

United Kingdom-North Tyneside: Software package and information systems

OJ S 244/2015 17/12/2015

Contract notice

Supplies

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: The Council of the Borough of North Tyneside

Postal address: Quadrant, Cobalt Business Park, The Silverlink North

Town: North Tyneside

Postal code: NE27 0BY

Country: United Kingdom

For the attention of: Ms Julie Gullon

E-mail: julie.gullon@northtyneside.gov.uk

Telephone: +44 1916435653

Internet address(es):General address of the contracting authority: <http://www.northtyneside.gov.uk/>**Additional information can be obtained from:**

Official name: The Council of the Borough of North Tyneside

Postal address: Quadrant, Cobalt Business Park, The Silverlink North

Town: North Tyneside

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Country: United Kingdom

For the attention of: Ms Julie Gullon

E-mail: julie.gullon@northtyneside.gov.uk

Telephone: +44 1916435653

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

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Postal code: NE27 0BY

Country: United Kingdom

For the attention of: Ms Julie Gullon

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Tenders or requests to participate must be submitted: Official name: The Council of the Borough of North Tyneside

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Town: North Tyneside

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Country: United Kingdom

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I.2. Type of the contracting authority

Regional or local authority

I.3. Main activity

General public services
Environment
Economic and financial affairs
Housing and community amenities
Social protection
Recreation, culture and religion
Education

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Learning Management System.

II.1.2. Type of contract and place of performance or delivery

Supplies
Purchase
NUTS code UKC22 Tyneside

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

CONTRACT-A57D-LC4XZN

Introduction.

The Authority are seeking to procure a software application / service to support the delivery of learning to the employees of the Authority, partner organisations and external parties. This requirement shall be henceforward referred to as the Learning Management system (LMS). The purpose of this document is to detail the Authority's business and technical requirements of the LMS and is intended to be used to assess the suitability of tender responses to meet those requirements.

Background.

The Authority's current Learning Management System is used to manage the scheduled booking and attendance of facilitated training and delivery of e-learning. The service Provider provides the Authority with an externally hosted LMS, which includes an e-learning authoring tool available to the whole organisation and a repository of e-learning materials developed in partnership with other Local Authorities that can be accessed via the LMS service with source files available enabling each customer to bespoke a pre-canned course to their own organisation.

The current contract for the LMS service is coming to an end and the Authority would like to procure a replacement application / service that will replace the current provision and introduce new functionality considered essential to improve the delivery of Learning. The estimated go live date for the system to be fully implemented is 1.7.2016.

The Authority currently use Oracle e-Business suite (EBS) for:

— General Ledger, Procurement, Accounts Payable, Human Resources, Payroll and Employee Self Service.

Included in the current Oracle licence holding are 3 000 EBS Learning Management Trainee perpetual licences, which are currently not used. Any options that add to this will also be considered.

II.1.6. CPV code(s)

48000000 Software package and information systems

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

CONTRACT-A57D-LC4XZN

The Learning Management System must be able to cater for and be licensed for an annual learner population of up to 10 000. The estimated go live date for the system to be fully implemented is 1.7.2016.

The contract is for a period of 5 years with the option to extend for a further 2 x 12 month periods.

Estimated value excluding VAT:

Range: between 200 000 and 280 000 GBP

II.2.2. Information about options

Options: yes

Description of options: This Contract shall commence on 1.7.2016 and shall continue in full force for a period of five years (unless terminated early in accordance with the terms of this Contract) until 30.6.2021. The Authority shall have at its sole discretion the option to extend this Contract for a further period of up to 2 x 12 month periods.

Provisional timetable for recourse to these options:

in months: 60 (from the award of the contract)

II.2.3. Information about renewals

This contract is subject to renewal: yes

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 84 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 84 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1.

Deposits and guarantees required

As detailed within the tender documents.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

As detailed within the tender documents.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

As detailed within the tender documents.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: As detailed within the tender documents.

III.2.2. Economic and financial ability

List and brief description of conditions: As detailed within the tender documents.

Minimum level(s) of standards possibly required: As detailed within the tender documents.

III.2.3. Technical and professional ability

List and brief description of conditions:

As detailed within the tender documents.

Minimum level(s) of standards possibly required:

As detailed within the tender documents.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated no

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Criteria below

1. Price. Weighting 40
2. User interface. Weighting 35
3. Implementation, service delivery and support. Weighting 10
4. Reporting. Weighting 5
5. User testing. Weighting 10

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

A57D-LC4XZN

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 25.1.2016 - 12:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

25.1.2016 - 09:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in days: 90 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 25.1.2016 - 13:00

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published: 75 Months.

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

Applicants wishing to register their interest against this opportunity and receive the tender documents should go to the web site located at www.nepoportal.org

Select North Tyneside Council and enter Contract ID A57D-LC4XZN

Completed Tenders are to be returned by the deadline of before 12:00 on 25.1.2016 via the electronic tendering system on the aforementioned portal. Unregistered suppliers will be directed to a Supplier Registration form to be completed. Tenders will be evaluated based on the price and quality criteria as detailed in the tender documents which equates to a combined score of 90 %. The top 5 ranked bidders, together with any other bidder whose presentation score could fundamentally effect the outcome of the procurement (i.e. those within 10 % of the fifth ranked bidder) will be invited to provide details of a test site or existing customer site to allow the Authority to undertake user testing which will account for a further 10 % of the final score. Details of the user testing scenarios to be evaluated are detailed within the tender documents.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

14.12.2015