

Belgium-Brussels: DIGIT/R2/PO/2014/038 — Voice communication services — Voice II

OJ S 251/2014 31/12/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: European Commission, Directorate-General for Informatics, Resources Management and Optimisation Directorate, ICT Procurement and Contract Management Unit

Postal address: rue Belliard 28, Office: 07/142

Town: Brussels

Postal code: 1049

Country: Belgium

For the attention of: Mr Martin Bilbao, Head of Unit

E-mail: digit-contracts-info-centre@ec.europa.eu

Telephone: +32 22960762

Fax: +32 22957702

Internet address(es):

General address of the contracting authority: http://ec.europa.eu/dgs/informatics/index_en.htm

Address of the buyer profile: http://ec.europa.eu/dgs/informatics/index_en.htm

Electronic access to information: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=686>

Electronic submission of tenders and requests to participate: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=686>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

European institution/agency or international organisation

I.3. Main activity

Other: Information technologies.

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Translation Centre for the Bodies of the European Union

Postal address: Drosbach Building, 12E, rue Guillaume Kroll

Town: Luxembourg

Postal code: 1882

Country: Luxembourg

Official name: Court of Justice (Curia)

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

Official name: European Court of Auditors
Postal address: 12, rue Alcide de Gasperi
Town: Luxembourg
Postal code: 1615
Country: Luxembourg

Official name: European Economic and Social Committee
Postal address: rue Belliard 99
Town: Brussels
Postal code: 1040
Country: Belgium

Official name: Committee of the Regions
Postal address: Jacques Delors Building, rue Belliard 99–101
Town: Brussels
Postal code: 1040
Country: Belgium

Official name: Office of the European Ombudsman
Postal address: 1 avenue du président Robert Schuman
Town: Strasbourg Cedex
Postal code: 67001
Country: France

Official name: European Data Protection Supervisor
Postal address: rue Wiertz 60
Town: Brussels
Postal code: 1047
Country: Belgium

Official name: European Agency for the operational management of large-scale IT systems in the area of freedom, security and justice
Postal address: Rävåla pst 4
Town: Tallinn
Postal code: 10143
Country: Estonia

Official name: Clean Sky Joint Undertaking
Postal address: avenue de la Toison d'Or 56–60
Town: Brussels
Postal code: 1060
Country: Belgium

Official name: ECSEL Joint Undertaking
Postal address: TO 56 5/3
Town: Brussels
Postal code: 1049
Country: Belgium

Official name: Fuel Cells and Hydrogen Joint Undertaking
Postal address: avenue de la Toison d'Or 56–60
Town: Brussels
Postal code: 1060
Country: Belgium

Official name: SESAR Joint Undertaking
Postal address: avenue de Cortenbergh 100

Town: Brussels
Postal code: 1000
Country: Belgium
Official name: European Defence Agency
Postal address: rue des Drapiers 17–23
Town: Brussels
Postal code: 1050
Country: Belgium
Official name: European Schools
Postal address: rue Joseph II 30
Town: Brussels
Postal code: 1049
Country: Belgium
Official name: European External Action Service
Postal address: Capital Building, rond point Schuman 9A
Town: Brussels
Postal code: 1046
Country: Belgium
Official name: Innovative Medicines Initiative
Postal address: avenue de la Toison d'Or 56–60
Town: Brussels
Postal code: 1060
Country: Belgium
Official name: European Research Council Executive Agency
Postal address: COV2 24/164
Town: Brussels
Postal code: 1049
Country: Belgium
Official name: Research Executive Agency
Postal address: COV2
Town: Brussels
Postal code: 1049
Country: Belgium
Official name: European Parliament
Postal address: allée du Printemps
Town: Strasbourg
Postal code: 67070
Country: France
Official name: Council of the European Union
Postal address: rue de la Loi 175
Town: Brussels
Postal code: 1048
Country: Belgium

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

DIGIT/R2/PO/2014/038 — Voice communication services — Voice II.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 5: Telecommunications services

Main site or place of performance: Belgium, Luxembourg and Strasbourg.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with a single operator

Duration of the framework agreement

Duration in years: 7

In the case of framework agreements, provide justification for any duration exceeding 4 years: A maximum duration of 7 years, with an initial period of 4 years plus 3 possible renewals of 1 year each (4+1+1+1).

