

445346-2026 - Competition

Italy – Office cleaning services – Servizio di pulizie presso la sede di via Gentilin, le sedi e gli impianti presenti sul territorio di competenza di Acque Veronesi S. c. a r.l.

OJ S 122/2026 29/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: ACQUE VERONESI S.C. A R.L.

Email: gare.appalti@acqueveronesi.it

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Environmental protection

Activity of the contracting entity: Water-related activities

2. Procedure

2.1. Procedure

Title: Servizio di pulizie presso la sede di via Gentilin, le sedi e gli impianti presenti sul territorio di competenza di Acque Veronesi S. c. a r.l.

Description: SERPULI26 - Servizio di pulizie presso la sede di via Gentilin, le sedi e gli impianti presenti sul territorio di competenza di Acque Veronesi S. c. a r.l.

Procedure identifier: 9755a61d-669f-430c-bf8f-be124f110114

Internal identifier: SERPULI26

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90919200 Office cleaning services

Additional classification (cpv): 90911200 Building-cleaning services

2.1.2. Place of performance

Postal address: Via Gentilin n. 71

Town: Verona

Postcode: 37132

Country subdivision (NUTS): Verona (ITH31)

Country: Italy

Additional information: nella sede centrale e sul territorio della Provincia di Verona ove il S.I.I. è gestito da Acque V.si s.c.ar.l.

2.1.3. Value

Estimated value excluding VAT: 2 449 273,56 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

The tenderer must submit tenders for all lots

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Sede centrale

Description: SERPULI26 - LOTTO 1 Servizio di pulizie presso la sede centrale di via Gentilin

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90919200 Office cleaning services

Options:

Description of the options: opzioni di incremento quinto d'obbligo, rinnovo per un massimo di 2 annualità, proroga tecnica e servizi aggiuntivi

5.1.2. Place of performance

Postal address: Via Monsignor Giacomo Gentilin n. 71

Town: Verona

Postcode: 37132

Country subdivision (NUTS): Verona (ITH31)

Country: Italy

5.1.3. Estimated duration

Start date: 02/11/2026

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 2

5.1.5. Value

Estimated value excluding VAT: 1 201 735,85 EUR

5.1.6. General information**Reserved participation:**

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria**Criterion:**

Type: Quality

Description: vedasi disciplinare di gara, cui si rimanda integralmente

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Italian

Address of the procurement documents: <https://viveracquaprocurement.tlk.app.jaggaer.com/web/login.html>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://viveracquaprocurement.tlk.app.jaggaer.com/web/login.html>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Description of the financial guarantee: garanzia provvisoria e garanzia definitiva per il solo aggiudicatario

Deadline for receipt of tenders: 28/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Additional information: in seduta riservata ai sensi di quanto indicato nel disciplinare di gara, cui si rimanda integralmente

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: vedasi documentazione tecnica a base di gara, cui si rimanda integralmente

Electronic invoicing: Allowed

Financial arrangement: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: ACQUE VERONESI S.C. A R.L. - T.A.R. Veneto

Organisation providing additional information about the procurement procedure: ACQUE VERONESI S.C. A R.L.

Organisation providing offline access to the procurement documents: ACQUE VERONESI S.C. A R.L.

Organisation providing more information on the review procedures: ACQUE VERONESI S.C. A R.L. - T.A.R. Veneto

Organisation receiving requests to participate: ACQUE VERONESI S.C. A R.L.

Organisation processing tenders: ACQUE VERONESI S.C. A R.L.

5.1. Lot: LOT-0002

Title: Sedi esterne

Description: SERPULI26 - LOTTO 2 Servizio di pulizie presso le sedi esterne presenti sul territorio

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90919200 Office cleaning services

Options:

Description of the options: opzione di incremento quinto d'obbligo, rinnovo per un massimo di 2 annualità e proroga tecnica

5.1.2. Place of performance

Postal address: Via Monsignor Giacomo Gentilin n. 71

Town: Verona

Postcode: 37132

Country subdivision (NUTS): Verona (ITH31)

Country: Italy

Additional information: sul territorio della Provincia di Verona ove il S.I.I. è gestito da Acque V. si s.c.ar.l.

