

Belgium-Brussels: Provision of computer-based communication-related services

OJ S 244/2015 17/12/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: European Economic and Social Committee (EESC)

Postal address: rue Belliard 99–101

Town: Brussels

Postal code: 1040

Country: Belgium

For the attention of: Mr Peter Lindvald Nielsen

E-mail: tender-communication@eesc.europa.eu

Fax: +32 25469926

Internet address(es):General address of the contracting authority: <http://www.eesc.europa.eu>Address of the buyer profile: <http://www.eesc.europa.eu/?i=portal.en.public-procurement>Electronic access to information: <http://www.eesc.europa.eu/?i=portal.en.running-calls-for-tenders>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

European institution/agency or international organisation

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Provision of computer-based communication-related services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Maximum number Envisaged maximum number of participants to the framework agreement
: 3

Duration of the framework agreement

Duration in years: 4

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 1 050 000 EUR

II.1.5. Short description of the contract or purchase(s)

The call for tenders, which comprises 2 lots, covers Web services and assistance to contact database content management for communication-related databases.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72400000
Internet services, 72320000 Database services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 3

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 12 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Web services

1) Short description

This lot concerns the following services: general Web projects; Web consultancy; drawing up of documentation and user guides; training linked to the Web and mobile applications; translating for the Web; management of multilingualism for the Web; Web information architecture; technical development mainly within the Drupal Web content management

system; development of web pages and websites, Web and mobile platforms and applications, databases, interfaces and accesses (mobile or other), search engines, site maps, interactive and social tools; deployment, optimisation, improvement and correction of Web features; implementation and improvement of accessibility standards, Web usability; interoperability; maintenance, assistance and support; graphical design for the Web and electronic products and mock-up creation; assessment, referencing and positioning; user surveys and polls; management of subscriptions linked to services designed for Web and mobile applications, conducting online and advertising campaigns.

2) CPV code(s)

72400000 Internet services, 72222300 Information technology services, 72000000 IT services: consulting, software development, Internet and support, 72420000 Internet development services, 72421000 Internet or intranet client application development services, 72220000 Systems and technical consultancy services, 72230000 Custom software development services, 72250000 System and support services, 72260000 Software-related services, 72310000 Data-processing services, 72212224 Web page editing software development services, 79900000 Miscellaneous business and business-related services

3) Quantity or scope

Estimated value excluding VAT: 900 000 EUR

4) Indication about different time frame or duration

Duration in months: 12 (from the award of the contract)

5) Additional information about lots

The contract will be a multiple framework contract in cascade and will be concluded with a maximum of 3 economic operators for 1 year, renewable automatically up to 3 times under the same conditions, each time for a period of 12 months, i.e. for a maximum duration of 4 years.

Lot No: 2

Lot title: Assistance to contact database content management

1) Short description

Delivery of new contact data and information on organisations and their relevant contacts; verification, update and/or completion of existing EESC data; consultancy on contact database management, maintenance, taxonomy, tagging etc.

2) CPV code(s)

72320000 Database services, 72300000 Data services, 72314000 Data collection and collation services, 72322000 Data management services

3) Quantity or scope

Estimated value excluding VAT: 150 000 EUR

4) Indication about different time frame or duration

Duration in months: 12 (from the award of the contract)

5) Additional information about lots

The contract will be a multiple framework contract in cascade and will be concluded with a maximum of 3 economic operators for 1 year, renewable automatically up to 3 times under the same conditions, each time for a period of 12 months, i.e. for a maximum duration of 4 years.

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Please refer to tender documents.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Please refer to tender documents.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Please refer to tender documents.

III.2.2. Economic and financial ability

List and brief description of conditions: Please refer to tender documents.

III.2.3. Technical and professional ability

List and brief description of conditions:
Please refer to tender documents.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

EESC/COMM/02/2015.

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

16.2.2016 - 15:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Any EU official language

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 9 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 1.3.2016 - 10:00

Place:

European Economic and Social Committee, rue Belliard 99, 1040 Brussels, BELGIUM.

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: 1 authorised representative of each tenderer may attend the opening of the bids. Companies wishing to attend are requested to notify their intention by sending a fax or e-mail at least 24 hours in advance to the address indicated above. This notification must specify the name and passport/ID card number of the person who will attend the opening of the bids on the tenderer's behalf.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

Tender documents will be available for download at the address indicated under heading I.1.

The website will be updated regularly and it is the tenderers' responsibility to check for updates and modifications during the tendering period.

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court

Postal address: rue du Fort Niedergrünewald

Town: Luxembourg
Postal code: 2925
Country: Luxembourg
E-mail: generalcourt.registry@curia.europa.eu
Telephone: +352 4303-1
Fax: +352 4303-2100
Internet address: <http://curia.europa.eu>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: You may submit any observations concerning the award procedure to the contracting authority indicated under heading I.1. If you believe that there was maladministration, you may lodge a complaint to the European Ombudsman within 2 years of the date when you became aware of the facts on which the complaint is based (see <http://www.ombudsman.europa.eu>). Such complaint does not have as an effect either to suspend the time limit to launch an appeal or to open a new period for lodging an appeal. Within 2 months of the notification of the award decision you may lodge an appeal to the body referred to in VI.4.1.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: General Court
Postal address: rue du Fort Niedergrünewald
Town: Luxembourg
Postal code: 2925
Country: Luxembourg
E-mail: generalcourt.registry@curia.europa.eu
Telephone: +352 4303-1
Fax: +352 4303-2100
Internet address: <http://curia.europa.eu>

VI.5. Date of dispatch of this notice

7.12.2015