

United Kingdom-Southend-on-Sea: Health services
OJ S 199/2018 16/10/2018
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Southend Clinical Commissioning Group
National registration number: E38000168
Postal address: 6th and 8th Floors Civic Centre Victoria Avenue
Town: Southend-on-Sea
NUTS code: UKH3 Essex
Postal code: SS2 6ER
Country: United Kingdom
Contact person: Amy Wilson
E-mail: amy.wilson@attain.co.uk
Internet address(es):
Main address: <https://southendccg.nhs.uk/>
Address of the buyer profile: <https://southendccg.nhs.uk/>

I.1. Name and addresses

Official name: Southend Borough Council
Postal address: Civic Centre, Victoria Avenue
Town: Southend-on-Sea
NUTS code: UKH3 Essex
Postal code: SS2 6ER
Country: United Kingdom
E-mail: amy.wilson@attain.co.uk
Internet address(es):
Main address: <https://www.southend.gov.uk/>
Address of the buyer profile: <https://www.southend.gov.uk/>

I.1. Name and addresses

Official name: Castle Point and Rochford
Postal address: Pearl House, 12 Castle Road
Town: Rayleigh
NUTS code: UKH3 Essex
Postal code: SS6 7QF
Country: United Kingdom
E-mail: amy.wilson@attain.co.uk
Internet address(es):
Main address: <https://castlepointandrochfordccg.nhs.uk/>
Address of the buyer profile: <https://castlepointandrochfordccg.nhs.uk/>

I.1. Name and addresses

Official name: Southend Clinical Commissioning Group

Postal address: Civic Centre, Victoria Avenue

Town: Southend-on-Sea

NUTS code: UKH3 Essex

Postal code: SS2 6ER

Country: United Kingdom

E-mail: amy.wilson@attain.co.uk

Internet address(es):

Main address: <https://southendccg.nhs.uk/>

Address of the buyer profile: <https://southendccg.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://attain.force.com/s/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://attain.force.com/s/>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

South-east Essex Mental Health Recovery College and Wellbeing Cafe

Reference number: ACE0339-2018-Sthd

II.1.2. Main CPV code

85100000 Health services

II.1.3. Type of contract

Services

II.1.4. Short description

The Contracting Authorities, NHS Southend Clinical Commissioning Group, NHS Castle Point & Rochford Clinical Commissioning Group and Southend Brough Council are seeking a suitably qualified provider(s) to deliver a Mental Health Recovery College (Lot 1) and a Wellbeing Café (Lot 2) in South-east Essex, commencing 1.4.2019. The intention is to formally procure 2 new services to run from April 2019 for a period of 5 years plus the option to extend for 2 years. Further to extensive patient/service user, stakeholder and operational team engagement the future service model separates the 2 elements of service, both recovery focussed, but 1 element with a psycho-educational approach (the Recovery College) and the other element being a Wellbeing Cafe. The procurement will be split into 2 lots (Lot 1: Recovery College and Lot 2: Wellbeing Cafe).

II.1.5. Estimated total value

Value excluding VAT: 2 950 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Wellbeing Cafe
Lot No: 2

II.2.2. Additional CPV code(s)

85100000 Health services, 85000000 Health and social work services, 80561000 Health training services, 85323000 Community health services

II.2.3. Place of performance

NUTS code: UKH3 Essex
Main site or place of performance: South East Essex

II.2.4. Description of the procurement

The Contracting Authorities are seeking a suitably qualified provider to deliver an open access Wellbeing Cafe that aims to improve the mental wellbeing of people in South East Essex. The Wellbeing cafe will be based in Southend in a central and prominent location and provide a point of contact and an unstructured space for anyone with a mental health issue to come and speak to trained and skilled staff about their condition and the impact of any social factors. It will work closely with the Recovery College to ensure that the range of courses offered by the Recovery College are inclusive and influenced by needs of people using the Wellbeing Café. The café must sell food and drink (unlicensed) to the public. The intention being that 'high street' environment offers any individual the opportunity to seek mental health support without the stigma of entering a mental health service. There is acknowledgement that a functioning café may not be operational from 1.4.2019 but will be phased in during the contract as agreed with commissioners. There is however an expectation that a walk in space will be offered from 1.4.2019 that can meet the agreed outcomes whilst an open access café is developed. It is envisaged that the café front will be operational within six months from the contract start date. As the Wellbeing Cafe offered from a café front is a new service model, there is no current baseline to draw activity figures from i.e footfall; number of assessments; numbers signposted etc. These figures will form part of performance monitoring and the performance framework and will be agreed during the implementation phase and at subsequent contract monitoring reviews. The Provider is required to ensure that sufficient staff are employed to meet the expected demand and within the available funding. Discussions have taken place regarding a joined up approach between drug and alcohol, and mental health services, in an open access café/Wellbeing Hub. Supporting people with a dual diagnosis has been an issue, particularly in Southend for many years, so if an opportunity arises during the life of the contract to offer supports in a joined up café, a business case will be considered. Any variation to the scope of the contract via addition of complementary services and or funding will be made via formal contract variation. Bidders can choose to bid for 1 or both of the Lots but will be required to confirm before the 8.11.2018 (12:00) which Lot(s) they intend to bid for by completing Annex D in the Shared documents folder in the Atamis eProcurement Portal and submitting it via the messaging system, for their bid to be considered compliant. There is a requirement for Annex F TUPE Confidentiality Agreement to be completed by the Bidder and returned by email via

Atamis e-Procurement Portal as soon as possible as the TUPE Data will not be accessible without this Confidentiality Agreement signed. The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the "Regulations"). As such, the procurement of the Services is being run as a bespoke, single stage process akin to the Open procedure, involving a number of evaluation stages which are outlined within the suite of procurement documents. The Contracting Authority does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

There is an option to extend for up to two (2) years until 31.3.2026.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

See VI.3).

