

United Kingdom-Grimsby: Health and social work services

OJ S 183/2019 23/09/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: North East Lincolnshire Clinical Commissioning Group

Postal address: Municipal Offices, Town Hall Square

Town: Grimsby

NUTS code: UKE13 North and North East Lincolnshire

Postal code: DN31 2UJ

Country: United Kingdom

Contact person: Contract Team

E-mail: NELCCG.NELPCProcurement@nhs.net

Telephone: +44 3003000400

Internet address(es):

Main address: <http://www.northeastlincolnshireccg.nhs.uk/>

Address of the buyer profile: <http://www.northeastlincolnshireccg.nhs.uk/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://eprocurement.northeastlincolnshireccg.nhs.uk/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://eprocurement.northeastlincolnshireccg.nhs.uk/>

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://eprocurement.northeastlincolnshireccg.nhs.uk/>

I.4. Type of the contracting authority

Other type: Clinical Commissioning Group

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Support at Home Service (previously named Domiciliary Care Services)

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

North East Lincolnshire Clinical Commissioning Group is seeking applications from suitably qualified and experienced providers, who are currently registered as home care agencies with the care quality commission.

The contract is for the provision of support at home services (domiciliary care) services in North East Lincolnshire for a 3 [three] year period, starting on 1.7.2020 with the possibility of extending for a further 2 years.

NELCCG are looking to award 3 lead provider contracts for designated geographical areas with support contracts awarded to approved providers to support the lead providers.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

NELCCG are looking to appoint one provider for each area. Bidders will be asked to indicate their preferred areas in order. However the decision as to which areas are assigned to successful providers will be made subject to preference, the outcome of the evaluation while considering consistency of service and in discussion with successful providers.

II.2. Description

II.2.1. Title

Area 1 — West

Lot No: 1

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKE13 North and North East Lincolnshire

II.2.4. Description of the procurement

North East Lincolnshire Clinical Commissioning Group (NELCCG) is seeking applications from suitably qualified and experienced providers, who are currently registered as Home Care Agencies with the care quality commission. Check if Rfha needed.

The contract is for the provision of support at home services (domiciliary care) services in North East Lincolnshire for a 3 [three] year period with the possibility of extending for a further 2 years.

NELCCG are looking to award 3 lead provider contracts for designated geographical areas with support contracts awarded to approved providers to support the lead providers.

NELCCG have been working to remodel the way people receive their support at home. Moving away from the rigid time/task method to a much more responsive, flexible and personal service. The aim will be to deliver, by developing responsive neighbourhood teams, outcome based, personalised support to individuals over the age of 18 residing in North East Lincolnshire who have social care needs and may also have health care needs, enabling them to remain in their own home and be supported to achieve and maintain their optimum potential for physical, intellectual, emotional and social well-being.

While consistent routine calls will be required, the service will not be delivered on a time/task model but based on individual need, delivered in a responsive and flexible manner.

A 'Team not Times' approach with teams of support workers assigned to particular neighbourhoods has been developed. The Lead providers will assign support workers to neighbourhood areas within their geographical zones based on the needs of those receiving support in that area enabling workers to understand the needs of those individuals and to deliver support flexibly within that community.

Innovation and efficiencies in service provision for improved delivery of individual's outcomes will be sought from prospective providers of the service, as will enhanced partnership working to provide an integrated service that works across health, social care, voluntary and other agencies within North East Lincolnshire.

It is likely TUPE will apply to the transfer of staff undertaking the current service provision; however, it will be the responsibility of bidders to seek appropriate legal advice at the appropriate time.

Interested parties wishing to participate in the procurement should register and download a tender pack from the NELCCG e-procurement system at <https://eprocurement.northeastlincolnshireccg.nhs.uk/> and submit an application using the supplied documentation. Completed questionnaires must be received by 12.00 noon on 22.11.2019.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Option of extension of 24 months.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

2019-2020 hourly rate — 14,64 GBP.

Indicative hours of support delivered (as of September 2019) — 3 866 per week.

NELCCG are looking to appoint one provider for each area. Bidders will be asked to indicate their preferred areas in order.

Anticipated service start date 1.7.2020.

II.2. Description

II.2.1. Title

Area 2 — East

Lot No: 2

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKE13 North and North East Lincolnshire

II.2.4. Description of the procurement

North East Lincolnshire Clinical Commissioning Group (NELCCG) is seeking applications from suitably qualified and experienced providers, who are currently registered as Home Care Agencies with the care quality commission.

The contract is for the provision of support at home services (domiciliary care) services in North East Lincolnshire for a 3 [three] year period with the possibility of extending for a further 2 years.

NELCCG are looking to award 3 lead provider contracts for designated geographical areas with support contracts awarded to approved providers to support the lead providers.

NELCCG have been working to remodel the way people receive their support at home. Moving away from the rigid time/task method to a much more responsive, flexible and personal service.

