

449489-2026 - Competition

Spain – Software programming and consultancy services – Contrato mixto de servicios de desarrollo de tecnologías para la automatización inteligente en la Administración de la Comunidad Autónoma de les Illes Balears y de suministro del software necesario, en dos lotes (LOTE 1: Automatización inteligente de procesos -RPA+IA- / LOTE 2: Minería de procesos).

OJ S 124/2026 01/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Direcció General de la Agencia Balear de Digitalizació, Ciberseguridad y Telecomunicaciones

Email: contractacio@sgptc.caib.es

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Contrato mixto de servicios de desarrollo de tecnologías para la automatización inteligente en la Administración de la Comunidad Autónoma de les Illes Balears y de suministro del software necesario, en dos lotes (LOTE 1: Automatización inteligente de procesos -RPA+IA- / LOTE 2: Minería de procesos).

Description: Contrato mixto de servicios de desarrollo de tecnologías para la automatización inteligente en la Administración de la Comunidad Autónoma de les Illes Balears y de suministro del software necesario, en dos lotes (LOTE 1: Automatización inteligente de procesos -RPA+IA- / LOTE 2: Minería de procesos).

Procedure identifier: 7404e645-3fec-4033-97a7-d7a6702d755a

Internal identifier: CONTR 2026 8813

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 11 804 250,64 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Fraud: los motivos de exclusión son los citados en la normativa correspondiente y los pliegos de este contrato

5. Lot

5.1. Lot: LOT-0001

Title: Automatización inteligente de procesos RPA ia

Description: Automatización inteligente de procesos RPA ia

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.5. Value

Estimated value excluding VAT: 6 873 047,44 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: Other

Social objective promoted: Other

Innovation procurement: The procured works, supplies, or services entail product innovation

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Acuerdos de nivel de Servicio. . Propuesta técnica lote 1.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Price

Description: Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Description: Programa de cumplimiento normativo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=k%2ByfS%2F%2BSy%2FYXhk1FZxEyvw%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=k%2ByfS%2F%2BSy%2FYXhk1FZxEyvw%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 29/07/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 30/07/2026 12:11:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Condición especial de ejecución del contrato en materia de protección de datos de carácter personal.

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección General de la Agencia Balear de Digitalización, Ciberseguridad y Telecomunicaciones - Agencia Balear de Digitalización, Ciberseguridad y Telecomunicaciones

Information about review deadlines: hasta 2026-07-01+02:00

5.1. Lot: LOT-0002

Title: Minería de procesos.

Description: Minería de procesos.

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.5. Value

Estimated value excluding VAT: 4 931 203,20 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: Other

Social objective promoted: Other

Innovation procurement: The procured works, supplies, or services entail product innovation

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Acuerdos de nivel de Servicio. . Propuesta técnica lote 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Price

Description: Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Description: Programa de cumplimiento normativo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=k%2ByfS%2F%2BSy%2FYXhk1FZxEyvw%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=k%2ByfS%2F%2BSy%2FYXhk1FZxEyvw%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

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Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección General de la Agencia Balear de Digitalización, Ciberseguridad y Telecomunicaciones - Agencia Balear de Digitalización, Ciberseguridad y Telecomunicaciones

Information about review deadlines: hasta 2026-07-01+02:00

8. Organisations

8.1. ORG-0001

Official name: Dirección General de la Agencia Balear de Digitalización, Ciberseguridad y Telecomunicaciones

Registration number: 71756640219424

Registration number: S0711001H

Town: Palma

Postcode: 07010

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

Contact point: Dirección General de la Agencia Balear de Digitalización, Ciberseguridad y Telecomunicaciones

Email: contractacio@sgptc.caib.es

Telephone: 971177718

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=wpums2J%2BoHtPpzdqOdhuWg%3D%3D>

Other contact points:

Official name: Agencia Balear de Digitalización, Ciberseguridad y Telecomunicaciones

Town: Palma

Postcode: 07010

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: 2f4c64f5-4954-4352-85fc-119da28e9bdf - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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