

United Kingdom-Manchester: Research services
OJ S 217/2017 11/11/2017
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Transport Focus
Postal address: Piccadilly Gate, Store Street
Town: Manchester
NUTS code: UK United Kingdom
Postal code: M1 2WD
Country: United Kingdom
Contact person: Robert Pain
E-mail: tenders@transportfocus.org.uk
Telephone: +44 3001230835
Internet address(es):
Main address: www.transportfocus.org.uk

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Research-services./TP63BV9358>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: www.delta-esourcing.com
Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Bus Passenger Survey: Autumn 2018 — Spring 2020.
Reference number: TFBPS2018

II.1.2. Main CPV code

73110000 Research services

II.1.3. Type of contract

Services

II.1.4. Short description

To measure the journey experience of bus passengers by means of a market research survey. Coverage is primarily England, outside of London, but can also extend to Scotland and Wales. The Bus Passenger Survey was first undertaken by Transport Focus (Passenger Focus at the time) in 2009 with limited coverage, but has since grown to become the recognised measure of bus passenger satisfaction. In each of the past 3 years, the survey has gathered the views of over 40 000 bus passengers. Through reliable, credible and collaborative work with the bus industry, the survey has become an influential and useful tool. It is used by operators, transport authorities, stakeholder groups and governments for benchmarking and comparing the views of passengers.

II.1.5. Estimated total value

Value excluding VAT: 1 500 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

73000000 Research and development services and related consultancy services

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: United Kingdom.

II.2.4. Description of the procurement

To measure the journey experience of bus passengers by means of a market research survey. Coverage is primarily England, outside of London, but can also extend to Scotland and Wales. The Bus Passenger Survey was first undertaken by Transport Focus (Passenger Focus at the time) in 2009 with limited coverage, but has since grown to become the recognised measure of bus passenger satisfaction. In each of the past 3 years, the survey has gathered the views of over 40 000 bus passengers. Through reliable, credible and collaborative work with the bus industry, the survey has become an influential and useful tool. It is used by operators, transport authorities, stakeholder groups and governments for benchmarking and comparing the views of passengers.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 1 200 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Please see ITT documents.

II.2.10.

Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Access code TP63BV9358.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.1. Information about a particular profession

Execution of the service is reserved to a particular profession Reference to the relevant law, regulation or administrative provision:
Market Research.

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 11/12/2017 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4.

Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 11/12/2017 Local time: 17:30

Place:

UK.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:
2020.

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Research-services./TP63BV9358>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/TP63BV9358>

GO Reference: GO-20171110-PRO-11372143.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Department for Transport

Postal address: Great Minster House, 33 Horseferry Road, Westminster

Town: London

Postal code: SW1P 4DR

Country: United Kingdom

VI.5. Date of dispatch of this notice

10/11/2017