II.2. Description

II.2.1. Title

Recovery College

Lot No: 1

II.2.2. Additional CPV code(s)

85100000 Health services, 85323000 Community health services, 80561000 Health training services, 85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKH3 Essex

Main site or place of performance: South East Essex.

II.2.4. Description of the procurement

The Contracting Authorities are seeking a suitably qualified provider to deliver a Recovery College (Lot 1) from 1.4.2019 to meet the needs of the population in South East Essex and support to fill the gap between the transition from secondary care to primary care. The aim is revolutionise mental health services in South East Essex and help people to fulfill their potential. The Provider will deliver comprehensive, peer-led education and training programmes within mental health services. It will be run like any other college, providing

education as a route to Recovery, not as a form of therapy with courses that are codevised and codelivered by people with lived experience of mental illness and by mental health professionals. (Perkins, Repper, Rinaldi and Brown) (IMROC). There are a number of people who need support with their recovery which can be achieved through a recovery college approach i.e: courses and workshops to facilitate self-learning and encourage people to take responsibility for their mental health. The offer will aim to enable people to self-manage their own mental health by building up their own “toolkit” and strategies to facilitate their own personal recovery pathway. The overall aims of the Recovery College are:

- to improve the mental health and wellbeing of participants,
 - to build social and community support for participants by encouraging peer support,
 - to reduce the dependence on and utilisation of secondary mental health services,
 - to improve the co-ordination of mental health services in south east Essex and their flow into mainstream services,
 - to coproduce the Recovery College and its outcomes in partnership with people with living experience of mental health challenges
- Bidders can choose to bid for 1 or both of the lots but will be required to confirm before the 8.11.2018 (12:00) which lot(s) they intend to bid for by completing Annex D in the Shared documents folder in the Atamis eProcurement Portal and submitting it via the messaging system, for their bid to be considered compliant. There is a requirement for Annex F TUPE Confidentiality Agreement to be completed by the Bidder and returned by email via Atamis e-Procurement Portal as soon as possible as the TUPE Data will not be accessible without this Confidentiality Agreement signed. The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the “Regulations”). As such, the procurement of the Services is being run as a bespoke, single stage process akin to the Open procedure, involving a number of evaluation stages which are outlined within the suite of procurement documents. The Contracting Authority does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

There is an option to extend for up to two (2) years until 31.3.2026.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

See VI.3).

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

As stated in the procurement documents.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 15/11/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 15/05/2019

IV.2.7. Conditions for opening of tenders

Date: 15/11/2018 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

The contract will be awarded on the basis of a 20:80 price: quality weighting using the published evaluation criteria in the procurement documents. Minimum score thresholds will also be used to ensure that only bids which meet minimum quality standards will be considered. A Presentation will be mandatory and is worth 20 % of the overall quality marks. Further details are available in the Procurement Documentation. The aggregate contract value across both Lots inclusive of the potential option to extend is 2 950 000 GBP. The aggregate contract value per lot (inclusive of the potential option to extend) is below:

- Lot 1: Recovery College = 1 708 000 GBP,
- Lot 2: Wellbeing Cafe = 1 242 000 GBP.

Price will be evaluated against the commercial offer submitted for years 1-5 of the contract. The lowest priced Bid, including all financial elements will be awarded the maximum percentage for Price (20 %) and other Bidders awarded a percentage in direct proportion to the relation between their Bid and the lowest priced Bid. It should be noted that the available budget for years 1-5 of the contract (not including any extension period) is 1 220 GBP Lot 1 and 890 000 GBP for Lot 2. The “Suggested Maximum Annual Price” for each year of the contract is set out below:

- Lot 1 = 244 000 GBP per annum (Years 1-5),
- Lot 2 = 186 000 GBP for Year 1 and 176 000 GBP (Years 2-5).

The “Suggested Maximum Annual Price” for each year above will apply as affordability envelopes for each lot for the purposes of bidding. Any bids received in excess of such affordability envelope will be rejected as non-compliant. The “Suggested Maximum Annual Price” is an indication of maximum value only. Bidders are expected to price as competitively as possible. The “Suggested Maximum Annual Price” excludes CQUIN and National Inflation.

The withdrawal at any time during the procurement process of:

- (i) any of the Contracting Authorities from this procurement; and/or
- (ii) any of the services included within the service specification at the date of publication of the contract notice shall not result in an automatic cancellation of the procurement process. See the ITT Process Overview document on how the Contracting Authority will manage such matters should they arise. The Contracting Authority may wish to expand services during the lifetime of the contract potentially resulting in wider scope of services being delivered than set out in the services specification at the time of contract award. Such modifications will be contemplated where such services are similar/complementary to the services already included in the services specification at any given time. Such expansion would be by the addition of services provided and/or commissioned by NHS Southend CCG, NHS Castle Point and Rochford CCG and or Southend Borough Council. The Contracting Authorities may also add grant funding to the contract(s) where such grants are awarded to the Contracting Authority and relate to the services and outcomes required under the Services Specification. The Contracting Authority do not guarantee or grant any exclusivity in relation to any such services during the life of the contract.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Southend Clinical Commissioning Group
Postal address: 6th and 8th Floors Civic Centre Victoria Avenue
Town: Southend-on-Sea
Postal code: SS2 6ER
Country: United Kingdom
E-mail: amy.wilson@attain.co.uk
Internet address: <https://southendccg.nhs.uk/>

VI.5. Date of dispatch of this notice

12/10/2018