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**United Kingdom-Winchester: Health and social work services  
2017/S 212-440844**

**Contract award notice**

**Results of the procurement procedure**

**Services**

Directive 2014/24/EU

**Section I: Contracting authority**

- I.1) **Name and addresses**  
Hampshire County Council  
Adults Health and Care, 3rd Floor Elizabeth II Court (West), The Castle  
Winchester  
SO23 8UQ  
United Kingdom  
Contact person: Nick Buchanan  
Telephone: +44 1962813874  
E-mail: [nick.buchanan@hants.gov.uk](mailto:nick.buchanan@hants.gov.uk)  
NUTS code: UKJ3  
**Internet address(es):**  
Main address: <http://www.hants.gov.uk>
- I.2) **Joint procurement**
- I.4) **Type of the contracting authority**  
Regional or local authority
- I.5) **Main activity**  
General public services

**Section II: Object**

- II.1) **Scope of the procurement**
- II.1.1) **Title:**  
Resettlement and Support Service for Refugees.  
Reference number: AS31083
- II.1.2) **Main CPV code**  
85000000
- II.1.3) **Type of contract**  
Services
- II.1.4) **Short description:**  
The service aims to provide and coordinate resettlement and integration support for refugees relocating to Hampshire, primarily under the Government's Syrian Vulnerable Persons Relocation Scheme (SVPRS) and the Vulnerable Children's Relocation Scheme (VCRS).

Support will be delivered by the Provider in partnership with community groups who wish to be actively involved in the resettlement of refugees into their area. As such, it is a requirement that the Provider is an expert in the field of resettlement of refugees and is able to offer training and advice to community groups, at the request of the County Council, which supports the County Council to safeguard vulnerable individuals, cultivate cultural awareness and develop the understanding of the befriender role.

**II.1.6) Information about lots**

This contract is divided into lots: no

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: 720 000.00 GBP

**II.2) Description**

**II.2.1) Title:**

**II.2.2) Additional CPV code(s)**

**II.2.3) Place of performance**

NUTS code: UKJ3

Main site or place of performance:

UKJ32 — Southampton.

UKJ33 — Hampshire.

**II.2.4) Description of the procurement:**

Hampshire County Council is working in partnership with Southampton City Council and the District, Borough and City authorities of Basingstoke and Deane, East Hampshire, Eastleigh, Havant, Hart, Fareham, Gosport, Test Valley, Winchester and the New Forest to support families, couples and individuals to relocate under Government funded refugee programmes, primarily the SVPRS and VCRS.

Hampshire County Council is aspiring to support 10 households to relocate into the area per year up to 2022. Southampton City Council has set a target of 4 households per year (giving a maximum of 14 households per annum under this contract). The contract is for 1 year plus up to 3 additional years using an Open (1 stage) tender process.

Both the SVPR and VCR schemes prioritise people requiring urgent medical treatment, survivors of torture and violence, and women and children at risk. All applicants (including accompanying family members) are subject to the usual immigration checks and screening prior to a visa being granted.

Individual refugees relocated under the scheme are identified by the United Nations High Commission for Refugees (UNHCR) and are allowed to bring their immediate family with them. This is limited to 1 spouse / partner (who must be over 18) and their children. There is no provision to allow applicants to bring other dependant relatives unless they also meet the vulnerability criteria in their own right or the Home Office is satisfied that there is an existing dependency.

Those who are accepted under the Schemes are granted humanitarian protection giving them leave to remain for 5 years with full access to employment and public funds and rights to family reunion comparable to refugees. They are required to enrol their biometrics in order that a Biometric Residence Permit can be issued. At the end of 5 years if they have not been able to return to their country or origin, they may be eligible to apply for settlement in the UK.

**II.2.5) Award criteria**

Quality criterion - Name: Service implementation / Weighting: 25 %

Quality criterion - Name: Staffing / Weighting: 15 %

Quality criterion - Name: Safeguarding / Weighting: 15 %

Quality criterion - Name: Delivering outcomes / Weighting: 15 %

Quality criterion - Name: Partner relationships / Weighting: 10 %  
Quality criterion - Name: Community group training / Weighting: 5 %  
Quality criterion - Name: Business continuity / Weighting: Pass/fail  
Price - Weighting: 15 %

II.2.11) **Information about options**

Options: yes

Description of options:

The Council proposes to enter into 1 contract for a period of up to 4 years for an initial year plus up to 3 optional years with the successful Tenderer (Service Provider).

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 143-294821](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** AS31083

**Title:**

Resettlement and Support Service for Refugees

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

16/10/2017

V.2.2) **Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Two Saints Ltd

35 Waterside Gardens  
Fareham  
PO16 8SD  
United Kingdom  
Telephone: +44 1329234600  
E-mail: [twosaints@twosaints.org.uk](mailto:twosaints@twosaints.org.uk)  
NUTS code: UKJ35  
Internet address: <http://www.twosaints.org.uk/>  
The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 720 000.00 GBP  
Total value of the contract/lot: 720 000.00 GBP

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Hampshire County Council  
Adults Health and Care, 3rd Floor Elizabeth II Court (West), The Castle  
Winchester  
SO23 8UQ  
United Kingdom  
Telephone: +44 1962813874  
E-mail: [nick.buchanan@hants.gov.uk](mailto:nick.buchanan@hants.gov.uk)  
Internet address: [www.hants.gov.uk](http://www.hants.gov.uk)

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:  
As set out in the Public Contracts Directive 2014/24/EU of the European Parliament and of the Council.

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

02/11/2017