

445758-2026 - Competition

Italy – Social work services – Procedura aperta ai sensi degli artt. 71 e 25 del D.Lgs. 36/23 e ss. mm.ii., finalizzata alla conclusione di un Accordo Quadro per la realizzazione di servizi a supporto del Sistema di Accoglienza e Integrazione-SAI e suddivisa in 3 lotti: Servizio di Sportello Unico Accoglienza Migranti, Servizio di Mediazione Interculturale e Servizio di Rendicontazione

OJ S 123/2026 30/06/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: ROMA CAPITALE

Email: rosa.aquilina@comune.roma.it

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Procedura aperta ai sensi degli artt. 71 e 25 del D.Lgs. 36/23 e ss.mm.ii., finalizzata alla conclusione di un Accordo Quadro per la realizzazione di servizi a supporto del Sistema di Accoglienza e Integrazione-SAI e suddivisa in 3 lotti: Servizio di Sportello Unico Accoglienza Migranti, Servizio di Mediazione Interculturale e Servizio di Rendicontazione

Description: Servizi di supporto al SAI

Procedure identifier: a878b93f-d8d0-4662-94c0-fd933e26da0f

Internal identifier: 2d762a40-212a-4a05-b286-2d118f8eb5a8@41-G-11448

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85310000 Social work services

2.1.2. Place of performance

Country subdivision (NUTS): Roma (IT143)

Country: Italy

2.1.3. Value

Estimated value excluding VAT: 4 551 388,45 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Applicable cross-border law: non applicabile

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 1

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Servizio di Sportello Unico Accoglienza Migranti

Description: Servizio di Sportello Unico Accoglienza Migranti rivolto ai beneficiari del circuito SAI di Roma Capitale;

Internal identifier: 2d762a40-212a-4a05-b286-2d118f8eb5a8@41-G-11448/LOT-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85310000 Social work services

5.1.2. Place of performance

Country subdivision (NUTS): Roma (IT143)

Country: Italy

5.1.3. Estimated duration

Duration: 36 Months

5.1.5. Value

Estimated value excluding VAT: 2 773 877,20 EUR

5.1.6. General information**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Deadline for requesting additional information: 24/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://www.comune.roma.it/SUAFF-public/#/trasparenza/repository/25579>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <http://appalti.comune.roma.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 03/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 240 Days

Information about public opening:

Opening date: 05/08/2026 10:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 99 999 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: ROMA CAPITALE

Information about review deadlines: 30 gg

Organisation providing additional information about the procurement procedure: ROMA CAPITALE

5.1. Lot: LOT-0002

Title: Servizio di Mediazione Interculturale

Description: Servizio di Mediazione Interculturale

Internal identifier: 2d762a40-212a-4a05-b286-2d118f8eb5a8@41-G-11448/LOT-0002

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85310000 Social work services

5.1.2. Place of performance

Country subdivision (NUTS): Roma (IT143)

Country: Italy

5.1.3. Estimated duration

Duration: 36 Months

5.1.5. Value

Estimated value excluding VAT: 1 197 279,38 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Deadline for requesting additional information: 24/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://www.comune.roma.it/SUAFF-public/#/trasparenza/repository/25579>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <http://appalti.comune.roma.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 03/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 240 Days

Information about public opening:

Opening date: 05/08/2026 10:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 99 999 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: ROMA CAPITALE

Information about review deadlines: 30 gg

Organisation providing additional information about the procurement procedure: ROMA CAPITALE

5.1. Lot: LOT-0003

Title: Servizi di supporto per la rendicontazione

Description: Servizi di supporto per la rendicontazione

Internal identifier: 2d762a40-212a-4a05-b286-2d118f8eb5a8@41-G-11448/LOT-0003

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85310000 Social work services

5.1.2. Place of performance

Country subdivision (NUTS): Roma (IT143)

Country: Italy

5.1.3. Estimated duration

Duration: 36 Months

5.1.5. Value

Estimated value excluding VAT: 580 231,87 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Deadline for requesting additional information: 24/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://www.comune.roma.it/SUAFF-public/#/trasparenza/repository/25579>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <http://appalti.comune.roma.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 03/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 240 Days

Information about public opening:

Opening date: 05/08/2026 10:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 99 999 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: ROMA CAPITALE

Information about review deadlines: 30 gg

8. Organisations

8.1. ORG-0001

Official name: ROMA CAPITALE

Registration number: 02438750586

Town: Roma

Postcode: 00154

Country subdivision (NUTS): Roma (ITI43)

Country: Italy

Email: rosa.aquilina@comune.roma.it

Telephone: 06671078007

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Review organisation

Notice information

Notice identifier/version: a878b93f-d8d0-4662-94c0-fd933e26da0f - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 26/06/2026 18:38:49 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Italian

Notice publication number: 445758-2026

OJ S issue number: 123/2026

Publication date: 30/06/2026