

United Kingdom-London: Financial transaction processing and clearing-house services
OJ S 211/2017 03/11/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Goldsmiths College

Postal address: New Cross

Town: London

NUTS code: UKI44 Lewisham and Southwark

Postal code: SE14 6NW

Country: United Kingdom

Contact person: Michelle McCann

E-mail: m.mccann@gold.ac.uk

Internet address(es):

Main address: www.gold.ac.uk

Address of the buyer profile: <https://in-tendhost.co.uk/he>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Card Acquiring (Merchant Services).

II.1.2. Main CPV code

66172000 Financial transaction processing and clearing-house services

II.1.3. Type of contract

Services

II.1.4. Short description

This tender is for the provision of Merchant Services for processing, authorisation and settlement of the University's debit and credit transactions via all payment channels including: customer present (Chip and PIN/contactless payments), customer not present (Mail Order / Telephone Order) and online (e-commerce).

The University is seeking to develop efficient and cost-effective merchant service arrangements which will be capable of meeting future market and technological changes, and

which will meet, and often exceed, user expectations. It is looking for a relationship with an organisation which it can be confident will fulfil all the University's current and future requirements.

Interested parties should log onto the College Procurement portal In-Tend <https://in-tendhost.co.uk/he> to express interest in this project. Completed tenders must be uploaded onto In-Tend by 12:00 noon on 30.6.2017 to be considered.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 500 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

66172000 Financial transaction processing and clearing-house services

II.2.3. Place of performance

NUTS code: UKI44 Lewisham and Southwark

Main site or place of performance: New Cross, London SE14 6NW.

II.2.4. Description of the procurement

This tender is for the provision of Merchant Services for processing, authorisation and settlement of the University's debit and credit transactions via all payment channels including: customer present (Chip and PIN/contactless payments), customer not present (Mail Order / Telephone Order) and online (e-commerce).

The University is seeking to develop efficient and cost-effective merchant service arrangements which will be capable of meeting future market and technological changes, and which will meet, and often exceed, user expectations. It is looking for a relationship with an organisation which it can be confident will fulfil all the University's current and future requirements.

It is important that any potential acquiring partner can add value through an effective dedicated corporate support team backed up by a proactive education sector specialist Relationship Manager.

Interested parties should log onto the College Procurement portal In-Tend <https://in-tendhost.co.uk/he> to express interest in this project. Completed tenders must be uploaded onto In-Tend by 12:00 noon on 30.6.2017 to be considered.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 50

Cost criterion - Name: Price/ Cost of contract / Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 104-208745](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: GOLD0451

Title:

Merchant Card Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/10/2017

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Lloyds Bank Plc t/a Cardnet Merchant Services

Postal address: 25 Gresham Street

Town: London

NUTS code: UKI44 Lewisham and Southwark

Postal code: EC2V 7HN

Country: United Kingdom

E-mail: Adam.Venner2@lloydsbanking.com

Internet address: <https://lloydsbankcardnet.com>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 500 000,00 GBP

Total value of the contract/lot: 500 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Goldsmiths College

Postal address: New Cross

Town: London

Postal code: SE146NW

Country: United Kingdom

E-mail: m.mccann@gold.ac.uk

Internet address: www.gold.ac.uk

VI.4.2. Body responsible for mediation procedures

Official name: Goldsmiths College

Postal address: New Cross

Town: London

Postal code: SE14 6NW

Country: United Kingdom

E-mail: m.mccann@gold.ac.uk

Internet address: www.gold.ac.uk

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Goldsmiths College

Postal address: New Cross

Town: London

Postal code: SE14 6NW

Country: United Kingdom

E-mail: m.mccann@gold.ac.uk

Internet address: www.gold.ac.uk

VI.5. Date of dispatch of this notice

31/10/2017