

439886-2026 - Competition

Norway – Promotional services – DNS ticket system

OJ S 121/2026 26/06/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: AS DEN NATIONALE SCENE

Email: kristina@odinprosjekt.no

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: DNS ticket system

Description: Ticket system for AS Den Nationale Scene (DNS) in Bergen. The system shall ensure efficient ticket and customer management, modern and user friendly internet commerce which fulfil all requirements of the GDPR, universal design and other imposed requirements. The system shall have flexible price and discount structures, integration with existing and future systems and a high degree of data security and stable operation.

Procedure identifier: ea136d0a-fba0-4e9d-8781-dad6795c2ad7

Internal identifier: 26001

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79342200 Promotional services

Additional classification (cpv): 22459000 Tickets, 48100000 Industry specific software package , 48110000 Point of sale (POS) software package, 48220000 Internet and intranet software package, 48480000 Sales, marketing and business intelligence software package, 48481000 Sales or marketing software package, 72000000 IT services: consulting, software development, Internet and support, 72212100 Industry specific software development services , 72212110 Point of sale (POS) software development services, 72212480 Sales, marketing and business intelligence software development services, 72212481 Sales or marketing software development services, 79211120 Sales and purchases recording services

2.1.2. Place of performance

Anywhere

Additional information: Ongoing service contract, provision of services over the internet, with minimal requirements for attendance.

2.1.3. Value

Estimated value excluding VAT: 3 600 000,00 NOK

2.1.4. General information

Additional information: Climate and environmental considerations in the procurement, cf. the Public Procurement Regulations § 7-9 The procurement is for the provision of cloud based services and limited consultancy use. The procurement is considered immaterial climate footprint and environmental impact, cf. the Public Procurement Regulations § 7-9 (5). The main service is the delivery of the cloud based ticket system and the operation/hosting of this. Market surveys have been carried out prior to the procurement. The contracting authority has confirmed that the delivery of a cloud-based SaaS system gives a minimal climate and environmental footprint, as the service requires little computing power and storage. The tenderers use modern computer centres with high energy efficiency. There will also be limited consultancy use in the contract. A consultant's climate footprint and environmental impact will be equal to the load from an average permanent employee. In a climate account, the employee's need for office space and equipment, the energy consumption in the building, jobs in, travel activities for work and waste generation that contributes to the employee's climate footprint and environmental impact. The Contracting Authority estimates that none of these elements fall within the nature of the procurement, which is a consultancy service. The consultancy business does not include a need for significant travel activities. Consequently there is talk of a procurement that, in its nature, has an immaterial climate footprint and environmental impact, cf. the Public Procurement Regulations § 7-9 (5), cf. also DFØ's guidelines on climate and environmental considerations in public procurements. The contracting authority is therefore exempt from the obligations to evaluate climate and the environment.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), Procurement Document

5. Lot

5.1. Lot: LOT-0000

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Internal identifier: 26001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79342200 Promotional services

Additional classification (cpv): 22459000 Tickets, 48100000 Industry specific software package , 48110000 Point of sale (POS) software package, 48220000 Internet and intranet software package, 48480000 Sales, marketing and business intelligence software package, 48481000 Sales or marketing software package, 72000000 IT services: consulting, software development, Internet and support, 72212100 Industry specific software development services

, 72212110 Point of sale (POS) software development services, 72212480 Sales, marketing and business intelligence software development services, 72212481 Sales or marketing software development services, 79211120 Sales and purchases recording services

Options:

Description of the options: Additional services to order in accordance with the tenderer's service catalogue.

5.1.2. Place of performance

Anywhere

Additional information: Ongoing service contract, provision of services over the internet, with minimal requirements for attendance.

5.1.3. Estimated duration

Other duration: Unlimited

5.1.5. Value

Estimated value excluding VAT: 3 600 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Climate and environmental considerations in the procurement, cf. the Public Procurement Regulations § 7-9 The procurement is for the provision of cloud based services and limited consultancy use. The procurement is considered immaterial climate footprint and environmental impact, cf. the Public Procurement Regulations § 7-9 (5). The main service is the delivery of the cloud based ticket system and the operation/hosting of this. Market surveys have been carried out prior to the procurement. The contracting authority has confirmed that the delivery of a cloud-based SaaS system gives a minimal climate and environmental footprint, as the service requires little computing power and storage. The tenderers use modern computer centres with high energy efficiency. There will also be limited consultancy use in the contract. A consultant's climate footprint and environmental impact will be equal to the load from an average permanent employee. In a climate account, the employee's need for office space and equipment, the energy consumption in the building, jobs in, travel activities for work and waste generation that contributes to the employee's climate footprint and environmental impact. The Contracting Authority estimates that none of these elements fall within the nature of the procurement, which is a consultancy service. The consultancy business does not include a need for significant travel activities. Consequently there is talk of a procurement that, in its nature, has an immaterial climate footprint and environmental impact, cf. the Public Procurement Regulations § 7-9 (5), cf. also DFØ's guidelines on climate and environmental considerations in public procurements. The contracting authority is therefore exempt from the obligations to evaluate climate and the environment.

5.1.7. Strategic procurement

Green Procurement Criteria: No Green Public Procurement criteria

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria**Criterion:**

Type: Price

Name: Price

Description: The tender sum in the price form. A contract period of 6 years will form the basis for the evaluation sum.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: Functionality and User Experience

Description: Response to quality requirements in the requirement specification.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Technical solution, architecture and integrations

Description: Response to quality requirements in the requirement specification.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: Implementation, migration and support

Description: Response to quality requirements in the requirement specification.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 05/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=457689&TID=200418259&B=

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=457689&TID=200418259&B=

Languages in which tenders or requests to participate may be submitted: Norwegian, English

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 05/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Hordaland Tingrett

Information about review deadlines: The contracting authority will set an appeals deadline on the qualification evaluation and the award in the notification on the rejection/rejection/the award of appeal.

Organisation providing additional information about the procurement procedure: Odin Prosjekt AS

Organisation providing offline access to the procurement documents: Odin Prosjekt AS

Organisation providing more information on the review procedures: Hordaland Tingrett

8. Organisations

8.1. ORG-0001

Official name: Odin Prosjekt AS

Registration number: 994950967

Postal address: Fabrikkgaten 6

Town: BERGEN

Postcode: 5059

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

Contact point: Kristina Eek-Larsen

Email: kristina@odinprosjekt.no

Telephone: +47 97093944

Internet address: <https://odinprosjekt.no>

Roles of this organisation:

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: AS DEN NATIONALE SCENE

Registration number: 811 167 452

Postal address: Engen 1

Town: Bergen

Postcode: 5011

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

Contact point: Kristina Eek-Larsen

Email: kristina@odinprosjekt.no

Telephone: 97093944

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Hordaland Tingrett

Registration number: 935 364 906

Postal address: C. Sundts gate 42

Town: BERGEN

Postcode: 5020

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

Email: hordaland.tingrett@domstol.no

Telephone: 55699700

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

10. Change

Version of the previous notice to be changed

:

5cb3e041-0dea-43b5-877f-2231b3d997a6-01

Main reason for change

:

Information updated

Description

:

Added justification for the use of an exception rule in the Public Procurement Regulations §7-9 (5)

10.1. Change

Section identifier: PROCEDURE

Description of changes: Added justification for the use of an exception rule in the Public Procurement Regulations §7-9 (5)

Notice information

Notice identifier/version: e92d2d24-191e-456b-b759-45debc2dabb2 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 25/06/2026 07:18:50 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 25/06/2026 07:32:11 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 439886-2026

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