

France-Vincennes: Call centre
OJ S 141/2023 25/07/2023
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: SA HLM - Coopérer pour Habiter (75)

National registration number: 69200266000011

Postal address: 33 rue Defrance

Town: Vincennes

NUTS code: FR10 Ile-de-France

Postal code: 94300

Country: France

Contact person: Stéphane CANTO

E-mail: scanto@aiguillon.com

Telephone: +33 149953737

Internet address(es):

Main address: <http://www.coopererpourhabiter.fr/>

Address of the buyer profile: <https://www.marches-securises.fr>

I.1. Name and addresses

Official name: Antin Résidences

Postal address: 59 rue de Provence

Town: Paris

NUTS code: FR101 Paris

Postal code: 75009

Country: France

E-mail: scanto@aiguillon.com

Internet address(es):

Main address: <https://www.antin-residences.fr/>

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.marches-securises.fr>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.marches-securises.fr>

I.4. Type of the contracting authority

Other type: SA d'HLM

I.5.

Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Service d'écoute santé, de soutien et de conseil téléphonique (relance)

II.1.2. Main CPV code

79512000 Call centre

II.1.3. Type of contract

Services

II.1.4. Short description

Service d'écoute santé, de soutien et de conseil téléphonique dans le cadre de la stratégie logement santé des sociétés du Groupe ARCADE VYV (relance).

II.1.5. Estimated total value

Value excluding VAT: 830 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

79512000 Call centre

II.2.3. Place of performance

NUTS code: FR France

II.2.4. Description of the procurement

Service d'écoute santé, de soutien et de conseil téléphonique dans le cadre de la stratégie logement santé des sociétés du Groupe ARCADE VYV

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 830 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

Le marché peut ensuite être reconduit tacitement 2 fois pour une durée d'un an (soit une durée maximale de 3 ans)

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Le pouvoir adjudicateur se réserve la possibilité de recours ultérieur à une procédure négociée sans publicité ni mise en concurrence, pour la réalisation de prestations similaires au sens de l'article R2122-7 du code de la commande publique.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement
Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 25/08/2023 Local time: 14:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 25/08/2023 Local time: 14:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Il est précisé que cette consultation est une relance suite au classement sans suite de la procédure précédente dû à une insuffisance de concurrence, en application de l'article R. 2185-1 du code de la commande publique.

VI.4. Procedures for review**VI.4.1. Review body**

Official name: Tribunal Judicaire de Paris

Postal address: 4 boulevard du Palais

Town: Paris cedex 01

Postal code: 75055

Country: France

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal Judicaire de Paris

Postal address: 4 boulevard du Palais

Town: Paris cedex 01

Postal code: 75055

Country: France

VI.5. Date of dispatch of this notice

20/07/2023