

442410-2026 - Result

Belgium – Event services – Dynamic Purchasing System (DPS) for Services Related to Citizen Participation and Deliberation Processes –Category 1 – Pan-European or Multinational Participatory and Deliberative Processes

OJ S 122/2026 29/06/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: European Commission, Directorate General for Communication

Email: COMM-C3@ec.europa.eu

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Dynamic Purchasing System (DPS) for Services Related to Citizen Participation and Deliberation Processes –Category 1 – Pan-European or Multinational Participatory and Deliberative Processes

Description: Pan-European or multinational participatory and deliberative processes Under this category, participating institutions and bodies will request fully integrated (except logistical support which will rely on another procurement procedure) services related to the design, methodology, and facilitation of pan-European or multinational participatory processes, including deliberative ones such as the European Citizens' Panels, and ones relying on co-creation techniques, such as those described in the TS. For further details please consult the procurement documents. The services may also include the selection of participants, digital support and communication.

Procedure identifier: 9003f91d-d51a-48c6-bac8-9bd69875dfd2

Previous notice: 438876-2023

Internal identifier: COMM/C3/DPS/2023/0001

Type of procedure: Restricted

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79952000 Event services

2.1.2. Place of performance

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

2.1.3. Value

Estimated value excluding VAT: 50 000 000,00 EUR

2.1.4. General information

Legal basis:

Regulation (EU, Euratom) 2024/2509

5. Lot

5.1. Lot: LOT-0000

Title: Dynamic Purchasing System (DPS) for Services Related to Citizen Participation and Deliberation Processes –Category 1 – Pan-European or Multinational Participatory and Deliberative Processes

Description: Pan-European or multinational participatory and deliberative processes Under this category, participating institutions and bodies will request fully integrated (except logistical support which will rely on another procurement procedure) services related to the design, methodology, and facilitation of pan-European or multinational participatory processes, including deliberative ones such as the European Citizens' Panels, and ones relying on co-creation techniques, such as those described in the TS. For further details please consult the procurement documents. The services may also include the selection of participants, digital support and communication.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79952000 Event services

Additional classification (cpv): 79952000 Event services, 79952100 Cultural event organisation services, 79320000 Public-opinion polling services, 79311210 Telephone survey services, 79600000 Recruitment services, 98000000 Other community, social and personal services, 98110000 Services furnished by business, professional and specialist organisations, 98300000 Miscellaneous services, 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Anywhere

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 50 000 000,00 EUR

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Additional information: Please consult the procurement documents available at <https://s2c.mercell.com/today/40913>

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Price is not the only award criterion and all criteria are stated only in the procurement documents.

Description of the method to be used if weighting cannot be expressed by criteria: Price is not the only award criterion and all criteria are stated only in the procurement documents.

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16. Further information, mediation and review

Review organisation: General Court of the European Union

Information about review deadlines: Please consult the procurement documents available at <https://s2c.mercell.com/today/40913>

Organisation providing additional information about the procurement procedure: European Commission, Directorate General for Communication

Organisation providing offline access to the procurement documents: European Commission, Directorate General for Communication

6. Results

Value of all contracts awarded in this notice: 499 875,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Name of the tendering party: IFOK Consortium

Leader of tendering party: IFOK - INSTITUT FÜR ORGANISATIONS KOMMUNIKATION GMBH

Official name: Missions Publiques SAS

Tender:

Tender identifier: IFOK GmbH

Identifier of lot or group of lots: LOT-0000

Value of the tender: 499 875,00 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: COMM/C3/DPS/2023/0001/COMM.B3/010

Title: European Citizens' Panel on Democratic Resilience

Date of the conclusion of the contract: 19/06/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0002

Official name: General Court of the European Union

Registration number: CURIA

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postcode: L-2925

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: GC.Registry@curia.europa.eu

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: IFOK - INSTITUT FÜR ORGANISATIONS KOMMUNIKATION GMBH

Size of the economic operator: Micro, small, or medium

Registration number: HRB25159

Postal address: Berliner Ring 89

Town: Bensheim

Postcode: 64625

Country subdivision (NUTS): Darmstadt-Dieburg (DE716)

Country: Germany

Email: info@ifok.de

Telephone: +4962518263100

Internet address: <https://ifok.de/>

Roles of this organisation:

Procurement service provider

Tenderer

Leader of tendering party

Winner of these lots: LOT-0000

8.1. ORG-0004

Official name: Missions Publiques SAS

Size of the economic operator: Medium

Registration number: 419739677

Postal address: 35 rue du Sentier

Town: Paris

Postcode: 75002

Country subdivision (NUTS): Paris (FR101)

Country: France

Email: contact@missionspubliques.com

Telephone: +33143 142 450

Internet address: <https://missionspubliques.org/>

Roles of this organisation:

Procurement service provider

Tenderer

Winner of these lots: LOT-0000

8.1. ORG-0005

Official name: European Commission, Directorate General for Communication
Registration number: DG COMM
Postal address: Rue de la Loi 56
Town: Brussels
Postcode: 1049
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Email: COMM-C3@ec.europa.eu
Telephone: +32 22991111
Buyer profile: <https://s2c.mercell.com/buyer/20512>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents

8.1. ORG-0000

Official name: Publications Office of the European Union
Registration number: PUBL
Town: Luxembourg
Postcode: 2417
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: ted@publications.europa.eu
Telephone: +352 29291
Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 1ba76607-d48c-41e0-b8c2-c656f9527f12 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 26/06/2026 09:17:56 (UTC+00:00) Western European Time, GMT
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