The aim will be to deliver, by developing responsive neighbourhood teams, outcome based, personalised support to individuals over the age of 18 residing in North East Lincolnshire who have social care needs and may also have health care needs, enabling them to remain in their own home and be supported to achieve and maintain their optimum potential for physical, intellectual, emotional and social well-being.

While consistent routine calls will be required, the service will not be delivered on a time/task model but based on individual need, delivered in a responsive and flexible manner.

A 'Team not Times' approach with teams of support workers assigned to particular neighbourhoods has been developed. The lead providers will assign support workers to neighbourhood areas within their geographical zones based on the needs of those receiving support in that area enabling workers to understand the needs of those individuals and to deliver support flexibly within that community.

Innovation and efficiencies in service provision for improved delivery of individual's outcomes will be sought from prospective providers of the service, as will enhanced partnership working to provide an integrated service that works across health, social care, voluntary and other agencies within North East Lincolnshire.

It is likely TUPE will apply to the transfer of staff undertaking the current service provision; however, it will be the responsibility of bidders to seek appropriate legal advice at the appropriate time.

Interested parties wishing to participate in the procurement should register and download a tender pack from the NELCCG e-procurement system at <https://eprocurement.northeastlincolnshireccg.nhs.uk/> and submit an application using the supplied documentation. Completed questionnaires must be received by 12.00 noon on 22.11.2019.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Option of extension of 24 months.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

2019-2020 hourly rate — 14,64 GBP.

Indicative hours of support delivered (as of September 2019) — 3 221 hours per week.

NELCCG are looking to appoint one provider for each area. Bidders will be asked to indicate their preferred areas in order.

Anticipated service start date 1.7.2020.

II.2. Description

II.2.1. Title

Area 3 — South

Lot No: 3

II.2.2. Additional CPV code(s)

85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKE13 North and North East Lincolnshire

II.2.4. Description of the procurement

North East Lincolnshire Clinical Commissioning Group (NELCCG) is seeking applications from suitably qualified and experienced providers, who are currently registered as Home Care Agencies with the care quality commission.

The contract is for the provision of support at home services (domiciliary care) services in North East Lincolnshire for a 3 [three] year period with the possibility of extending for a further 2 years.

NELCCG are looking to award 3 lead provider contracts for designated geographical areas with support contracts awarded to approved providers to support the lead providers.

NELCCG have been working to remodel the way people receive their support at home. Moving away from the rigid time/task method to a much more responsive, flexible and personal service. The aim will be to deliver, by developing responsive neighbourhood teams, outcome based, personalised support to individuals over the age of 18 residing in North East Lincolnshire who have social care needs and may also have health care needs, enabling them to remain in their own home and be supported to achieve and maintain their optimum potential for physical, intellectual, emotional and social well-being.

While consistent routine calls will be required, the service will not be delivered on a time/task model but based on individual need, delivered in a responsive and flexible manner.

A 'Team not Times' approach with teams of support workers assigned to particular neighbourhoods has been developed. The lead providers will assign support workers to neighbourhood areas within their geographical zones based on the needs of those receiving support in that area enabling workers to understand the needs of those individuals and to deliver support flexibly within that community.

Innovation and efficiencies in service provision for improved delivery of individual's outcomes will be sought from prospective providers of the service, as will enhanced partnership working to provide an integrated service that works across health, social care, voluntary and other agencies within North East Lincolnshire.

It is likely TUPE will apply to the transfer of staff undertaking the current service provision; however, it will be the responsibility of bidders to seek appropriate legal advice at the appropriate time.

Interested parties wishing to participate in the procurement should register and download a tender pack from the NELCCG e-procurement system at <https://eprocurement.northeastlincolnshireccg.nhs.uk/> and submit an application using the supplied documentation. Completed questionnaires must be received by 12.00 noon on 22.11.2019.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Option of extension of 24 months.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

2019-2020 hourly rate — 14,64 GBP.

Indicative hours of support delivered (as of September 2019) — 3 454 per week.

NELCCG are looking to appoint one provider for each area. Bidders will be asked to indicate their preferred areas in order.

Anticipated service start date 1.7.2020.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 22/11/2019 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 22/11/2019 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Interested bidders are to register on NELCCG's e-procurement system via

<https://eprocurement.northeastlincolnshireccg.nhs.uk/>

Registration does not require approval and will provide instant access to the tender pack.

Tender pack documents will consist of:

— memorandum of information (MOI) including:

— Annex A: service specification,

— Annex B: North East Lincolnshire Local Information,

— Annex C: question and answer template,

— Annex D: form of application — non-collusion declaration,

— Annex E: conflict of interest declaration,

— Annex F: TUPE declaration (to be returned before TUPE information is released),

— tender questionnaire.

VI.4. Procedures for review

VI.4.1. Review body

Official name: CEDR

Town: London

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: CEDR

Town: London

Country: United Kingdom

VI.5. Date of dispatch of this notice

19/09/2019