

450469-2026 - Competition

Spain – License management software package – Suministro de Licencias y servicios profesionales ServiceNow 2026-2027.

OJ S 124/2026 01/07/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: EJIE, S.A. - Sociedad Informática del Gobierno Vasco - EJIE-Sociedad Informática del Gobierno Vasco

Email: ContratacionEJIE@ejie.eus

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Suministro de Licencias y servicios profesionales ServiceNow 2026-2027.

Description: Suministro de Licencias y servicios profesionales ServiceNow 2026-2027.

Procedure identifier: c6fc4d09-561e-4770-8c59-09561e646c56

Internal identifier: EJIE-2026-091

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Abierto

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48218000 License management software package

Additional classification (cpv): 72600000 Computer support and consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 2 748 215,10 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Y demás exclusiones de aplicación por la normativa vigente

5. Lot

5.1. Lot: LOT-0001

Title: Suministro de Licencias y servicios profesionales ServiceNow 2026-2027.

Description: Suministro de Licencias y servicios profesionales ServiceNow 2026-2027.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48218000 License management software package

Additional classification (cpv): 72600000 Computer support and consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

5.1.3. Estimated duration

Duration: 12 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Subcontracting proportion

Description of selection criterion: Proporción de subcontratación

5.1.10. Award criteria

Criterion:

Type: Price

Description: Mejor precio

Description of the method to be used if weighting cannot be expressed by criteria: El método de cálculo que va detallado en los pliegos

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 30/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 10/08/2026 09:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: Apertura Sobre Proposición Económica

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo de Recursos Contractuales

Information about review deadlines: El recurso deberá interponerse en el OARC de la Comunidad Autónoma de Euskadi, en el plazo de quince días hábiles contados a partir del día siguiente a aquel en que se remita la notificación del acto impugnado.

Organisation providing additional information about the procurement procedure: EJIE, S.A. - Sociedad Informática del Gobierno Vasco - EJIE-Sociedad Informática del Gobierno Vasco

8. Organisations

8.1. ORG-0001

Official name: Órgano Administrativo de Recursos Contractuales

Registration number: 121302.0

Postal address: Donostia-San Sebastián, 1 01010 Vitoria-Gasteiz

Town: Vitoria-Gasteiz

Postcode: 01010

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

Email: oararc@euskadi.eus

Telephone: +34 945019595

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: EJIE, S.A. - Sociedad Informática del Gobierno Vasco - EJIE-Sociedad Informática del Gobierno Vasco

Registration number: A01022664

Postal address: Mediterráneo, 14 01010 Vitoria-Gasteiz

Town: Vitoria-Gasteiz

Postcode: 01010

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

Contact point: EJIE, S.A.

Email: ContratacionEJIE@ejie.eus

Telephone: +34 945017300

Internet address: <https://www.ejie.eus>

Buyer profile: <https://www.contratacion.euskadi.eus/>

Roles of this organisation:

Buyer

Notice information

Notice identifier/version: 9ce7dd53-bc91-463c-a825-568dcdcbf408 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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