

## 437009-2026 - Competition

Italy – Software-related services – Servizio di Gestione del Sistema Telematico Acquisti Regionale della Toscana (START)  
OJ S 120/2026 25/06/2026  
Contract or concession notice – standard regime  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: SOGGETTO AGGREGATORE REGIONE TOSCANA - SETTORE SISTEMA CLOUD TOSCANO, INFRASTRUTTURE DIGITALI E PIATTAFORME ABILITANTI  
Email: [sergio.papiani@regione.toscana.it](mailto:sergio.papiani@regione.toscana.it)  
Legal type of the buyer: Regional authority  
Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Servizio di Gestione del Sistema Telematico Acquisti Regionale della Toscana (START)  
Description: Servizio di Gestione del Sistema Telematico Acquisti Regionale della Toscana (START)  
Procedure identifier: 216bf55d-4a9c-4db2-8f57-5c487a33feda  
Internal identifier: 023658/2026  
Type of procedure: Open  
The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services  
Main classification (cpv): 72260000 Software-related services

##### 2.1.3. Value

Estimated value excluding VAT: 8 571 100,00 EUR

##### 2.1.4. General information

**Legal basis:**  
Directive 2014/24/EU

##### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice  
Breaching of obligations set under purely national exclusion grounds:

### 5. Lot

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#### 5.1. Lot: LOT-0001

Title: Servizio di Gestione del Sistema Telematico Acquisti Regionale della Toscana (START)  
Description: Servizio di Gestione del Sistema Telematico Acquisti Regionale della Toscana (START)  
Internal identifier: 023658/2026

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

##### Options:

Description of the options: La stazione appaltante si riserva di prorogare il contratto per una durata massima pari a 12 mesi ai prezzi, patti e condizioni stabiliti nel contratto. L'importo stimato di tale opzione è pari a € 1.300.000,00, al netto di Iva. Variazione fino a concorrenza del quinto dell'importo del contratto, ai sensi dell'art. 120, c. 9, D.Lgs. 36/2023. la stazione appaltante si riserva di incrementare l'importo massimo del contratto per un valore non superiore al 35% dello stesso, ai sensi dell'articolo 120, comma 1, lettera a) del Codice. Vedi Disciplinare di gara.

#### 5.1.3. Estimated duration

Duration: 1 460 Days

#### 5.1.5. Value

Estimated value excluding VAT: 8 571 100,00 EUR

#### 5.1.6. General information

##### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

#### 5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

#### 5.1.10. Award criteria

##### Criterion:

Type: Quality

Description: L'affidamento avviene mediante procedura aperta con applicazione del criterio dell'offerta economicamente più vantaggiosa individuata sulla base del miglior rapporto qualità prezzo. Punteggio qualità : massimo 80 punti; punteggio prezzo: massimo 20 punti.

#### 5.1.11. Procurement documents

Address of the procurement documents: [https://webs.rete.toscana.it/sitat/trasparenza/#/procedura?uuid=START\\_947b89bc-8282-4daa-ccb0-39a06a2689e2](https://webs.rete.toscana.it/sitat/trasparenza/#/procedura?uuid=START_947b89bc-8282-4daa-ccb0-39a06a2689e2)

#### 5.1.12. Terms of procurement

##### Terms of submission:

Electronic submission: Required

Address for submission: <https://start.toscana.it/tendering/tenders/023658-2026/view/detail/1>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 14/09/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

##### Information about public opening:

Opening date: 17/09/2026 09:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Tribunale Amministrativo Regionale della Toscana

Information about review deadlines: 30

## 8. Organisations

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**8.1. ORG-0001**

Official name: SOGGETTO AGGREGATORE REGIONE TOSCANA - SETTORE SISTEMA CLOUD TOSCANO, INFRASTRUTTURE DIGITALI E PIATTAFORME ABILITANTI

Registration number: 01386030488

Postal address: PALAZZO STROZZI SACRATI PIAZZA DUOMO N. 10

Town: Firenze

Postcode: 50122

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

Contact point: Rup Sergio Papiani e Gestore START email: [start.oe@accenture.com](mailto:start.oe@accenture.com) tel. 02 8148 0761

Email: [sergio.papiani@regione.toscana.it](mailto:sergio.papiani@regione.toscana.it)

Telephone: 0554383373

**Roles of this organisation:**

Buyer

**8.1. ORG-0002**

Official name: Tribunale Amministrativo Regionale della Toscana

Registration number: 80045610484

Postal address: via Ricasoli, 40

Town: Firenze

Postcode: 50122

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

Email: [tarfi-segrprotocolloamm@ga-cert.it](mailto:tarfi-segrprotocolloamm@ga-cert.it)

Telephone: 055267301

**Roles of this organisation:**

Review organisation

## Notice information

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Notice identifier/version: 216bf55d-4a9c-4db2-8f57-5c487a33feda - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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Languages in which this notice is officially available: Italian

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OJ S issue number: 120/2026

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