

United Kingdom-London: Lift-maintenance services
OJ S 246/2016 21/12/2016
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Newlon Housing Trust

Postal address: Newlon House, 4 Daniel Walk, Hale Village

Town: London

NUTS code: UKI12 Inner London - East

Postal code: N17 9FE

Country: United Kingdom

Contact person: Nadja Rajgelj

E-mail: nadja.rajgelj@newlon.org.uk

Telephone: +44 2076137591

Internet address(es):

Main address: <https://www.newlon.org.uk/>

Address of the buyer profile: <https://www.newlon.org.uk/>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Lift Maintenance and Refurbishment Services for Newlon Housing Trust 2016 — 21/22.

II.1.2. Main CPV code

50750000 Lift-maintenance services

II.1.3. Type of contract

Services

II.1.4. Short description

Lift maintenance, testing and repair, with vandalism included, option to instruct major modernisation and refurbishment of lifts during the course of the contract.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Lowest offer: 2 000 000,00 GBP / Highest offer: 4 000 000,00 GBP taken into consideration

II.2. Description

II.2.3. Place of performance

NUTS code: UKI12 Inner London - East

Main site or place of performance: Various Boroughs in North East London, UK.

II.2.4. Description of the procurement

Lift maintenance, testing and repair, with vandalism included, option to instruct major modernisation and refurbishment of lifts during the course of the contract. The contract will be subject to regular performance reviews. Newlon Housing Trust will have an option to extend the initial 5 year contract by an additional year, depending upon satisfactory performance by the supplier, as measured by KPIs.

II.2.5. Award criteria

Quality criterion - Name: Previous experience / Weighting: 7 %

Quality criterion - Name: Delivery of the day to day service / Weighting: 7 %

Quality criterion - Name: Out of hours service / Weighting: 3.5 %

Quality criterion - Name: Major repair and refurbishment / Weighting: 7 %

Quality criterion - Name: Key performance indicators / Weighting: 3.5 %

Quality criterion - Name: Health and Safety / Weighting: 3.5 %

Quality criterion - Name: Information technology / Weighting: 7 %

Quality criterion - Name: TUPE / Weighting: 3.5 %

Quality criterion - Name: Customer service, complaints and customer consultation / Weighting: 3.5 %

Quality criterion - Name: Social value / Weighting: 1.75 %

Quality criterion - Name: Mobilisation / Weighting: 3.5 %

Quality criterion - Name: Training / Weighting: 3.5 %

Quality criterion - Name: Call handling / Weighting: 3.5 %

Quality criterion - Name: Supply chain / Weighting: 8.75 %

Quality criterion - Name: Quality assurance / Weighting: 3.5 %

Price - Weighting: 30 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 047-078549](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Lift Maintenance and Refurbishment Services for Newlon Housing Trust

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

15/11/2016

V.2.2. Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Amalgamated Lifts Ltd

Postal address: 4 Mulberry Court, Bourne Rd, Kent

Town: Dartford

NUTS code: UKJ4 Kent

Postal code: DA1 4BF

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Lowest offer: 2 000 000,00 GBP / Highest offer: 4 000 000,00 GBP taken into consideration

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Royal Courts of Justice

Postal address: Strand
Town: London
Postal code: WC2A 2LL
Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Royal Courts of Justice
Postal address: Strand
Town: London
Postal code: WC2A 2LL
Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Newlon Housing Trust shall comply with the requirements of Regulations 86 and 87 of the Public Contracts Regulations 2015 when notifying applicants of the outcome of this procurement.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Crown Commercial Services
Postal address: Roseberry Court
Town: Norwich
Postal code: NR7 0HS
Country: United Kingdom

VI.5. Date of dispatch of this notice

16/12/2016