

**United Kingdom-Manchester: Research services**  
**OJ S 186/2019 26/09/2019**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Transport Focus  
Postal address: Piccadilly Gate, Store Street  
Town: Manchester  
NUTS code: UKD North West (England)  
Postal code: M1 2WD  
Country: United Kingdom  
Contact person: Murray Leader  
E-mail: [tenders@transportfocus.org.uk](mailto:tenders@transportfocus.org.uk)  
Telephone: +44 3001230860  
**Internet address(es):**  
Main address: [www.transportfocus.org.uk](http://www.transportfocus.org.uk)

**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Research-services./5XMWN92Y65>

Tenders or requests to participate must be submitted to the abovementioned address  
Additional information can be obtained from another address:

Official name: Transport Focus  
Postal address: 3rd floor Fleetbank House, 2-6 Salisbury Square  
Town: London  
NUTS code: UKD North West (England)  
Postal code: EC4Y 8JX  
Country: United Kingdom  
E-mail: [tenders@transportfocus.org.uk](mailto:tenders@transportfocus.org.uk)  
Telephone: +44 3001230843  
**Internet address(es):**  
Main address: [www.transportfocus.org.uk](http://www.transportfocus.org.uk)

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

General public services

---

**Section II: Object**

## **II.1. Scope of the procurement**

### **II.1.1. Title**

Strategic Road Users Survey (SRUS)

### **II.1.2. Main CPV code**

73110000 Research services

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

Since April 2015 transport focus has had responsibility for representing the interests of users of the Strategic Road Network in England. We work closely with Highways England, the Department for Transport (DfT), the Office of Rail and Road (ORR) and many other road industry stakeholders.

### **II.1.5. Estimated total value**

Value excluding VAT: 750 000,00 GBP

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: UKH East of England

NUTS code: UKF East Midlands (England)

NUTS code: UKG West Midlands (England)

NUTS code: UKJ South East (England)

NUTS code: UKK South West (England)

NUTS code: UKD North West (England)

NUTS code: UKC North East (England)

Main site or place of performance: East of England, East Midlands (England), West Midlands (England), South East (England), South West (England), North West (England), North East (England).

### **II.2.4. Description of the procurement**

The core survey objective for SRUS, which Transport Focus has an obligation to fulfil, is:

- to provide a reliable measure of user satisfaction, to be used by ORR to monitor Highways England's performance against the target set for it by DfT. This requires a confidence interval for the annual overall satisfaction result within +/- 1 %,
- to provide insight to help Highways England understand user experience and what it needs to do to improve it, with robust data generated for as many individual SRN roads as possible,
- to deliver additional insights through data analysis projects.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/04/2020 End: 31/03/2022

This contract is subject to renewal: yes

Description of renewals:

Depending on funding potentially:

(a) a 2-year extension 1.4.2022-31.3.2024 and a further 1-year extension up to 1.4.2024-31.3.2025.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/5XMWN92Y65>

---

**Section III: Legal, economic, financial and technical information**

**III.1. Conditions for participation**

**III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Please see uploaded tender.

**III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Please see uploaded tender.

**III.2. Conditions related to the contract**

**III.2.2. Contract performance conditions**

Please see uploaded tender.

---

**Section IV: Procedure**

**IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 04/11/2019 Local time: 17:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**  
English

**IV.2.7. Conditions for opening of tenders**

Date: 04/11/2019 Local time: 17:00

**Section VI: Complementary information**

---

**VI.1. Information about recurrence**

This is a recurrent procurement: yes

**VI.3. Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Research-services./5XMWN92Y65>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/5XMWN92Y65>

GO Reference: GO-2019923-PRO-15396751

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Transport Focus

Postal address: 7th floor Piccadilly Gate, Store Street

Town: Manchester

Postal code: M1 2WD

Country: United Kingdom

E-mail: [tenders@transportfocus.org.uk](mailto:tenders@transportfocus.org.uk)

Telephone: +44 3001230860

**VI.5. Date of dispatch of this notice**

23/09/2019