

## 444529-2026 - Competition

Norway – Security services – Procurement of security services with SOC/IRT/MDR/MSS

OJ S 122/2026 29/06/2026

Contract or concession notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Statens Kartverk

Email: [post@kartverket.no](mailto:post@kartverket.no)

Legal type of the buyer: Public undertaking

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Procurement of security services with SOC/IRT/MDR/MSS

Description: In order to strengthen the ability to detect, notify and handle IT events, the Norwegian Mapping Authority shall procure a 24 hour (24/7/365) service for proactive security monitoring and support for incident handling IT security events in the Contracting Authority's IT environment. This involves entering into a collaboration with a tenderer who provides a service that safeguards security monitoring, detection and incident management, where the security partner can also give the Contracting Authority quick access to expertise for assistance with major security incidents (IRT team). Services are requested that have elements from different categories of security services such as managed security services, SOC (security operations centre), incident response team and Managed detection & response (MDR). Proactive monitoring and notification and partial handling of vulnerabilities are expected, and not only reactive handling in the event of major unwanted events. The procured service is cosourcing and vulnerabilities and incidents shall be solved in cooperation with the Norwegian Mapping Authority's employees and partly in The Norwegian Mapping Authority's infrastructure. Kartverket has already established security and operational environments and the procurement must therefore focus on integration, operative interaction and further development. For more information see the tabs "Competition Details" and "Specifications";

Procedure identifier: c5f49358-eec4-44f1-b028-3aabd8774d36

Internal identifier: 6190

Type of procedure: Open

The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79710000 Security services

Additional classification (cpv): 79714000 Surveillance services, 72220000 Systems and technical consultancy services, 72000000 IT services: consulting, software development, Internet and support, 72212732 Data security software development services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Buskerud (NO085)

Country: Norway

### **2.1.3. Value**

Estimated value excluding VAT: 70 000 000,00 NOK

### **2.1.4. General information**

#### **Legal basis:**

Directive 2014/24/EU

### **2.1.6. Grounds for exclusion**

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Offence concerning its professional conduct in the domain of defence procurement: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Lack of reliability to exclude risks to the security of the country: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

## 5. Lot

## 5.1. Lot: LOT-0001

Title: Procurement of security services with SOC/IRT/MDR/MSS

Description: In order to strengthen the ability to detect, notify and handle IT events, the Norwegian Mapping Authority shall procure a 24 hour (24/7/365) service for proactive security monitoring and support for incident handling IT security events in the Contracting Authority's IT environment. This involves entering into a collaboration with a tenderer who provides a service that safeguards security monitoring, detection and incident management, where the security partner can also give the Contracting Authority quick access to expertise for assistance with major security incidents (IRT team). Services are requested that have elements from different categories of security services such as managed security services, SOC (security operations centre), incident response team and Managed detection & response (MDR). Proactive monitoring and notification and partial handling of vulnerabilities are expected, and not only reactive handling in the event of major unwanted events. The procured service is cosourcing and vulnerabilities and incidents shall be solved in cooperation with the Norwegian Mapping Authority's employees and partly in The Norwegian Mapping Authority's infrastructure. Kartverket has already established security and operational environments and the procurement must therefore focus on integration, operative interaction and further development. For more information see the tabs "Competition Details" and "Specifications";

Internal identifier: 8103

### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79710000 Security services

Additional classification (cpv): 79714000 Surveillance services, 72220000 Systems and technical consultancy services, 72000000 IT services: consulting, software development, Internet and support, 72212732 Data security software development services

### 5.1.2. Place of performance

Country subdivision (NUTS): Buskerud (NO085)

Country: Norway

### 5.1.3. Estimated duration

Duration: 96 Months

### 5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: 2 + 2 + 2 years. The contract period is 2 years, calculated from 11.12.2026 The contracting authority has an option to extend the contract, as well as trigger the options described in the requirement specifications on unchanged terms for 2+2+2 years so that the total possible contract length is 8 years. The options will automatically be taken up unless the contract is terminated by the Contracting Authority or the tenderer with 3 (three) months notice before the renewal date.

### 5.1.6. General information

#### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

### 5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: The tenderer must be a legally established company.

Documentation requirements: company registration certificate.

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers shall have their tax and VAT payments in order.

