

Spain-Seville: Computer support services

OJ S 173/2021 07/09/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Consejería de la Presidencia, Administración Pública e Interior

National registration number: S4111001F

Postal address: Avenida de Roma s/n

Town: Sevilla

NUTS code: ES618 Sevilla

Postal code: 41071

Country: Spain

Contact person: Secretaria General Técnica

E-mail: contratacion.cpai@juntadeandalucia.es

Internet address(es):

Main address: <https://juntadeandalucia.es/temas/contratacion-publica/perfiles-licitaciones/perfiles-contratante/CPAI01.html>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://juntadeandalucia.es/temas/contratacion-publica/perfiles-licitaciones/perfiles-contratante.html>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://sirecftdpriexp.chap.junta-andalucia.es/licitacion-electronica/index.action>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://sirecftdpriexp.chap.junta-andalucia.es/licitacion-electronica/index.action>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

SOPORTE MICROINFORMÁTICO PARA LOS PUESTOS DE TRABAJO DE LAS DELEGACIONES DE GOBIERNO.

Reference number: 62/21

II.1.2. Main CPV code

72610000 Computer support services

II.1.3. Type of contract

Services

II.1.4. Short description

Soporte microinformático a los puestos de trabajo de las personas usuarias de las Delegaciones de Gobierno de la CPAI para atender cualquier consulta, incidencia o petición relacionada con las herramientas TIC, hardware y software, que cualquier persona usuaria necesite en su puesto de trabajo, homogeneizando asimismo en todas las provincias las métricas necesarias para medir el servicio de forma global

II.1.5. Estimated total value

Value excluding VAT: 1 869 195,32 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.3. Place of performance**

NUTS code: ES618 Sevilla

II.2.4. Description of the procurement

Soporte microinformático a los puestos de trabajo de las personas usuarias de las Delegaciones de Gobierno de la CPAI para atender cualquier consulta, incidencia o petición relacionada con las herramientas TIC, hardware y software, que cualquier persona usuaria necesite en su puesto de trabajo, homogeneizando asimismo en todas las provincias las métricas necesarias para medir el servicio de forma global

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 359 460,64 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

Hasta 4 prórrogas de 12 meses de duración cada una

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 104-273888](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 24/09/2021 Local time: 14:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.7. Conditions for opening of tenders

Date: 28/09/2021 Local time: 12:30

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo de Recursos Contractuales de la Junta de Andalucía.

Town: Sevilla

Country: Spain

E-mail: tribunaladministrativo.contratos@juntadeandalucia.es

Telephone: +34 671530853

Fax: +34 955515041

VI.4.2. Body responsible for mediation procedures

Official name: MEDIACIÓN Y ARBITRAJE

Town: Sevilla

Postal code: 41071

Country: Spain

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Los establecidos en la Ley 9/2017 de Contratos del Sector Público.

VI.5. Date of dispatch of this notice

02/09/2021