

United Kingdom-Birmingham: Repair and maintenance services

OJ S 247/2015 22/12/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: WMCOE — Midland Heart

Postal address: 20 Bath Row

Town: Birmingham

Postal code: B15 1LZ

Country: United Kingdom

For the attention of: Keilah Ami

E-mail: ami.keilah@midlandheart.org.uk

Telephone: +44 12112345

Internet address(es):General address of the contracting authority: <http://www.midlandheart.org.uk/>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

Body governed by public law

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Orbit Group

Postal address: Garden Court, Harry Weston Road, Binley Business Park, Binley

Town: Coventry

Postal code: CV3 2SU

Country: United Kingdom

Official name: Heart of England Community Foundation

Postal address: PO Box 126, Torrington Avenue, West Midlands

Town: Coventry

Postal code: CV4 0UX

Country: United Kingdom

Section II: Object of the contract

II.1. Description**II.1.1.**

Title attributed to the contract by the contracting authority

Reactive Repairs and Maintenance Service and Replacement of Domestic White Goods and Commercial Laundry and Dishwasher Equipment (including planned maintenance for commercial laundry and dishwasher equipment).

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 1: Maintenance and repair services

Main site or place of performance: Services are to be provided across the Midlands area for Midland Heart and for Orbit Group across their national portfolio in the Midlands South and East of England.

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system**II.1.4. Information about framework agreement****II.1.5. Short description of the contract or purchase(s)**

Midland Heart and Orbit Group are working in collaboration and are looking to procure a Reactive Repairs and Maintenance Service and Replacement of Domestic White Goods and Commercial Laundry and Dishwasher Equipment (including planned maintenance for commercial laundry and dishwasher equipment) contract for the needs of their respective businesses. Midland Heart and Orbit Group are looking for a high-quality solution for their specified requirements from high-quality providers that can deliver the specified service. The basis of the contract is:

- Electro-mechanical reactive repairs and maintenance service on a ad hoc basis of white goods for both domestic white goods and commercial laundry and dishwasher equipment;
- Services varying from urgent, routine and planned;
- Services to be provided across the Midlands area for Midlands Heart and for Orbit Group South and East of England;
- Replacement of domestic and commercial equipment where repairs are not economically viable (goods of a similar performance and quality subject to the approval of Midland Heart and /or Orbit Group);
- Options to lease — for Orbit Group only.

The contract is for 4 years (2 years with an option to extend for 1 + 1 years). The contract for Midland Heart will start on the 1.4.2016, for Orbit Group on the 1.10.2016. All tenderers must meet the minimum requirements set in the tender documents (pass/fail) and specification requirements.

The estimated annual spend is for Midland Heart is 140 000 GBP and for Orbit Group 300 000 GBP. Please note where it states you must have 2 times the contract value turnover in the Tenderer Questionnaire this is based on the combined spend of Midland Heart and Orbit Group (for the appropriate lot/s).

II.1.6. CPV code(s)

50000000 Repair and maintenance services

II.1.7. Information about the Government Procurement Agreement (GPA)**II.1.8. Lots**

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The contract is due to commence on the 1.4.2016 for Midland Heart and 1.10.2016 for Orbit Group. The contract duration will be for 4 years (2 years with an option to extend for a further 1 + 1 years subject to satisfactory contractor performance).

Midland Heart and Orbit Group will award the contract based on the criteria set within the ITT. All suppliers must meet the minimum criteria (pass/fail) and within the Tenderer Questionnaire (pass/fail). The Tenderer Questionnaire will assess the supplier for their Insurance, Financial and Reference standing and Business Probity.

Financial Standing the supplier (as a stand alone business unit not a group) must be able to demonstrate a minimum annual turnover equivalent to 2 times the contract or appropriate lot value per annum. Suppliers are required to submit their most recent 2 years audited accounts; Midland Heart and Orbit Group will also use Experian to download credit reports for all supplier who wish to bid. It is a requirement that Midland Heart and Orbit Group is satisfied you do not pose a risk for us to enter into a contract with your organisation, therefore your Net Current Liabilities will also be assessed.

Suppliers must hold the following levels of insurance:

- Employers liability — 5 000 000 GBP;
- Public liability — 5 000 000 GBP;
- Product liability — 5 000 000 GBP.

II.2.2. Information about options

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Domestic White Goods

1) Short description

Repair, maintenance and replacement of domestic white goods.

