

Norway-Oslo: Telephone survey services
OJ S 247/2015 22/12/2015
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Arbeids- og velferdsdirektoratet, Økonomiavdelingen, Anskaffelsesseksjonen
(The Norwegian Labour and Welfare Administration, the Finance Department, the
Procurement Section)

National registration number: 889640782

Postal address: Postboks 5, St Olavs plass

Town: Oslo

Postal code: 0130

Country: Norway

For the attention of: Kjersti Moody

E-mail: kjersti.christina.moody@nav.no

Telephone: +47 21071000

Fax: +47 21071010

Internet address(es):

Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/1002>

Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/136005>

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

User surveys.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

Main site or place of performance: Oslo, Norway.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

The procurement involves the establishment of a framework agreement

II.1.4.

Short description of the contract or purchase(s)

A framework agreement shall be entered into regarding user surveys (quantitative and qualitative user surveys).

II.1.5. CPV code(s)

79311210 Telephone survey services, 79342310 Customer survey services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot**II.2.1. Total value of the contract/lot**

Value: 15 000 000 NOK
excluding VAT

Section IV: Procedure

IV.1. Type of procedure**IV.1.1. Type of procedure**

Open

IV.2. Award criteria**IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Price. Weighting 50
2. Quality. Weighting 50

IV.2.2. Information about electronic auction**IV.3. Administrative information****IV.3.1. File reference number attributed by the contracting authority**

15/1619

IV.3.2. Previous publication concerning this procedure**Contract notice**

Notice number in the OJ S: [2015/S 186-337620](#) of 25.9.2015

Section V: Award of contract

Contract No: 1

Lot No: 1

- Lot title: User surveys

V.1. Date of conclusion of the contract

3.12.2015

V.2. Information about tenders

Number of tenders received: 4

V.3. Name and address of the contractor

Official name: Epinion AS

National registration number: 998290805

Postal address: Biskop Gunnerus gt. 2
Town: Oslo
Postal code: 0155
Country: Norway
Telephone: +47 97117350

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:
Value: 15 000 000 NOK
excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

19.12.2015