

United Kingdom-Kings Norton: Software support services

OJ S 248/2015 23/12/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: University Hospitals Birmingham

Postal address: 32-34 Melchett Road

Town: Kings Norton

Postal code: B30 3HG

Country: United Kingdom

For the attention of: Mr Stephen Cross

E-mail: stephen.cross@uhb.nhs.uk

Telephone: +44 1212041837

Fax: +44 1214590005

Internet address(es):General address of the contracting authority: <http://www.uhb.nhs.uk/>**Additional information can be obtained from:**

Official name: University Hospitals Birmingham

Postal address: University Hospital Birmingham, 32-34 Melchett Road

Town: Kings Norton

Postal code: B30 3HG

Country: United Kingdom

For the attention of: Mr Stephen Cross

E-mail: stephen.cross@uhb.nhs.uk

Telephone: +44 1212041837

Fax: +44 1214590005

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: University Hospitals Birmingham

Postal address: University Hospital Birmingham, 32-34 Melchett Road

Town: Kings Norton

Postal code: B30 3HG

Country: United Kingdom

For the attention of: Mr Stephen Cross

E-mail: stephen.cross@uhb.nhs.uk

Telephone: +44 1212041837

Fax: +44 1214590005

Tenders or requests to participate must be submitted: Official name: University Hospitals Birmingham

Postal address: University Hospital Birmingham, 32-34 Melchett Road

Town: Kings Norton

Postal code: B30 3HG

Country: United Kingdom

For the attention of: Mr Stephen Cross

E-mail: stephen.cross@uhb.nhs.uk

Telephone: +44 1212041837

Fax: +44 1214590005

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Contract for the Provision of Sage Licences and Software Support Maintenance.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

NUTS code UKG31 Birmingham

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

University Hospitals Birmingham NHS Foundation Trust (UHB) is seeking to appoint a contractor with Sage accreditation level to support Sage 1000 v3. The company will be required to provide sage licenses and software maintenance and 2nd line annual software support for its Sage 1000 v3 system. A comprehensive and efficient licensing and support service will be required in order to assist the Trust in meeting its roles and responsibilities acting as a Shared Service Centre to NHS Organisations and as such have an agreement with Sage UK plc to utilise as many unique Sage companies as necessary in the performance of their business at no extra charge whilst maintaining the necessary level of professional independence. The number of Live and Test companies currently operated by the Shared Service Centre is 19, which includes 3 dormant companies.

Interested suppliers must register on the ProContract e-procurement system at: <https://www.supplying2nhs.com/procontract/healthservice/supplier.nsf>, to take part in the process.

II.1.6. CPV code(s)

72261000 Software support services, 72267000 Software maintenance and repair services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

University Hospitals Birmingham NHS Foundation Trust (UHB) is seeking to appoint a contractor with Sage accreditation level to support Sage 1000 v3. The company will be required to provide sage licenses and software maintenance and 2nd line annual software support for its Sage 1000 v3 system. A comprehensive and efficient licensing and support service will be required in order to assist the Trust in meeting its roles and responsibilities acting as a Shared Service Centre to NHS Organisations and as such have an agreement with Sage UK plc to utilise as many unique Sage companies as necessary in the performance of their business at no extra charge whilst maintaining the necessary level of professional independence. The number of Live and Test companies currently operated by the Shared Service Centre is 19, which includes 3 dormant companies.

Estimated value excluding VAT:

Range: between 250 000 and 500 000 GBP

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Parent company guarantees may be required. See invitation to tender for further details.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Revenue.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Joint and several liability.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: See invitation to tender for further details.

III.2.2. Economic and financial ability

List and brief description of conditions: See invitation to tender for further details.

III.2.3. Technical and professional ability

List and brief description of conditions:

See invitation to tender for further details.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 5

Objective criteria for choosing the limited number of candidates: See invitation to tender for further details.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated no

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

DN106420

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 20.1.2016 - 13:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

20.1.2016 - 13:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

18.12.2015

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in days: 180 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 20.1.2016 - 13:00

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

The University Hospitals Birmingham NHS Foundation Trust reserves the right to annul the tender process, not to accept the lowest or any offer, and shall not be liable to reimburse a tenderer for costs incurred in, or related to the preparation of the tender. University Hospital Birmingham NHS Foundation Trust promotes equal opportunity and this is central to our aims and the delivery of services. This includes Racial, Gender Age and Disability Equality. Contract Dates are 1.7.2016 to 30.6.2019 with an option to extend for a further 2, 1-year periods. Compliant Bids must be submitted. University Hospitals Birmingham NHS Foundation Trust use the Due North Contract e-procurement system to conduct all tender exercises. Interested suppliers must register on the ProContract e-procurement system at: <https://www.supplying2nhs.com/procontract/healthservice/supplier.nsf>, to take part in the process.

VI.4. Procedures for review**VI.4.1. Review body****VI.4.2. Review procedure****VI.4.3. Service from which information about the review procedure may be obtained****VI.5. Date of dispatch of this notice**

18.12.2015