

448825-2026 - Competition

Estonia – Computer network services – Haiglate terviseinfosüsteemi kõrgkäideldava tehnoloogilise taristu tugiteenuste ostmine

OJ S 123/2026 30/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Sihtasutus Pärnu Haigla

Email: paas.eve@ph.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

1.1. Buyer

Official name: Aktsiaselts Rakvere Haigla

Email: haigla@rh.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

1.1. Buyer

Official name: Sihtasutus Ida-Viru Keskhaigla

Email: info@ivkh.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

1.1. Buyer

Official name: Sihtasutus NARVA HAIGLA

Email: haigla@narvahaigla.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Haiglate terviseinfosüsteemi kõrgkäideldava tehnoloogilise taristu tugiteenuste ostmine

Description: Riigihanke eesmärgiks on sõlmida hankelepingud ühishankijate SA Pärnu Haigla, SA Ida-Viru Keskhaigla, SA Narva Haigla ja AS Rakvere Haigla kasutuses oleva terviseinfosüsteemi kõrgkäideldava tehnoloogilise taristu (edaspidi KTT) tugiteenuste ostmiseks 12 kuuks. Hankija näeb ette võimaluse uute teenuste tellimiseks, mis seisnevad samalt pakkujalt käesoleva hankemenetluse tulemusel sõlmitava hankelepingu alusel tellitavate teenuste kordamises 12 kuu jooksul. / Kõrvaldamise alused ja

kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Procedure identifier: 41eb0ea0-27a4-473e-a785-d42ceec1d1af

Internal identifier: 309436-0000

Type of procedure: Restricted

The procedure is accelerated: no

Main features of the procedure: Piiratud hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72700000 Computer network services

2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Pärnu

2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Ahtme

2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Narva

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Rakvere

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 4

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 4

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD),
European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: SA Pärnu Haigla

Description: Hankelepingu eseme tehniline kirjeldus on esitatud HD lisas 1 ning küberturbe nõuded HD lisas 2. Tehnilise kirjelduse/virtualiseerimiskihtide/lähteandmete erisused (HD lisa 1.1) esitatakse kvalifitseeritud pakkujatele, kellele on esitatud pakkumuse esitamise ettepanek. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Internal identifier: 309436-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72700000 Computer network services

5.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Pärnu

5.1.3. Estimated duration

Start date: 01/10/2026

Duration: 12 Months

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Hankija näeb ette võimaluse uute teenuste tellimiseks, mis seisnevad samalt pakkuvalt käesoleva hankemenetluse tulemusel sõlmitava hankelepingu alusel tellitavate teenuste kordamises 12 kuu jooksul.

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 65

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10212904/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10212904/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 30/07/2026 09:00:00 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Sihtasutus Pärnu Haigla

Organisation receiving requests to participate: Sihtasutus Pärnu Haigla

5.1. Lot: LOT-0002

Title: SA Ida-Viru Keskhaigla

Description: Hankelepingu eseme tehniline kirjeldus on esitatud HD lisas 1 ning küberturbe nõuded HD lisas 2. Tehnilise kirjelduse/virtualiseerimiskihtide/lähteandmete erisused (HD lisa 1.2) esitatakse kvalifitseeritud pakkujatele, kellele on esitatud pakkumuse esitamise ettepanek. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Internal identifier: 309436-0002

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72700000 Computer network services

5.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Ahtme

5.1.3. Estimated duration

Start date: 01/10/2026

Duration: 12 Months

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Hankija näeb ette võimaluse uute teenuste tellimiseks, mis seisnevad samalt pakkujalt käesoleva hankemenetluse tulemusel sõlmitava hankelepingu alusel tellitavate teenuste kordamises 12 kuu jooksul.

