

United Kingdom-London: Computer-related management services

OJ S 248/2014 24/12/2014

Contract notice – utilities

Services

Directive 2004/17/EC

Section I: Contracting entity

I.1. Name and addresses

Official name: Rail Settlement Plan Limited

Postal address: 200 Aldersgate Street

Town: London

Postal code: EC1A 4HD

Country: United Kingdom

For the attention of: Nigel Smedley

E-mail: nigel.smedley@atoc.org

Telephone: +44 2078418119

Additional information can be obtained from:

Official name: Rail Settlement Plan Limited

Postal address: 200 Aldersgate Street

Town: London

Postal code: EC1A 4HD

Country: United Kingdom

For the attention of: Nigel Smedley

Telephone: +44 2078418119

Specifications and additional documents (including documents for a dynamic purchasing system) can be obtained from: Official name: Rail Settlement Plan Limited

Postal address: 200 Aldersgate Street

Town: London

Postal code: EC1A 4HD

Country: United Kingdom

For the attention of: Nigel Smedley

E-mail: nigel.smedley@atoc.org

Telephone: +44 2078418119

Tenders or requests to participate must be submitted: Official name: Rail Settlement Plan Limited

Postal address: 200 Aldersgate Street

Town: London

Postal code: EC1A 4HD

Country: United Kingdom

For the attention of: Nigel Smedley

E-mail: nigel.smedley@atoc.org

Telephone: +44 2078418119

I.2. Main activity

Railway services

I.3. Contract award on behalf of other contracting entities

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting entity

Replacement Availability and Reservations Service.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Nationwide.

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Rail Settlement Plan Limited ('RSP') is a company, owned by Train Operating Companies ('TOCs') franchised to operate train services in the United Kingdom. RSP provides and manages, on behalf of TOCs, a range of shared services for use by TOCs and accredited rail ticket retailers enabling provision of a GB wide rail ticket retail proposition. This is achieved by delivering the right information at the right time to the rail ticket retailer, and through capture of sales records for accurate and timely allocation and settlement of revenues. In order to sell and fulfil many types of rail ticket products, the rail ticketing systems used by retailers need real time access to availability data and the facility to book customer journeys. The service shall consist of the following underlying services: design, development and delivery of the application, application maintenance and support, service management, hosting and infrastructure management.

RSP wishes to procure a new managed service for (the 'Service') as described in summary in this notice.

The Service will be required to provide a repository for the storage and maintenance of all UK Train Operating Company ('TOC') physical inventory data, train schedule data, commercial yield strategies (Including the exchange of data with external toolsets) and its associated reference data. The Service will determine on a real time basis availability for all TOC bookable services on the basis of a dynamic application of inventory and yield strategies against bookable scheduled train services.

Availability data will, initially, be made available, real time, to the 50-100 existing accredited retail systems by either an enhanced version of the existing request/response messaging service through web services and a new publish and subscribe facility of dynamic data exchange.

The Service will be fully resilient, and be of a high availability (typically 99.99 %), transaction heavy nature with high performance 365/7 availability characteristic.

There are currently around 20-30 million availability searches generated per day at a rate of up to 900 transactions per second. Daily bookings amount to around 350 000 per day. Annual growth of volumes is at around 10 % but unpredictable. The Look: Book ratio currently stands at 133:1.

II.1.6. CPV code(s)

72510000 Computer-related management services, 72500000 Computer-related services

II.1.7. Information about the Government Procurement Agreement (GPA)

II.1.8. Information about lots

II.1.9. Information about variants

II.2. Scope of the procurement

II.2.1. Total quantity or scope

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Details of RSP's requirements are contained in its PQQ document.

III.2.2. Economic and financial ability

List and brief description of conditions: Details of RSP's requirements are contained in its PQQ document.

III.2.3. Technical and professional ability

List and brief description of conditions: Details of RSP's requirements are contained in its PQQ document.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures): no

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of the criteria stated in the specifications or in the invitation to tender or to negotiate

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting entity

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents

(except for a DPS)

Time limit for receipt of requests for documents or for accessing documents: 28.1.2015

IV.3.4. Time limit for receipt of tenders or requests to participate

30.1.2015 - 12:00

IV.3.5. Languages in which tenders or requests to participate may be submitted

English.

IV.3.6. Minimum time frame during which the tenderer must maintain the tender

IV.3.7. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

Further detail of RSP's requirements for the Service is available in a PQQ document upon request to atocrspprocurement@atoc.org. Full requirement details shall be provided in the invitation to tender made available to short-listed respondents.

Please note:

Requests for further documentation should be sent to atocrspprocurement@atoc.org. No other channel acceptable; and

Requests for further information and also PQQ submissions should be sent to rsp.tenders@atoc.org. No other channel acceptable.

(MT Ref:145931).

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

19.12.2014