara sono disponibili sul sito www.ospedaleniguarda.it nella sezione bandi e gare

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

20.12.2013