

**Ireland-Mullingar: IT services: consulting, software development, Internet and support**

OJ S 139/2023 21/07/2023

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Longford and Westmeath Education and Training Board

Postal address: Marlinstown Business Park, Block A

Town: Mullingar

NUTS code: IE Éire / Ireland

Postal code: N91RW96

Country: Ireland

E-mail: [procurement@lwetb.ie](mailto:procurement@lwetb.ie)**Internet address(es):**Main address: <https://www.etenders.gov.ie>Address of the buyer profile: <https://www.etenders.gov.ie>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.etenders.gov.ie>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.etenders.gov.ie>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Provision of On-Site Support Technician(s)

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Longford and Westmeath Education and Training Board proposes to engage in a competitive process for the establishment of single party agreement for Provision of On-Site Technical Support. Overview of Requirements The following are within the scope of this tender: 1. The Supply of On-Site Technical Support Technicians for LWETB. 2. The supply of Remote Support (out of hours on an ad hoc basis) 3. The supply of On-Site Technical Support Technicians (out of hours on an ad hoc basis) 4. Management and support of the On-Site Technical Support Technicians 5. Provision of all necessary insurance, equipment, transport, and any other elements required for the Technicians to successfully carry out their duties. 6. See Appendix 2 for outline of requirement and minimum qualifications.

#### **II.1.5. Estimated total value**

Value excluding VAT: 900 000,00 EUR

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72600000 Computer support and consultancy services, 72610000 Computer support services, 72611000 Technical computer support services, 72100000 Hardware consultancy services, 72220000 Systems and technical consultancy services, 72230000 Custom software development services, 72240000 Systems analysis and programming services, 72250000 System and support services, 72260000 Software-related services, 72700000 Computer network services

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

#### **II.2.4. Description of the procurement**

Longford and Westmeath Education and Training Board proposes to engage in a competitive process for the establishment of single party agreement for Provision of On-Site Technical Support. Overview of Requirements The following are within the scope of this tender: 1. The Supply of On-Site Technical Support Technicians for LWETB. 2. The supply of Remote Support (out of hours on an ad hoc basis) 3. The supply of On-Site Technical Support Technicians (out of hours on an ad hoc basis) 4. Management and support of the On-Site Technical Support Technicians 5. Provision of all necessary insurance, equipment, transport, and any other elements required for the Technicians to successfully carry out their duties. 6. See Appendix 2 for outline of requirement and minimum qualifications.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 900 000,00 EUR

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

The agreement will be for one (1) year, with the option to extend the agreement for further periods of six (6) months or one (1) year, subject to a maximum of six (6) years in total, subject to satisfactory performance, business needs and budgetary constraints.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

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**Section IV: Procedure**

**IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement  
Framework agreement with a single operator

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 21/08/2023 Local time: 12:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

**IV.2.7. Conditions for opening of tenders**

Date: 22/08/2023 Local time: 00:00

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**Section VI: Complementary information**

**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Department of Education

Town: Portlaoise  
Country: Ireland

**VI.5. Date of dispatch of this notice**  
17/07/2023