Norway-Oslo: IT services: consulting, software development, Internet and support
OJ S 171/2021 03/09/2021
Contract notice
Services

Legal Basis:
Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Norwegian Space Agency
National registration number: 886 028 482
Postal address: Drammensveien 165
Town: OSLO
NUTS code: NO081 Oslo
Postal code: 0277
Country: Norway
Contact person: Geir Tore Gaukerud
E-mail: gtg@tigerconsulting.as
Telephone: +47 90191450
Internet address(es):
Main address: www.romsenter.no
Address of the buyer profile: https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/338809

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=309863&B=DFO
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=309863&B=DFO
Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Other activity: Space activities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

ICT Operations and User Support
Reference number: ANB 21-13

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract
Services

II.1.4. Short description
The Norwegian Space Agency invites to an open procedure for ICT operation and user support. The agreement covers ICT operations and user support associated with servers, clients, software / applications, networks, MFPs, printers and MS365 cloud services. The Space Agency office support platform is based on Apple and MS365. The infrastructure is located at Drammensveien 165, Oslo, with the exception of remote backup which is located at the supplier. In addition, the Space Agency will have the opportunity to purchase consulting and development services related to the office support platform.

II.1.5. Estimated total value
Value excluding VAT: 5 000 000,00 NOK

II.1.6. Information about lots
This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)
72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance
NUTS code: NO081 Oslo
Main site or place of performance: Oslo

II.2.4. Description of the procurement
The agreement covers ICT operations and user support associated with servers, clients, software / applications, networks, MFPs, printers and MS365 cloud services. The Space Agency office support platform is based on Apple and MS365. The infrastructure is located at Drammensveien 165, Oslo, with the exception of remote backup which is located at the supplier. In addition, the Space Agency will have the opportunity to purchase consulting and development services related to the office support platform.

II.2.5. Award criteria
Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value
Value excluding VAT: 5 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system
Duration in months: 36
This contract is subject to renewal: yes
Description of renewals:
Annual prolongation, cf. general contract terms.

II.2.10. Information about variants
Variants will be accepted: no

II.2.11. Information about options
Options: no

II.2.13.

Information about European Union funds
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers
List and brief description of conditions:
The supplier must be a legally registered company

III.1.2. Economic and financial standing
List and brief description of selection criteria:
The supplier must have a satisfactory economic and financial capacity.

III.1.3. Technical and professional ability
List and brief description of selection criteria:
The supplier shall have good delivery capacity and capability, good experience from similar deliveries and satisfactory systems for quality assurance and information security.

III.2. Conditions related to the contract

III.2.3. Information about staff responsible for the performance of the contract
Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure
Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)
The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate
Date: 30/09/2021 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted
Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender
Tender must be valid until: 01/11/2021

IV.2.7. Conditions for opening of tenders
Date: 30/09/2021 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence
This is a recurrent procurement: no

VI.2. Information about electronic workflows
Electronic invoicing will be accepted

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body
Official name: Oslo District Court
Town: Oslo
Country: Norway

VI.5. Date of dispatch of this notice
31/08/2021