

44792-2026 - Competition

Norway – Welfare services for the handicapped – Service concession, user controlled personal assistant (BPA)

OJ S 14/2026 21/01/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: HALDEN KOMMUNE

Email: helge.stolan@halden.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

The buyer is a contracting entity

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Service concession, user controlled personal assistant (BPA)

Description: Halden municipality has implemented a service concession scheme for user-controlled personal assistance (BPA). This means that users who have decided on BPA can choose a private service provider for the service.

Procedure identifier: 8816885c-e6fb-4499-ae35-63ac25f3c90a

Internal identifier: 2026/460

Main features of the procedure: Halden municipality invites tenderers to apply for a licence for the delivery of assistance hours in the scheme for user-controlled personal assistance to users in the municipality. Emphasis is put on the fact that any questions to the concession documentation shall be asked through Merzell and not by email or telephone.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85311200 Welfare services for the handicapped

2.1.2. Place of performance

Country subdivision (NUTS): Østfold (NO083)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/23/EU

Konsesjonskontraktforskriften - Halden municipality invites tenderers to apply for a licence for assistance hours in the scheme for user-controlled personal assistance for users in the municipality. BPA is pursuant to the Act on Patient and User Rights (The Patient and User Rights Act) § 2-1d and the Act on municipal health and care services (the Health and Care Services Act) § 3-8, cf. § 3-2 first section no.6 letter b.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the

prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

5. Lot

5.1. Lot: LOT-0000

Title: Service concession, user controlled personal assistant (BPA)

Description: Halden municipality has implemented a service concession scheme for user-controlled personal assistance (BPA). This means that users who have decided on BPA can choose a private service provider for the service.

Internal identifier: 2026/460

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85311200 Welfare services for the handicapped

5.1.2. Place of performance

Country subdivision (NUTS): Østfold (NO083)

Country: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a relevant professional register

Description of selection criterion: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 13/02/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/274715241.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/274715241.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Variants: Not allowed

Information that can be supplemented after the submission deadline:

No documents can be submitted later.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.16. Further information, mediation and review

Mediation organisation: Søndre Østfold Tingrett

Review organisation: Søndre Østfold Tingrett

Information about review deadlines: Tenderers who have not been granted a service concession will receive a written feedback with justification for the rejection of the application, a deadline for appeals the decision, as well as information on which tenderers the contracting authority has awarded Concession.

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed: Søndre Østfold Tingrett

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed: Søndre Østfold Tingrett

Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed: Søndre Østfold Tingrett

Organisation providing additional information about the procurement procedure: HALDEN KOMMUNE

Organisation providing more information on the review procedures: Søndre Østfold Tingrett

8. Organisations

8.1. ORG-0001

Official name: HALDEN KOMMUNE

Registration number: 959159092

Postal address: Storgata 8

Town: HALDEN

Postcode: 1771

Country subdivision (NUTS): Østfold (NO083)

Country: Norway

Contact point: Helge Stølan

Email: helge.stolan@halden.kommune.no

Telephone: +47 69174500

Fax: +47 69180058

Internet address: <http://www.halden.kommune.no>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Søndre Østfold Tingrett

Registration number: 926 722 808

Department: Rettssted Halden
Postal address: Borgergata 10
Town: Halden
Postcode: 1767
Country subdivision (NUTS): Østfold (NO083)
Country: Norway
Contact point: Helge Stølan
Email: helge.stolan@halden.kommune.no
Telephone: +47 69174500
Fax: +47 69180058
Internet address: <http://www.halden.kommune.no>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Mediation organisation

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed

Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed

Notice information

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