2) CPV code(s)

50000000 Repair and maintenance services

3) Quantity or scope

Suppliers must complete all mandatory documents and meet all minimum pass/fail requirements and criteria set within the ITT documentation.

The contract start date for Midland Heart will be 1.4.2016 and for orbit group 1.10.2016.

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Contracting Authority intends to use an eTendering system in this procurement exercise and reserves the right to use a reverse auction.

Lot No: 2

Lot title: Commercial Laundry

1) Short description

Repair, maintenance and replacement of Commercial Laundry and Dishwasher Equipment.

2) CPV code(s)

50000000 Repair and maintenance services

3) Quantity or scope

Suppliers must complete all mandatory documents and meet all minimum pass/fail requirements and criteria set within the ITT documentation.

The contract start date for Midland Heart will be 1.4.2016 and for orbit group 1.10.2016.

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Contracting Authority intends to use an eTendering system in this procurement exercise and reserves the right to use a reverse auction.

Lot No: 3

Lot title: Leasing

1) Short description

Leasing of white goods equipment for Orbit Group only.

2) CPV code(s)

50000000 Repair and maintenance services

3) Quantity or scope

Suppliers must complete all mandatory documents and meet all minimum pass/fail requirements and criteria set within the ITT documentation.

The contract start date for orbit group 1.10.2016 for this lot.

4) Indication about different time frame or duration

5) Additional information about lots

The Contracting Authority intends to use an eTendering system in this procurement exercise and reserves the right to use a reverse auction.

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Payment terms are a standard 30 days although the supplier has the right to change this by consulting all parties concerned.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: Key Performance Indicators (KPI's) stated provided with the ITT documents. All KPI's will also form part of the terms and conditions.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Suppliers Instructions:

How to Express Interest in this Tender:

1. Register your company on the eSourcing portal (this is only required once):
 - Browse to the eSourcing Portal: <https://iewm.bravosolution.co.uk> and click the link to 'Register';
 - Accept the terms and conditions and click 'Continue';
 - Enter your correct business and user details;
 - Note the username you chose and click 'Save' when complete;
 - You will shortly receive an email with your unique password (please keep this secure).
 2. Express an Interest in the Tender:
 - Login to the portal with the username/password;
 - Click the 'PQQs/ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier);
 - Click on the relevant PQQ/ITT to access the content;
 - Click the 'Express Interest' button at the top of the page;
 - This will move the PQQ/ITT into your 'My PQQs/My ITTs' page. (This is a secure area reserved for your projects only);
 - You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ITT Details' box.
 3. Responding to the Tender:
 - Click 'My Response' under 'PQQ/ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason, if declining);
 - You can now use the 'Messages' function to communicate with the buyer and seek any clarification;
 - Note the deadline for completion, then follow the on screen instructions to complete the PQQ/ITT;
 - There may be a mixture of online and offline actions for you to perform (there is detailed online help available);
 - You must then submit your reply using the 'Submit Response' button at the top of the page.
- If you require any further assistance, please consult the online help or contact the eTendering help desk.

III.2.2. Economic and financial ability

List and brief description of conditions: Insurance and Financial Standing requirements:

Financial Standing the supplier (as a stand alone business unit not a group) must be able to demonstrate a minimum annual turnover equivalent to 2 times the contract or appropriate lot value per annum. Suppliers are required to submit their most recent 2 years audited accounts; Midland Heart and Orbit Group will also use Experian to download credit reports for all supplier who wish to bid. It is a requirement that Midland Heart and Orbit Group is satisfied you do not pose a risk for us to enter into a contract with your organisation, therefore your Net Current Liabilities will also be assessed.

Suppliers must hold the following levels of insurance:

- Employers liability — 5 000 000 GBP;
- Public liability — 5 000 000 GBP;
- Product liability — 5 000 000 GBP.

III.2.3. Technical and professional ability

List and brief description of conditions:

Suppliers must complete all mandatory/pass/fail sections in the ITT via the eTendering portal for consideration of this contract (this includes all attached appendices).

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

MH357

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 18.1.2016 - 16:00

IV.3.4. Time limit for receipt of tenders or requests to participate

18.1.2016 - 16:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

The Contracting Authority intends to use an eTendering system in this procurement exercise and reserves the right to use a reverse auction.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

17.12.2015