

**United Kingdom-Leeds: Computer equipment and supplies**

**OJ S 215/2017 09/11/2017**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Yorkshire Housing Limited

National registration number: 30443R

Postal address: Dysons Chambers, 12-14 Briggate

Town: Leeds

NUTS code: UKE42 Leeds

Postal code: LS1 6ER

Country: United Kingdom

Contact person: Daniel Keenan

E-mail: [procurement@yorkshirehousing.co.uk](mailto:procurement@yorkshirehousing.co.uk)

Telephone: +44 1138256370

**Internet address(es):**

Main address: <https://www.yorkshirehousing.co.uk/about>

Address of the buyer profile: <https://www.yorkshirehousing.co.uk/about>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://in-tendhost.co.uk/yorkshirehousing.aspx/home>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://in-tendhost.co.uk/yorkshirehousing.aspx/home>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Implementation and Design of Enterprise Technologies in Tomorrow's Yorkshire.

Reference number: 2017/01

**II.1.2. Main CPV code**

30200000 Computer equipment and supplies

**II.1.3.**

## **Type of contract**

Services

### **II.1.4. Short description**

The procurement is for the envisioning, design, delivery and support of an integrated enterprise solution to enable the End-to-End Services and the Target Operating Model as further described in the procurement documentation and associated services that enable the delivery of all services right first time including:

- CRM and case management;
- Document management;
- Smart Booking and scheduling;
- New Ways Of Working/Mobile working;
- Digital services for customers (including web-portal, web-chat and tablet/smartphone apps /re-rendered web portal);
- Texting solutions;
- Reporting (MI/BI);
- Enterprise Application Integration (EAI);
- Housing Management;
- Asset Management and potentially;
- HR/Payroll;
- Accounts Payable;
- Finance (see options below).

### **II.1.5. Estimated total value**

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: UKE42 Leeds

### **II.2.4. Description of the procurement**

The contracting authority requires a single contract with a provider who will take responsibility:

- For a full end to end solution;
- As a single point of contractual contact;
- For all subcontracts.

The scope of the contract is divided into 3 areas:

1. Requirements to be delivered as part of the TY Programme — to deliver the enterprise solution to enable the End-to-End Services (as defined in the procurement documents) which will include integration with a number of other solutions including Orchard Housing Management System and Open Accounts — our finance system;
2. Requirements to be delivered for the remaining term of the contract—these relate to services which will be required from system go-live until the end of the contract, e.g. support and maintenance;
3. Any other optional or additional requirements YH may have for the remaining term of the contract — additional capabilities which do not form part of the commitment under this sSQ initially but may be required following discussions in the Competitive Dialogue or at a later stage e.g.:
  - a. Replacement or enhancements of any systems forming part of the Solution as defined in the procurement documents;

- b. HR and payroll systems;
- c. Finance System; and
- d. Integration with other future systems.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 06/08/2018

This contract is subject to renewal: yes

Description of renewals:

Up to 3 renewals for up to 3 years each.

**II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 3 Maximum number: 5

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: yes

Description of options:

Length of contract and scope of services (see documentation for detail).

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

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**Section III: Legal, economic, financial and technical information**

**III.1. Conditions for participation**

**III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

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**Section IV: Procedure**

**IV.1. Description**

**IV.1.1. Type of procedure**

Competitive dialogue

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 08/12/2017 Local time: 17:00

### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 23/12/2017

### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Yorkshire Housing

Town: Leeds

Country: United Kingdom

### **VI.5. Date of dispatch of this notice**

07/11/2017