5.1.3. Estimated duration

Start date: 02/11/2026

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 2

5.1.5. Value

Estimated value excluding VAT: 1 155 380,61 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: vedasi disciplinare di gara, cui si rimanda integralmente

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Italian

Address of the procurement documents: <https://viveracquaprocurement.tlk.app.jaggaer.com/web/login.html>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://viveracquaprocurement.tlk.app.jaggaer.com/web/login.html>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Description of the financial guarantee: garanzia provvisoria e garanzia definitiva per il solo aggiudicatario

Deadline for receipt of tenders: 28/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Additional information: in seduta riservata ai sensi di quanto indicato nel disciplinare di gara, cui si rimanda integralmente

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: vedasi documentazione tecnica a base di gara, cui si rimanda integralmente

Electronic invoicing: Allowed

Financial arrangement: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: ACQUE VERONESI S.C. A R.L. - T.A.R. Veneto

Organisation providing additional information about the procurement procedure: ACQUE VERONESI S.C. A R.L.

Organisation providing offline access to the procurement documents: ACQUE VERONESI S.C. A R.L.

Organisation providing more information on the review procedures: ACQUE VERONESI S.C. A R.L. - T.A.R. Veneto

Organisation receiving requests to participate: ACQUE VERONESI S.C. A R.L.

Organisation processing tenders: ACQUE VERONESI S.C. A R.L.

5.1. Lot: LOT-0003

Title: Impianti

Description: SERPULI26 - LOTTO 3 Servizio di pulizie presso gli impianti presenti sul territorio

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911200 Building-cleaning services

Options:

Description of the options: opzione di incremento quinto d'obbligo, rinnovo per un massimo di 2 annualità e proroga tecnica

5.1.2. Place of performance

Postal address: Via Monsignor Giacomo Gentilin n. 71

Town: Verona

Postcode: 37132

Country subdivision (NUTS): Verona (ITH31)

Country: Italy

Additional information: sul territorio della Provincia di Verona ove il S.I.I. è gestito da Acque V. si s.c.ar.l.

5.1.3. Estimated duration

Start date: 02/11/2026

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 2

5.1.5. Value

Estimated value excluding VAT: 92 157,10 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: vedasi disciplinare di gara, cui si rimanda integralmente

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Italian

Address of the procurement documents: <https://viveracquaprocurement.tlk.app.jaggaer.com/web/login.html>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://viveracquaprocurement.tlk.app.jaggaer.com/web/login.html>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Description of the financial guarantee: garanzia provvisoria e garanzia definitiva per il solo aggiudicatario

Deadline for receipt of tenders: 28/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Additional information: in seduta riservata ai sensi di quanto indicato nel disciplinare di gara, cui si rimanda integralmente

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: vedasi documentazione tecnica a base di gara, cui si rimanda integralmente

Electronic invoicing: Allowed

Financial arrangement: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: ACQUE VERONESI S.C. A R.L. - T.A.R. Veneto

Organisation providing additional information about the procurement procedure: ACQUE VERONESI S.C. A R.L.

Organisation providing offline access to the procurement documents: ACQUE VERONESI S.C. A R.L.

Organisation providing more information on the review procedures: ACQUE VERONESI S.C. A R.L. - T.A.R. Veneto

Organisation receiving requests to participate: ACQUE VERONESI S.C. A R.L.

Organisation processing tenders: ACQUE VERONESI S.C. A R.L.

8. Organisations

8.1. ORG-0001

Official name: ACQUE VERONESI S.C. A R.L.

Registration number: 03567090232

Postal address: Via Monsignor Giacomo Gentilin n. 71

Town: Verona

Postcode: 37132

Country subdivision (NUTS): Verona (ITH31)

Country: Italy

Contact point: Diego Beraldo

Email: gare.appalti@acqueveronesi.it

Telephone: 0458088576

Internet address: <https://acqueveronesi.it/>

Information exchange endpoint (URL): <https://viveracquaprocedure.tlk.app.jaggaer.com/web/login.html>

Other contact points:

Official name: T.A.R. Veneto

Postal address: Cannaregio 2277/78

Town: Venezia

Postcode: 30121

Country subdivision (NUTS): Venezia (ITH35)

Country: Italy

Internet address: <https://www.giustizia-amministrativa.it/tribunale-amministrativo-regionale-per-il-veneto>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

Review organisation

Organisation providing more information on the review procedures

Notice information

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