

448422-2026 - Competition

Croatia – Repair and maintenance services of medical equipment – Preventivno održavanje, servisiranje po pozivu i isporuci rezervnih dijelova proizvođača Siemens za potrebe Kliničkog bolničkog centra Sestre milosrdnice

OJ S 123/2026 30/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Klinički bolnički centar Sestre milosrdnice

Email: nabava@kbcsm.hr

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Preventivno održavanje, servisiranje po pozivu i isporuci rezervnih dijelova proizvođača Siemens za potrebe Kliničkog bolničkog centra Sestre milosrdnice

Description: Preventivno održavanje, servisiranje po pozivu i isporuci rezervnih dijelova proizvođača Siemens za potrebe Kliničkog bolničkog centra Sestre milosrdnice

Procedure identifier: 04ed8147-9666-431a-828c-34009cc3049b

Internal identifier: 14-6/2026

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50421000 Repair and maintenance services of medical equipment

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: 1. KBCSM, Zagreb, Vinogradska cesta 29, 2. KBCSM, Klinika za traumatologiju, Zagreb, Draškovićeve 19, 3. KBCSM, Klinika za tumore, Zagreb, Ilica 197.

2.1.3. Value

Estimated value excluding VAT: 2 030 518,24 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Notice

Participation in a criminal organisation: Sudjelovanje u zločinačkoj organizaciji

Corruption: Korupcija

Fraud: Prijevarena

Terrorist offences or offences linked to terrorist activities: Kaznena djela terorizma ili kaznena djela povezana s terorističkim aktivnostima

Money laundering or terrorist financing: Pranje novca ili financiranje terorizma

Child labour and including other forms of trafficking in human beings: Rad djece i drugi oblici trgovanja ljudima

Purely national exclusion grounds: Neisplata plaće

Breaching of obligations set under purely national exclusion grounds: Sudjelovanje u zabranjenom sporazumu u smislu propisa o zaštiti tržišnog natjecanja

Breaching obligation relating to payment of taxes: Plaćanje poreza

Breaching obligation relating to payment of social security contributions: Plaćanje obveza za mirovinsko i zdravstveno osiguranje

5. Lot

5.1. Lot: LOT-0000

Title: Preventivno održavanje, servisiranje po pozivu i isporuci rezervnih dijelova proizvođača Siemens za potrebe Kliničkog bolničkog centra Sestre milosrdnice

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5.1.3. Estimated duration

Start date: 01/09/2026

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 2 030 518,24 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Notice, Procurement Document

Criterion: Enrolment in a trade register

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: References on specified services

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

Criterion: Technicians or technical bodies for quality control

Description of selection criterion: Detalji opisani u dokumentaciji o nabavi

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: 1. BRZINA ODAZIVA PO POZIVU

Description: BRZINA ODAZIVA PO POZIVU R. B. OPIS TEHNIČKIH KARAKTERISTIKA POTVRDA ZAHTIJEVANIH KARAKTERISTIKA Upisati točan broj sati kod odgovarajuće stavke BROJ BODOVA 1. 1-12 sati po pozivu Naručitelja 10 2. 13-24 sati po pozivu Naručitelja 5 3. 25-72 sata po pozivu Naručitelja 0 Odazivom na servisnu intervenciju smatra se i odaziv putem udaljenog pristupa (SRS)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.11. Procurement documents

Address of the procurement documents: <https://eojn.hr/tender-eo/88715>

Ad hoc communication channel:

Name: <https://eojn.hr/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://eojn.hr/tender-eo/88715>

Languages in which tenders or requests to participate may be submitted: Croatian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 10/08/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 120 Days

Information about public opening:

Opening date: 10/08/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Nije definirano

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: Plaćanje će se izvršavati u 24 mjesečnih obroka u roku od 60 dana od datuma izdavanja računa sukladno troškovniku za svaku godinu pojedinačno. Predujam i traženje sredstava osiguranja plaćanja isključeni su. Nema avansnog plaćanja. Od 01. prosinca 2018. godine naručitelj će zaprimati i obrađivati te izvršiti plaćanje e-računa.

5.1.15. Techniques**Framework agreement:**

Framework agreement, without reopening of competition

Maximum number of participants: 999

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: Klinički bolnički centar Sestre milosrdnice

Organisation providing more information on the review procedures: Klinički bolnički centar Sestre milosrdnice

8. Organisations

8.1. ORG-0001

Official name: Klinički bolnički centar Sestre milosrdnice

Registration number: 84924656517

Postal address: Vinogradska Cesta 29

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Lidija Kanić, dipl.oec.

Email: nabava@kbcsm.hr

Telephone: +385 13787294

Internet address: <https://kbcsm.hr>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Kontakt
Email: dkom@dkom.hr
Telephone: +385 14559 930
Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.
Registration number: TED94
Registration number: HR64546066176
Postal address: Savski gaj XIII. 6
Town: Zagreb
Postcode: 10020
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: EOJN Helpdesk
Email: eojn@nn.hr
Telephone: +385 16652889
Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: a35c4515-da06-4914-a9d1-3cb6e5d6f187 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 29/06/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Croatian
Notice publication number: 448422-2026
OJ S issue number: 123/2026
Publication date: 30/06/2026