

448431-2026 - Result

Ireland – Software integration consultancy services – Request for Tenders for the Provision of IT Consultancy Support to manage the Health Insurance Authority’s Health Insurance Product Comparison Tool

OJ S 123/2026 30/06/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: The Health Insurance Authority

Email: procurement@hia.ie

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Request for Tenders for the Provision of IT Consultancy Support to manage the Health Insurance Authority’s Health Insurance Product Comparison Tool

Description: Request for Tenders for the Provision of IT Consultancy Support to manage the Health Insurance Authority’s Health Insurance Product Comparison Tool. In Summary, the Services comprise: An IT Consultancy to help the HIA manage, maintain and continuously develop the HIA’s Health Insurance Product Comparison (HIPC) tool. • Working with the HIA to fully identify the ongoing improvements and requirements for the comparison tool in a proactive manner. • Assistance and advice with technical questions on the HIPC Tool. • Data analytics and bug identification within the HIPC Tool. • Change and Issue management • Lead Quality, Unit and System testing of new iterations of the HIPC Tool • Liaison with relevant third parties.

Procedure identifier: 1a54664e-43be-4c76-94df-eea4e3349ef7

Previous notice: d0eecf32-e3d4-4127-9f8f-11afa5b927b7-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72227000 Software integration consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 180 000,00 EUR

2.1.4. General information

Legal basis:

5. Lot

5.1. Lot: LOT-0001

Title: Request for Tenders for the Provision of IT Consultancy Support to manage the Health Insurance Authority's Health Insurance Product Comparison Tool

Description: Request for Tenders for the Provision of IT Consultancy Support to manage the Health Insurance Authority's Health Insurance Product Comparison Tool. In Summary, the Services comprise: An IT Consultancy to help the HIA manage, maintain and continuously develop the HIA's Health Insurance Product Comparison (HIPC) tool. • Working with the HIA to fully identify the ongoing improvements and requirements for the comparison tool in a proactive manner. • Assistance and advice with technical questions on the HIPC Tool. • Data analytics and bug identification within the HIPC Tool. • Change and Issue management • Lead Quality, Unit and System testing of new iterations of the HIPC Tool • Liaison with relevant third parties.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72227000 Software integration consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 180 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Cost at 25%

Criterion:

Type: Quality

Description: Quality at 75%

Description of the method to be used if weighting cannot be expressed by criteria: Weight as exact percentage

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: The Health Insurance Authority

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 164 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Sycamore ICT Consulting

Tender:

Tender identifier: 000143378

Identifier of lot or group of lots: LOT-0001

Value of the tender: 164 000,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 440966

Date on which the winner was chosen: 19/11/2025

Date of the conclusion of the contract: 02/03/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

8. Organisations

8.1. ORG-0001

Official name: The Health Insurance Authority

Registration number: Health Insurance Authority

Postal address: Beaux Lane House Mercer Street Lower Dublin 2

Town: Dublin

Postcode: D02 DH60

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@hia.ie

Telephone: 014060080

Internet address: <https://www.hia.ie>

Buyer profile: <https://www.hia.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Sycamore ICT Consulting
Size of the economic operator: Micro, small, or medium
Registration number: 9816306D
Town: Sycamore House Station Road Blarney Co. Cork
Postcode: T23K265
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: mark@sycamoreict.com

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: edb3926b-fb25-479c-abcd-04e3757aff8d - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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