

United Kingdom-Rugeley: Business and management consultancy and related services
OJ S 250/2013 27/12/2013
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Staffordshire and Lancashire Commissioning Support Unit

Postal address: Anglesey House, Towers Business Park, Staffordshire

Town: Rugeley

Postal code: WS15 1UL

Country: United Kingdom

For the attention of: Lyle Lloyd

E-mail: lyle.lloyd@herefordpct.nhs.uk

Telephone: +44 1432383501

Internet address(es):

General address of the contracting authority: <http://www.staffordshirelancashirecsu.nhs.uk>

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Section II: Object of the contract

II.1. Description

II.1.1. Title

Management and Business Consultancy Support to Implement Outcomes Based Contracting for Urgent Care in Herefordshire for NHS Herefordshire Clinical Commissioning Group.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 11: Management consulting services [6] and related services

Main site or place of performance: Herefordshire, England.

NUTS code UKG11 Herefordshire, County of

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

NHS Herefordshire CCG has sought to procure consultancy services from an organisation that could provide an innovative approach and capability to deliver Outcome Based Contracts for a range of Urgent Care services, including GP Out of Hours Care, Primary Care Walk-in Centre, A&E, Ambulance Services, Access to GP in-hours services (with NHS England Area Team), Clinical Decisions Unit (CDU), Health and Social Care Hub, Minor Injury Units and NHS 111

Services, for the patients and public of Herefordshire CCG.

This work is at the leading edge of implementing an innovative approach to health care commissioning to a wide range of service areas. The CCG has sought support to allow future procurement of Urgent Care services for Herefordshire with a contract that concentrates upon outcomes, better reflects public and service user values, properly engages clinicians in service design, and better drives value by focussing incentives on desired outcomes within and across providers.

The CCG sees 3 phases of outputs:

— Phase 1: The output required is the identification of programme governance, agreement of scope, stakeholder engagement, draft outcomes for each service (or segment of service) and recommendations for routes for contracting these objectives.

— Phase 2: The output required is a fully tested package that can be taken into a formal contractual process, and business case supporting the case for change (or otherwise).

— Phase 3: Based on the recommendations agreed from Phase 2 the CCG would require support moving into revised contractual arrangements for 2014-15.

II.1.5. CPV code(s)

79400000 Business and management consultancy and related services, 79410000 Business and management consultancy services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price. Weighting 30

2. Quality (broken down into the following sub-sections:). Weighting 70

3. Delivery. Weighting 40

4. Approach. Weighting 30

5. Capacity. Weighting 30

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

ITT Reference 193

IV.3.2. Previous publication concerning this procedure

Section V: Award of contract

Contract No: 193

Lot title: Management and Business Consultancy Support to Implement Outcomes Based Contracting for Urgent Care in Herefordshire

V.1. Date of conclusion of the contract

8.11.2013

V.2. Information about tenders

Number of tenders received: 6

V.3. Name and address of the contractor

Official name: PricewaterhouseCoopers Limited Liability Partnership

Postal address: 7More London Riverside

Town: London

Postal code: SE1 2RT

Country: United Kingdom

Internet address: www.pwc.co.uk

V.4. Information on value of the contract/lot

If annual or monthly value:

Number of months: 13

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: NHS Staffordshire and Lancashire CSU

Postal address: Anglesey House, Towers Business Park

Town: Rugeley, Staffordshire

Postal code: WS15 1UL

Country: United Kingdom

Telephone: +44 3007900233

Internet address: www.staffordshirelancashirecsu.nhs.uk

Body responsible for mediation procedures

Official name: NHS Staffordshire and Lancashire CSU

Country: United Kingdom

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4.

Date of dispatch of this notice

23.12.2013