

United Kingdom-Hemel Hempstead: Information technology services
OJ S 185/2020 23/09/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Thrive Homes

Town: Hemel Hempstead

NUTS code: UKH23 Hertfordshire

Postal code: HP3 9TD

Country: United Kingdom

E-mail: procurement@thrivehomes.org.uk

Internet address(es):

Main address: www.thrivehomes.org.uk

Address of the buyer profile: <https://xantive.supplierselect.com/>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

IT Managed Service Provider

Reference number: TH2223

II.1.2. Main CPV code

72222300 Information technology services

II.1.3. Type of contract

Services

II.1.4. Short description

Thrive Homes is looking to source a single supplier to provide ICT managed services. The contract will be for an initial term of 3 years with two optional extension periods of 12 months each.

Thrive Homes is a housing association that owns and manages circa 5 000 rented and leasehold properties in Hertfordshire, Bedfordshire and Buckinghamshire.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 500 000,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: UK United Kingdom

NUTS code: UKH23 Hertfordshire

II.2.4. Description of the procurement

Thrive Homes is looking to source a single supplier to provide ICT managed services. The contract will be for an initial term of 3 years with two optional extension periods of 12 months each.

Thrive Homes is a housing association that owns and manages circa 5 000 rented and leasehold properties in Hertfordshire, Bedfordshire and Buckinghamshire.

II.2.5. Award criteria

Quality criterion - Name: As stated in the procurement documents / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 071-170003](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

IT Managed Service Provider

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

02/09/2020

V.2.2. Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Conosco Ltd

Postal address: 535 Kings Road

Town: London

NUTS code: UKH23 Hertfordshire

Postal code: SW10 0SZ

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 500 000,00 GBP

Total value of the contract/lot: 500 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Thrive's eProcurement portal is as below: <https://xantive.supplierselect.com/>

- register as a new organisation if you have not used this portal before;
- the tender will be listed under public projects (top right hand menu);
- scroll or filter to find 'IT Managed Service Provider;'
- click on create invitation;
- follow the online instructions;
- raise queries on line through the Messages menu item. Make sure you make them public, as otherwise they stay internal to your organisation.

No other supplier can see your enquiry.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Royal Courts of Justice

Town: London

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Thrive Homes will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days,

provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. The Public Contracts Regulations 2015 (SI2015 No 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

VI.5. Date of dispatch of this notice

18/09/2020