

**United Kingdom-Manchester: Interpretation services**  
**OJ S 182/2019 20/09/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: The Pennine Acute Hospitals NHS Trust  
Postal address: Trust Headquarters North Manchester General Hospital, Delaunays Rd,  
Crumpsall  
Town: Manchester  
NUTS code: UKD37 Greater Manchester North East  
Postal code: M8 5RB  
Country: United Kingdom  
E-mail: [procurement.nm@pat.nhs.uk](mailto:procurement.nm@pat.nhs.uk)  
Telephone: +44 616278274  
Fax: +44 616278609  
**Internet address(es):**  
Main address: <http://www.pat.nhs.uk/>  
Address of the buyer profile: <https://procontract.due-north.com/register>

**I.1. Name and addresses**

Official name: Salford Royal NHS Foundation Trust  
Postal address: Stott Lane  
Town: Salford  
NUTS code: UKD3 Greater Manchester  
Postal code: M6 8HD  
Country: United Kingdom  
E-mail: [procurement.nm@pat.nhs.uk](mailto:procurement.nm@pat.nhs.uk)  
Telephone: +44 616278274  
Fax: +44 616278609  
**Internet address(es):**  
Main address: <http://www.srft.nhs.uk/>  
Address of the buyer profile: <https://procontract.due-north.com/register>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

## **II.1. Scope of the procurement**

### **II.1.1. Title**

Provision of British Sign Language Interpretation Services  
Reference number: T18/05/RW6 (ProContract Ref: DN388044)

### **II.1.2. Main CPV code**

79540000 Interpretation services

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

The purpose of the tender exercise was to select a service provider whose delivery of British Sign Language Interpretation Services represented value for money, high quality service combined with the ability to identify and implement service efficiencies across the Trusts.

### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 825 000,00 GBP

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: UKD3 Greater Manchester

Main site or place of performance: Greater Manchester North East.

### **II.2.4. Description of the procurement**

The procurement was for the provision of a professional British Sign Language Interpretation Service to the authorities within the Northern Care Alliance NHS Group.

### **II.2.5. Award criteria**

Quality criterion - Name: Company competency and competitive advantage / Weighting: 15 %

Quality criterion - Name: Service management / Weighting: 15 %

Quality criterion - Name: Organisation structure and staff / Weighting: 15 %

Quality criterion - Name: Value added services / Weighting: 5 %

Quality criterion - Name: Presentation / Weighting: 10 %

Price - Weighting: 40 %

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1.**

**Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system****IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information****IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 016-033764](#)

**IV.2.8. Information about termination of dynamic purchasing system****IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

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**Title:**

Provision of British Sign Language Interpretation Services

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

01/09/2019

**V.2.2. Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Sign Solutions (SLIA) Ltd

Postal address: Rectory Court, Old Rectory Lane, Alvechurch

Town: Birmingham

NUTS code: UKG31 Birmingham

Postal code: B48 7SX

Country: United Kingdom

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 165 000,00 GBP

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information**

The contract period is for 3 years with the option to extend for a further 2 x 12 month periods.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: The Pennine Acute Hospitals NHS Trust  
Postal address: Trust HQ, North Manchester General Hospital, Delaunays Road  
Town: Manchester  
Postal code: M8 5RB  
Country: United Kingdom  
E-mail: [procurement.nm@pat.nhs.uk](mailto:procurement.nm@pat.nhs.uk)

##### **VI.4.2. Body responsible for mediation procedures**

Official name: The Pennine Acute Hospitals NHS Trust  
Postal address: Trust HQ, North Manchester General Hospital, Delaunays Road  
Town: Manchester  
Postal code: M8 5RB  
Country: United Kingdom  
E-mail: [procurement.nm@pat.nhs.uk](mailto:procurement.nm@pat.nhs.uk)

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: The Pennine Acute Hospitals NHS Trust  
Postal address: Trust HQ, North Manchester General Hospital, Delaunays Road  
Town: Manchester  
Postal code: M8 5RB  
Country: United Kingdom  
E-mail: [procurement.nm@pat.nhs.uk](mailto:procurement.nm@pat.nhs.uk)

##### **VI.5. Date of dispatch of this notice**

18/09/2019