The delivery of the service might require initial investments for the connection of all participating EU institutions, agencies and bodies to the contractor's network.

II.1.5. Short description of the contract or purchase(s)

Provision of voice communication services to the European Commission and participating European institutions, bodies and agencies.

II.1.6. CPV code(s)

64200000 Telecommunications services, 64210000 Telephone and data transmission services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The total scope for the entire duration of the contract, all lots combined, is estimated at approximately 925 000 000 minutes of voice communications (incoming and outgoing) and an average of 5 800 channels. It also involves provision of associated consultancy services of about 900 person-days during the contract duration.

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 84 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: External voice communications

1) Short description

Incoming and outgoing external voice (telephone) communications.

2) CPV code(s)

64200000 Telecommunications services, 64210000 Telephone and data transmission services

3) Quantity or scope

The scope for this lot is estimated at approximately 925 000 000 minutes of voice communications (incoming and outgoing) and an average of 5 800 channels.

4) Indication about different time frame or duration

Duration in months: 84 (from the award of the contract)

5) Additional information about lots

Lot No: 2

Lot title: Other lines, equipment and services

1) Short description

All products and services to provide the external communication needs of the EU institutions' end users/systems not connected to their internal telephone network in all 3 geographical areas (Belgium, Luxembourg and Strasbourg).

2) CPV code(s)

64200000 Telecommunications services, 64210000 Telephone and data transmission services

3) Quantity or scope

As stated in the tendering specifications.

4) Indication about different time frame or duration

Duration in months: 84 (from the award of the contract)

5) Additional information about lots

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Not applicable.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

As stated in the tendering specifications.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

As stated in the tendering specifications.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1.

Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: As stated in the tendering specifications.

III.2.2. Economic and financial ability

List and brief description of conditions: As stated in the tendering specifications.

III.2.3. Technical and professional ability

List and brief description of conditions:
As stated in the tendering specifications.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

Lowest price

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

DIGIT/R2/PO/2014/038.

IV.3.2. Previous publication concerning this procedure

Prior information notice

Notice number in the OJ S: [2014/S 64-108239](#) of 1.4.2014

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4.

Time limit for receipt of tenders or requests to participate

25.2.2015

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Any EU official language

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 9 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 4.3.2015 - 10:00

Place:

European Commission, Directorate-General for Informatics, rue Belliard 28, 1049 Brussels, BELGIUM.

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: Maximum 2 representatives per tenderer may attend the opening session. For security and organisational reasons, tenderers should notify the name of that person(s) by e-mail to the Directorate-General for Informatics (to e-mail address: digit-contracts-info-centre@ec.europa.eu), no later than 2 working days before the opening session, failing which the Directorate-General for Informatics reserves the right to refuse to admit the tenderer's representative(s) to the opening session.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

The tendering specifications and additional documents (including questions and answers) will be made available at the following website address: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=686>

If they wish so, interested parties may register via the website. This will allow them to be informed from the e-tendering system when an update with regard to the present call for tenders is made available. Non-registered parties are invited to consult the website regularly. The Commission will not be liable if tenderers do not take notice of the additional information published on the website with regard to the present call for tenders.

No paper copy will be issued. The Directorate-General for Informatics was certified 'EMAS' in 2008 and therefore adopts environmentally friendly behaviour. EMAS is the eco-management and audit scheme, the EU voluntary instrument used by organisations to improve their environmental performance.

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg
Postal code: 2925
Country: Luxembourg
E-mail: generalcourt.registry@curia.europa.eu
Telephone: +352 4303-1
Internet address: <http://curia.europa.eu>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Within 2 months of the notification to the plaintiff or, in the absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: European Commission, Directorate-General for Informatics, Resources Management and Optimisation Directorate, ICT Procurement and Contract Management Unit
Postal address: rue Belliard 28, Office: 07/142
Town: Brussels
Postal code: 1049
Country: Belgium
E-mail: digit-contracts-info-centre@ec.europa.eu
Telephone: +32 22960762
Internet address: http://ec.europa.eu/dgs/informatics/procurement/index_en.htm

VI.5. Date of dispatch of this notice

19.12.2014