

**United Kingdom-Newcastle upon Tyne: Health and social work services**  
**OJ S 180/2019 18/09/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: The Council of the City of Newcastle upon Tyne

Postal address: 4th Floor, Civic Centre

Town: Newcastle upon Tyne

NUTS code: UKC22 Tyneside

Postal code: NE1 8QH

Country: United Kingdom

Contact person: Peter Rooney

E-mail: [corporate.procurement.team@newcastle.gov.uk](mailto:corporate.procurement.team@newcastle.gov.uk)

Telephone: +44 1912116001

Fax: +44 1912114832

**Internet address(es):**

Main address: [www.nepoportal.org](http://www.nepoportal.org)

Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Step-Up Step-Down Service DN411375

Reference number: C-011460

**II.1.2. Main CPV code**

85000000 Health and social work services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Appoint single mental health provider to deliver support services in an establishment currently under construction.

**II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 1 105 000,00 EUR

#### **II.2. Description**

##### **II.2.3. Place of performance**

NUTS code: UKC22 Tyneside

Main site or place of performance: Newbiggin Hall, Newcastle upon Tyne.

##### **II.2.4. Description of the procurement**

Open ITT for a new MH service provision. The service will support adults who are eligible for social care support because of being vulnerable or their lifestyle. The focus is on individual presentation and circumstances as being the factor that would make them suitable for this service.

##### **II.2.5. Award criteria**

Quality criterion - Name: Service delivery / Weighting: 15 %

Quality criterion - Name: Service requirements / Weighting: 40 %

Quality criterion - Name: Competency of staff team / Weighting: 15 %

Quality criterion - Name: Service user outcomes / Weighting: 20 %

Quality criterion - Name: Social value / Weighting: 10 %

Price - Weighting: Pass/Fail

##### **II.2.11. Information about options**

Options: yes

Description of options:

OTE up to 12 months.

##### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

##### **II.2.14. Additional information**

#### **Section IV: Procedure**

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##### **IV.1. Description**

###### **IV.1.1. Type of procedure**

Open procedure

###### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

###### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

##### **IV.2. Administrative information**

###### **IV.2.8. Information about termination of dynamic purchasing system**

###### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

#### **Section V: Award of contract**

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**Contract No:** C-011460

**Title:**

Step-Up Step-Down Service

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

28/08/2019

**V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Creative Support Ltd

Postal address: 131 Wellington Road South

Town: Stockport

NUTS code: UKC22 Tyneside

Postal code: SK1 3TS

Country: United Kingdom

E-mail: [Tenders.email@creativesupport.co.uk](mailto:Tenders.email@creativesupport.co.uk)

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1 105 000,00 GBP

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: See Public Contract Regulations 2015

Town: As Above

Country: United Kingdom

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: See Public Contract Regulations 2015

Town: As Above

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

17/09/2019