

443747-2026 - Competition

Belgium – IT services: consulting, software development, Internet and support – Cybersecurity Operations Centre (SOC) services and a Cyber incident response retainer for Fluxys

OJ S 122/2026 29/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Fluxys Belgium n.v.

Email: procurement@fluxys.com

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

Activity of the contracting entity: Production, transport or distribution of gas or heat

2. Procedure

2.1. Procedure

Title: Cybersecurity Operations Centre (SOC) services and a Cyber incident response retainer for Fluxys

Description: Fluxys is seeking a qualified vendor to provide comprehensive managed SOC services, including but not limited to the following: Proactively monitor and defend our organization's assets 24/7, ensuring real-time threat detection, rapid incident response, and comprehensive security oversight. 3-year framework agreement (plus 1-year option; plus 1-year option = Max 60 months) with one operator for Cybersecurity Operations Centre (SOC) services and a Cyber incident response retainer for Fluxys Belgium

Procedure identifier: b8a89e10-8840-4c75-9735-43e4ebd27dc2

Internal identifier: CEAPN2608

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72700000 Computer network services, 72250000 System and support services, 72220000 Systems and technical consultancy services, 79710000 Security services

2.1.2. Place of performance

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Cybersecurity Operations Centre (SOC) services for Fluxys

Description: 3-year framework agreement (plus 1-year option; plus 1-year option = Max 60 months) with one operator for Cybersecurity Operations Centre (SOC) services and a Cyber incident response retainer for Fluxys Belgium

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72700000 Computer network services, 72250000 System and support services, 72220000 Systems and technical consultancy services, 79710000 Security services

5.1.2. Place of performance

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

5.1.3. Estimated duration

Duration: 5 Years

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

Reserved participation:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): no

Additional information: Please consult the document 'User Manual – process Upload Request – Qualification Phase' for more information. A PDF of the request to participate and all requested annexes shall be uploaded on the Coupa Supplier Portal. Each candidate will have to request via procurement@fluxys.com access to the appropriate protected folder on this platform. The requests to participate shall clearly mention the candidate's full name, including the company number, VAT number, full address and legal form. Requests to participate must be structured as follows: 1. Name of Bidder 2. Legal form of company 3. Date of registration 4. Country of registration 5. Registration number 6. VAT number 7. Registered address of company 8. Person(s) authorized to sign contracts (together or alone) on behalf of the company [Sur-name, forename, title (e.g. Dr, Mr, Ms), function (e.g. Manager...)] 9. Contact person: [Surname, forename, title (e.g. Dr, Mr, Ms), function (e.g. Manager...), phone number, address, e-mail] 10. Requested information about each above-mentioned selection criterion. 11. [...] Legal form to be taken by the group of economic operators to whom the contract is to be awarded. 1. Tenders or requests to participate may be submitted by a group of economic operators who will not be required to adopt a particular legal form prior to the award of the contract. A letter of consent between the members of the group should be included in the request to participate and all the information required under the contract notice should be provided for each member of the group. In the case of a joint tender, all members of the group

assume joint and several liability to-wards the Contracting Party for the performance of the contract as a whole, i.e. both financial and operational liability. The operators forming a group must designate one of them as a single point of contact (SPOC) towards the Contracting Party for the administrative, financial and operational management of the contract. Furthermore, the operators forming a group should provide information on the role of each member of the group. After the award, the Contracting Party will sign the contract either with all members of the group, or with the SPOC on behalf of all members of the group, authorised by the other members via powers of attorney. 2. In order to prove its economic, financial, technical or professional capacity, an economic operator may rely on the capacity of other entities, whatever the legal nature of the link between itself and those entities. The economic operator must prove to the Contracting Party that the necessary resources will be available to it, by delivering a written undertaking by the other entity to that effect.

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: The candidate must have the necessary economic and financial standing to perform the contract. 1) Proof of the candidate's economic and financial standing may be furnished by one or more of the following references: - the presentation of financial statements or extracts from the financial statements, where publication of financial statements is required under the law of the country in which the economic operator is established. - a statement of the economic operator's overall turnover of the last three financial years available, depending on the date on which the undertaking was set up or the economic operator started trading.

Criterion: Average yearly turnover

Description of selection criterion: The candidate must have an average yearly turnover of at least EUR 4.000.000. This criterion applies to the candidate as a whole, i.e. through the combined capacity of all members of the group in case of a group of economic operators.

