

439674-2026 - Competition

Spain – Technical computer support services – Servicio de atención y soporte técnico a usuarios (CAU) del CSIRC.

OJ S 121/2026 26/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Rectorado de la Universidad de Granada

Email: scgp@ugr.es

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Servicio de atención y soporte técnico a usuarios (CAU) del CSIRC.

Description: Abierto sujeto a regulación armonizada

Procedure identifier: 2d87c2e6-94d1-4549-a624-eff13700e3c6

Internal identifier: UGR/2026/0070

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

2.1.2. Place of performance

Country subdivision (NUTS): Granada (ES614)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 340 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Insolvency: importe igual o superior al 100% del presupuesto base de licitación referido al mejor ejercicio dentro de los tres últimos disponibles en función de las fechas de constitución o de inicio de actividades del empresario y de presentación de las ofertas.

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de atención y soporte técnico a usuarios (CAU) del CSIRC.

Description: Abierto sujeto a regulación armonizada
Internal identifier: UGR/2026/0070

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

5.1.2. Place of performance

Country subdivision (NUTS): Granada (ES614)

Country: Spain

5.1.3. Estimated duration

Duration: 1 Year

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Price

Description: Criterios objetivos.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

Criterion:

Type: Quality

Description: Criterios subjetivos.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=jmR9UV2bofSP66GS%2BONYvQ%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=jmR9UV2bofSP66GS%2BONYvQ%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 27/07/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 18/09/2026 09:45:22 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Servicio de Contratación - UGR (Apertura estimada por medios telemáticos)

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rectorado de la Universidad de Granada - Hospital Real

Information about review deadlines: Quince días hábiles contados a partir del siguiente a aquel en que se remita la notificación de adjudicación del contrato.

8. Organisations

8.1. ORG-0001

Official name: Rectorado de la Universidad de Granada

Registration number: 51051560148916

Registration number: Q1818002F

Town: Granada

Postcode: 18075

Country subdivision (NUTS): Granada (ES614)

Country: Spain

Contact point: Rectorado de la Universidad de Granada

Email: scgp@ugr.es

Telephone: +958 243049

Internet address: <https://www.ugr.es/>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=2ybVlsp2ERgQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Hospital Real

Town: Granada

Postcode: 18010

Country subdivision (NUTS): Granada (ES614)

Country: Spain

Email: informa@ugr.es

Telephone: 958243000

Roles of this organisation:

Buyer

Review organisation

Notice information

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