Documentation requirements: Tax certificate for tax and VAT. The certificate must not be more than six months old. Describe any insurances they have to ensure financial solidity. Last year's auditor confirmed accounts including annual reports with notes are to be submitted.

Criterion: Certificates by quality control institutes

Description of selection criterion: Tenderers shall have a quality system and a management system for information security. Documentation requirements: Documentation shall be given that the tenderer has this. ISO 9001/27001 or equivalent will be accepted as valid documentation.

Criterion: Security to process, store and transmit classified information

Description of selection criterion: Tenderers must be able to handle and store classified information in a proper manner. throughout the contract period and after the contract expires.

Documentation requirements: Documentation must be given that the tenderer has the ability to handle classified information at a grading level CONFIDENTIAL.

Criterion: Security to process, store and transmit classified information

Description of selection criterion: Tenderers must be a part of the NSM Quality Scheme for tenderers who handle ICT events. Documentation requirements: Documentation must be enclosed that the tenderer is included in the scheme and that it is valid.

Criterion: References on specified services

Description of selection criterion: Tenderers must enclose information on at least 3 relevant projects carried out by the tenderer in during the last three years. Documentation requirements: A description must be given of clients, projects, contract value, time and length. At least one reference is wanted from public administration and that reference customers can be contacted.

Criterion: Number of managerial staff

Description of selection criterion: Description of the board, general manager, owners and localisation. Documentation requirements: Documentation of: Members and general manager of the Board, only from Norway countries Norway have a security agreement with or in the EU /EEA. Localisation of the tenderer - Must be located in Norway - assistance and turn-outs shall be ensured in accordance with the response contract after the award. An overview of owners at the tenderer must be presented so that the contracting authority is able to assess ownership relationships with its tenderers.

Criterion: Subcontracting proportion

Description of selection criterion: The contracting authority does not approve the use of sub-suppliers for the provision of the service. Documentation requirements: A list of third-party suppliers shall be enclosed. If changes occur during the contract period, the tenderer is obligated to keep the customer informed before the change occurs.

#### 5.1.10. Award criteria

**Criterion:**

Type: Quality

Description: Assignment comprehension, delivery ability and competence.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 85

**Criterion:**

Type: Price

Description: Price

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15

#### 5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/6190>

**Ad hoc communication channel:**

Name: e-Tendering

#### 5.1.12. Terms of procurement

**Terms of submission:**

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/6190>

Languages in which tenders or requests to participate may be submitted: Norwegian Bokmål

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 31/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 111 Days

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: N/A

#### 5.1.15. Techniques

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Statens Kartverk

Organisation providing more information on the review procedures: Statens Kartverk

Organisation receiving requests to participate: Artifik AS

## 8. Organisations

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### 8.1. ORG-0001

Official name: Statens Kartverk  
Registration number: 971040238  
Postal address: Kartverksveien 21  
Town: Ringerike  
Postcode: 3511  
Country subdivision (NUTS): Buskerud (NO085)  
Country: Norway  
Contact point: Ståle Rovelstad  
Email: [post@kartverket.no](mailto:post@kartverket.no)  
Telephone: +47 32118000  
Internet address: <https://www.kartverket.no>  
Buyer profile: <https://www.kartverket.no>

#### **Roles of this organisation:**

Buyer  
Organisation providing additional information about the procurement procedure  
Organisation providing more information on the review procedures

### 8.1. ORG-0002

Official name: Oslo tingrett  
Registration number: 926725939  
Postal address: Postboks 2106 Vika  
Town: Oslo  
Postcode: 0125  
Country subdivision (NUTS): Oslo (NO081)  
Country: Norway  
Email: [oslo.tingrett@domstol.no](mailto:oslo.tingrett@domstol.no)  
Telephone: +47 22035200  
Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

#### **Roles of this organisation:**

Review organisation

### 8.1. ORG-0003

Official name: Artifik AS  
Registration number: 925364967  
Postal address: Stortingsgata 12  
Town: Oslo  
Postcode: 0161  
Country subdivision (NUTS): Oslo (NO081)  
Country: Norway  
Email: [support@artifik.no](mailto:support@artifik.no)  
Internet address: <https://artifik.no>

#### **Roles of this organisation:**

Procurement service provider  
Organisation receiving requests to participate

## Notice information

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Notice identifier/version: b7802508-4b8f-408e-a044-5914ef539cc2 - 01  
Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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