Criterion: Financial ratio

Description of selection criterion: The following financial ratio's shall be met: • Current ratio (i.e. current assets divided by current liabilities) must be above 1,00; • Solvency ratio (i.e. equity divided by total assets) must be above 10%. In the event the economic operator does not meet the aforementioned ratio's and the economic operator is not able to provide a parent company guarantee pursuant to section III.1.8 , it shall provide an unconditional, irrevocable and first demand bank guarantee in the amount of 5% of the total value of the contract (increased at sole discretion of contracting entity if economical situation is requesting for it), guaranteeing the performance by the economic operator of its obligations arising out of and in accordance with the contract (if the contract were to be awarded to the economic operator).

Criterion: Professional risk indemnity insurance

Description of selection criterion: The relevant professional risk indemnity insurance must have a minimum coverage of EUR 1.250.000 Please note that If the candidate is awarded the contract, his professional risk indemnity insurance should be increased to a minimum coverage of EUR 1.250.000.

Criterion: Certificates by quality control institutes

Description of selection criterion: Proof or certificate (or equivalent) of his compliancy with ISO 27001 or equivalent certification of candidate. Such certificate must not be older than 3 years

Criterion: Security of information

Description of selection criterion: Proof of his compliancy regarding data residency stored within EU

Criterion: Enrolment in a trade register

Description of selection criterion: The candidate must be constituted under and governed by the civil, commercial or public laws of the EU countries and having their statutory office, central administration or principle place of business there. Articles of association or similar documents demonstrating that the candidate is established in the European Union in accordance with selection criterion. Documentary evidence confirming that it is duly established in an EU Member State and governed by the applicable civil, commercial, or public laws. Such evidence should typically include a certificate of incorporation or registration issued by the competent national authority (e.g. a Chamber of Commerce or Companies Register), together with an extract from the relevant commercial or official register indicating the entity's legal form, registration number, and statutory office. In addition, the candidate should provide its articles of association or statutes, showing its legal constitution, as well as, where applicable, proof of its central administration or principal place of business if this differs from the registered office.

Criterion: References on specified services

Description of selection criterion: The candidate shall list 3 or more reference projects similar to the scope of the contract to be awarded. Each project must meet the following requirements: - projects executed during the last 3 years, - projects executed in the European Union.

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/71f5b8a3-8dd0-4b63-989c-c2bc26f2af94/documents>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://fluxys.coupahost.com/>

Languages in which tenders or requests to participate may be submitted: English, French, Dutch

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Description of the financial guarantee: See Invitation to Tender

Deadline for receipt of requests to participate: 31/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See Invitation to Tender

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: See Invitation to Tender

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: President of the Court of First Instance of Brussels

Information about review deadlines: 15 days

Organisation providing additional information about the procurement procedure: Fluxys Belgium n.v.

Organisation providing offline access to the procurement documents: Fluxys Belgium n.v.

Organisation receiving requests to participate: Fluxys Belgium n.v.

Organisation processing tenders: Fluxys Belgium n.v.

8. Organisations

8.1. ORG-0001

Official name: Fluxys Belgium n.v.

Registration number: 0402954628_2997

Postal address: Avenue des Arts 31

Town: Etterbeek

Postcode: 1040

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: procurement@fluxys.com

Telephone: +32 22827211

Internet address: <http://www.fluxys.com>

Buyer profile: <https://www.publicprocurement.be/bda?organisationIds=2997&includeOrganisationChildren=true>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: FPS Policy and Support

Registration number: BE001

Postal address: Boulevard Simon Bolivar 30 Bte1

Town: Bruxelles

Postcode: 1000

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: revise@publicprocurement.be

Telephone: +32 2 740 80 00

Internet address: <https://bosa.belgium.be>

Roles of this organisation:

TED eSender

8.1. ORG-0003

Official name: President of the Court of First Instance of Brussels
Registration number: 0308357753
Town: Brussels
Postcode: 1000
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Email: brussel.rea.secr.hoofdgriffier@just.fgov.be
Telephone: 025087111
Roles of this organisation:
Review organisation

Notice information

Notice identifier/version: fd612452-5670-4217-941b-13067a0d1748 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 17
Notice dispatch date: 25/06/2026 00:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
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