

United Kingdom-Liverpool: System and support services
OJ S 242/2015 15/12/2015
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Liverpool Heart and Chest Hospital NHS Foundation Trust

Postal address: Thomas Drive

Town: Liverpool

Postal code: L14 3PE

Country: United Kingdom

For the attention of: Steven Doran

E-mail: steven.doran@lhch.nhs.uk

Telephone: +44 1516001638

Internet address(es):

Electronic access to information: www.lhch.nhs.uk

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Provision of Support Services for Trust's Silverlink Patient Administration System.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code UKD52 Liverpool

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

System and support services. Support Services to cover modules of the Trust's Silverlink Patient Administration System.

II.1.5. CPV code(s)

72250000 System and support services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price/total life cycle costs. Weighting 60
2. System functionality and future proofing. Weighting 18
3. Help desk and support. Weighting 8
4. Assurance, standards and security. Weighting 4
5. System and contract performance. Weighting 4
6. Project management. Weighting 2
7. Business continuity and resilience. Weighting 4

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

T/0217

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2015/S 132-243247](#) of 11.7.2015

Section V: Award of contract

V.1. Date of conclusion of the contract

V.2. Information about tenders

Number of tenders received: 1

V.3. Name and address of the contractor

Official name: Silverlink Software Limited

Postal address: Cobalt Business Exchange, Cobalt Park Way

Town: Newcastle upon Tyne

Postal code: NE28 9NZ

Country: United Kingdom

E-mail: elizabeth.hobson@silverlinksoftware.com

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=174792053>

GO Reference: GO-20151210-PRO-7441469.

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

10.12.2015