

**Norway-Tromsø: Sales or marketing software package**

OJ S 241/2015 12/12/2015

Contract notice

Services

Directive 2004/18/EC

**Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: Hålogaland Teater (Hålogaland Theatre)

National registration number: 920093914

Postal address: Teaterplassen 1

Town: Tromsø

Postal code: 9007

Country: Norway

For the attention of: Sturla Bertheussen

E-mail: [sturla@ht.tr.no](mailto:sturla@ht.tr.no)

Telephone: +47 77606400

Fax: +47 77606401

**Internet address(es):**Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/3574>Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/138683>**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Recreation, culture and religion

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

---

**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

Ticket system.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 7: Computer and related services

Main site or place of performance: Tromsø.

NUTS code NO072 Troms

### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

### **II.1.4. Information about framework agreement**

### **II.1.5. Short description of the contract or purchase(s)**

The aim of the competition is to procure a ticket system for the theatre's performances in Tromsø. The ticket system shall make it easier for the contracting authority to communicate with its public, it shall be a tool for increased sales and efficient work processes.

### **II.1.6. CPV code(s)**

48481000 Sales or marketing software package, 48480000 Sales, marketing and business intelligence software package, 79211120 Sales and purchases recording services, 79342200 Promotional services, 22459000 Tickets

### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **II.1.8. Lots**

This contract is divided into lots: no

### **II.1.9. Information about variants**

Variants will be accepted: yes

## **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

Hålogaland Theatre shall procure a ticket system. The ticket system shall make it easier for the contracting authority to communicate with its public, it shall be a tool for increased sales and efficient work processes. See the tender documentation for information on the extent.

Estimated value excluding VAT:

Range: between 2 500 000 and 5 000 000 NOK

### **II.2.2. Information about options**

Options: no

### **II.2.3. Information about renewals**

This contract is subject to renewal: no

## **II.3. Duration of the contract or time limit for completion**

Start 1.6.2016. Completion 31.5.2020

## **Section III: Legal, economic, financial and technical information**

---

### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: yes  
Description of particular conditions: The offered system's user interface shall be in Norwegian.

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: A certificate is to be enclosed that shows that the tenderer is a legally registered company.

A tax certificate is to be enclosed.

A VAT certificate is to be enclosed.

#### **III.2.2. Economic and financial ability**

List and brief description of conditions: The tenderer must have the financial capacity to implement the contract. Documented by the board's annual report and the auditor's statement.

Minimum level(s) of standards possibly required: Health finances that indicate that the tenderer will be capable of fulfilling the contract.

#### **III.2.3. Technical and professional ability**

#### **III.2.4. Information about reserved contracts**

### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

#### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

---

### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

05-2015

**IV.3.2. Previous publication concerning this procedure**

no

**IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

**IV.3.4. Time limit for receipt of tenders or requests to participate**

25.1.2016 - 12:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

Danish. Swedish.

Other: Norwegian.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

until: 1.4.2016

**IV.3.8. Conditions for opening of tenders**

Date: 25.1.2016 - 12:00

Place: Official name: Hålogaland Teater (Hålogaland Theatre)

National registration number: 920093914

Postal address: Teaterplassen 1

Town: Tromsø

Postal code: 9007

Country: Norway

For the attention of: Sturla Bertheussen

Persons authorised to be present at the opening of tenders: no

**Section VI: Complementary information**

---

**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.3. Additional information**

A demonstration of the offered system will take place in week 5, 2016.

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

9.12.2015