

440556-2026 - Competition

France – Welfare services for the elderly – SERVICES DE TELEASSISTANCE EN FAVEUR DES PERSONNES AGEES OU EN SITUATION DE HANDICAP

OJ S 121/2026 26/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Conseil départemental de la Haute-Garonne

Email: marches@cd31.fr

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: SERVICES DE TELEASSISTANCE EN FAVEUR DES PERSONNES AGEES OU EN SITUATION DE HANDICAP

Description: Les prestations sont réglées par des prix unitaires

Procedure identifier: 3d0ac720-b13d-4921-8883-c6494a33090d

Internal identifier: 26CD310061

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85311100 Welfare services for the elderly

Additional classification (cpv): 35121700 Alarm systems, 79512000 Call centre, 85311200

Welfare services for the handicapped

2.1.2. Place of performance

Postal address: Haute-Garonne

Town: Toulouse

Postcode: 31000

Country subdivision (NUTS): Haute-Garonne (FRJ23)

Country: France

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: SERVICES DE TELEASSISTANCE EN FAVEUR DES PERSONNES AGEES OU EN SITUATION DE HANDICAP

Description: Les prestations sont réglées par des prix unitaires

Internal identifier: S-PA-1841365

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85311100 Welfare services for the elderly

Additional classification (cpv): 35121700 Alarm systems, 79512000 Call centre, 85311200

Welfare services for the handicapped

Options:

Description of the options: Possibilité de présenter des prestations supplémentaires éventuelles facultatives (cf art 3.5 du règlement de la consultation)

5.1.2. Place of performance

Postal address: Haute-Garonne

Town: Toulouse

Postcode: 31000

Country subdivision (NUTS): Haute-Garonne (FRJ23)

Country: France

5.1.3. Estimated duration

Start date: 15/02/2027

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=dematEnt.login&type=DCE&IDM=1841365>

Ad hoc communication channel:

Name: AW Solutions

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=demat.termes&IDM=1841365>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 31/07/2026 16:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 03/08/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Clause sociale prévoyant un volume minimum de 1000 heures de travail réservées aux personnes éloignées de l'emploi

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif de Toulouse

Organisation providing more information on the review procedures: Tribunal administratif de Toulouse

8. Organisations

8.1. ORG-0001

Official name: Avenue-Web Systèmes

Registration number: EA4C4F0A-FBB7-E0C9-0E83A31523A6937F

Town: Seyssinet-Pariset

Postcode: 38170

Country subdivision (NUTS): Isère (FRK24)

Country: France

Email: publications-joue@aws-france.com

Telephone: +33480041260

Roles of this organisation:

TED eSender

8.1. ORG-0002

Official name: Conseil départemental de la Haute-Garonne

Registration number: 54135

Postal address: Direction de la Commande Publique 1 Boulevard de la Marquette

Town: Toulouse

Postcode: 31090

Country subdivision (NUTS): Haute-Garonne (FRJ23)

Country: France

Contact point: le Président du Conseil départemental

Email: marches@cd31.fr

Telephone: 0534333594

Internet address: <http://www.haute-garonne.fr>

Buyer profile: <https://haute-garonne.marches-publics.info>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Tribunal administratif de Toulouse

Registration number: EA4C4F87-9356-7F3E-4FDDF84BC4312DC9

Postal address: 68 rue Raymond Iv

Town: Toulouse

Postcode: 31068

Country subdivision (NUTS): Haute-Garonne (FRJ23)

Country: France

Email: greffe.ta-toulouse@juradm.fr

Telephone: 0562735757

Fax: 0562735740

Internet address: <https://www.telerecours.fr>

Roles of this organisation:

Review organisation

8.1. ORG-0004

Official name: Tribunal administratif de Toulouse

Registration number: EA4C4FAA-AE5D-2837-A7BC4F6C1106592F

Postal address: 68, rue Raymond Iv

Town: Toulouse

Postcode: 31068

Country subdivision (NUTS): Haute-Garonne (FRJ23)

Country: France

Email: greffe.ta-toulouse@juradm.fr

Telephone: 0562735757

Fax: 0562735740

Roles of this organisation:

Organisation providing more information on the review procedures

Notice information

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