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 65

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10212904/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10212904/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 30/07/2026 09:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Sihtasutus Pärnu Haigla

Organisation receiving requests to participate: Sihtasutus Pärnu Haigla

5.1. Lot: LOT-0003

Title: SA Narva Haigla

Description: Hankelepingu eseme tehniline kirjeldus on esitatud HD lisas 1 ning küberturbe nõuded HD lisas 2. Tehnilise kirjelduse/virtualiseerimiskihtide/lähteandmete erisused (HD lisa 1.3) esitatakse kvalifitseeritud pakkujatele, kellele on esitatud pakkumuse esitamise ettepanek. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Internal identifier: 309436-0003

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72700000 Computer network services

5.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Narva

5.1.3. Estimated duration

Start date: 01/10/2026

Duration: 12 Months

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Hankija näeb ette võimaluse uute teenuste tellimiseks, mis seisnevad samalt pakkujalt käesoleva hankemenetluse tulemusel sõlmitava hankelepingu alusel tellitavate teenuste kordamises 12 kuu jooksul.

5.1.6. General information**Reserved participation:**

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 65

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10212904/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10212904/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 30/07/2026 09:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Sihtasutus Pärnu Haigla

Organisation receiving requests to participate: Sihtasutus Pärnu Haigla

5.1. Lot: LOT-0004

Title: AS Rakvere Haigla

Description: Hankelepingu eseme tehniline kirjeldus on esitatud HD lisas 1 ning küberturbe nõuded HD lisas 2. Tehnilise kirjelduse/virtualiseerimiskihtide/lähteandmete erisused (HD lisa 1.4) esitatakse kvalifitseeritud pakkujatele, kellele on esitatud pakkumuse esitamise ettepanek. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Internal identifier: 309436-0004

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72700000 Computer network services

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Rakvere

5.1.3. Estimated duration

Start date: 01/10/2026

Duration: 12 Months

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Hankija näeb ette võimaluse uute teenuste tellimiseks, mis seisnevad samalt pakkujalt käesoleva hankemenetluse tulemusel sõlmitava hankelepingu alusel tellitavate teenuste kordamises 12 kuu jooksul.

5.1.6. General information**Reserved participation:**

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 65

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10212904/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10212904/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 30/07/2026 09:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Sihtasutus Pärnu Haigla

Organisation receiving requests to participate: Sihtasutus Pärnu Haigla

8. Organisations

8.1. ORG-0001

Official name: Sihtasutus Pärnu Haigla

Registration number: 90004527

Postal address: Ristiku tn 1

Town: Pärnu linn

Postcode: 80010

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Contact point: EVE PAAS

Email: paas.eve@ph.ee

Telephone: +372 4473128

Internet address: <http://www.ph.ee>

Buyer profile: <http://www.ph.ee>

Roles of this organisation:

Buyer

Group leader

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

8.1. ORG-0002

Official name: Aktsiaselts Rakvere Haigla

Registration number: 10856624

Postal address: Lõuna põik 1

Town: Rakvere linn

Postcode: 44316

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Contact point: EVE PAAS

Email: haigla@rh.ee

Telephone: +372 4473128

Internet address: <http://www.rh.ee>

Buyer profile: <http://www.rh.ee>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Sihtasutus Ida-Viru Keskhaigla

Registration number: 90003433

Postal address: Tervise tn 1

Town: Kohtla-Järve linn

Postcode: 31025

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia
Contact point: EVE PAAS
Email: info@ivkh.ee
Telephone: +372 4473128
Internet address: <http://www.ivkh.ee>
Buyer profile: <http://www.ivkh.ee>

Roles of this organisation:

Buyer

8.1. ORG-0004

Official name: Sihtasutus NARVA HAIGLA
Registration number: 90003217
Postal address: Haigla tn 7
Town: Narva linn
Postcode: 20104
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Contact point: EVE PAAS
Email: haigla@narvahaigla.ee
Telephone: +372 4473128
Internet address: <http://www.narvahaigla.ee>
Buyer profile: <http://www.narvahaigla.ee>

Roles of this organisation:

Buyer

8.1. ORG-0005

Official name: Riigihangete vaidlustuskomisjon
Registration number: 1000123
Postal address: Tartu mnt 85
Town: Tallinn
Postcode: 10115
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: vako@fin.ee
Telephone: +3726113713

Roles of this organisation:

Review organisation

Mediation organisation

8.1. ORG-0006

Official name: Riigihangete register
Registration number: TED64
Postal address: Lökke tn 4
Town: Tallinn
Postcode: 10122
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: register@riigihanked.riik.ee
Telephone: +3726113693

Roles of this organisation:

TED eSender

Notice information

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