

Netherlands-Schiedam: Postal and telecommunications services

OJ S 137/2023 19/07/2023

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Regionale Belasting Groep

National registration number: 512113385

Postal address: Spoorstraat 7

Town: Schiedam

NUTS code: NL Nederland

Postal code: 3112HD

Country: Netherlands

Contact person: P. Jonker

E-mail: aanbestedingka@derbg.nl

Telephone: +31 882911129

Internet address(es):Main address: <http://www.derbg.nl>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.tenderned.nl/aankondigingen/overzicht/304168/details>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.tenderned.nl/aankondigingen/overzicht/304168/details>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: belastingheffing en inning lokale overheden

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Klantcommunicatie

II.1.2. Main CPV code

64000000 Postal and telecommunications services

II.1.3. Type of contract

Services

II.1.4. Short description

Klantcommunicatie betreft de aanschaf, implementatie en het beheer en onderhoud van een klantcommunicatie oplossing voor alle soorten klantuitingen, zowel digitaal als fysiek. Zie verder de Uitnodiging tot Inschrijving.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Klantcommunicatie
Lot No: 1

II.2.2. Additional CPV code(s)

64000000 Postal and telecommunications services, 72000000 IT services: consulting, software development, Internet and support, 22000000 Printed matter and related products

II.2.3. Place of performance

NUTS code: NL Nederland
Main site or place of performance: Schiedam en omstreken

II.2.4. Description of the procurement

€ 200.000 per jaar

II.2.5. Award criteria

Criteria below
Quality criterion - Name: Kwaliteit / Weighting: 70
Price - Weighting: 30

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 96
This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 11/09/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Dutch

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 11/09/2023 Local time: 12:05

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Rechtbank Rotterdam

Town: Rotterdam

Country: Netherlands

E-mail: rechtbankrotterdam@rechtspraak.nl

Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Rotterdam>

VI.5. Date of dispatch of this notice

14/07/2023