

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 247/2016 22/12/2016

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Norsk rikskringkasting AS (NRK) [The Norwegian Broadcasting Corporation]

Postal address: Bjørnstjerne Bjørnsons plass 1

Town: Oslo

Postal code: 0340

Country: Norway

For the attention of: Gitte Østhus

E-mail: gitte.osthus@nrk.no

Telephone: +47 23048449

Internet address(es):

Electronic access to information: <http://permalink.mercell.com/63596830.aspx>

Electronic submission of tenders and requests to participate: <http://permalink.mercell.com/63596830.aspx>

Additional information can be obtained from:

Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.com

Internet address: <http://permalink.mercell.com/63596830.aspx>

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.com

Internet address: <http://permalink.mercell.com/63596830.aspx>

Tenders or requests to participate must be submitted: Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.com

Internet address: <http://permalink.mercell.com/63596830.aspx>

I.2. Type of the contracting authority

National or federal agency/office

I.3. Main activity

Other: broadcaster

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

MA2908/16E — Framework agreement ICT consultancy services for operations, service and maintenance.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Maximum number Envisaged maximum number of participants to the framework agreement : 20

Duration of the framework agreement

Duration in years: 2

II.1.5. Short description of the contract or purchase(s)

NRK has a varying requirement for ICT professional consultancy services. The consultancy services apply to the above listed competence areas NRK is in the front of using modern technology. The offered consultants must therefore comply with the contracting authority's great demands. The objective of the procurement is to enter into framework agreements with several providers who can ensure access to professional relevant ICT HR with a high degree of accessibility

Please note that this contest does not include procurement of products, outsourced services or development (development services are published in a separate tender notice, c.f. MA2909). Consultancy services are in this context defined as consultancy services/assignments. The tender notice is divided in the following contract areas, where the tenderer can submit tenders for one, several or all areas: Open Source, IT platform (Microsoft and VMware), Storage and storage networks (EMC, Dell, HP, Brocade), HP Service Manager (Hewlett Packard), Databases (Oracle) and temporary staff services for IT-support.

The Contracting Authority uses Merccell Sourcing Service. To express your interest and gain access to any documents, please click on the link below or copy and paste the link into your browser. [\[\[http://permalink.merccell.com/63596830.aspx\]\]](http://permalink.merccell.com/63596830.aspx). Then follow the instructions on the website.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72300000 Data services, 72500000 Computer-related services, 72600000 Computer support and consultancy

services, 72415000 World wide web (www) site operation host services, 72510000 Computer-related management services, 72514000 Computer facilities management services, 72253200 Systems support services, 72261000 Software support services, 72315100 Data network support services, 72267100 Maintenance of information technology software, 72514300 Facilities management services for computer systems maintenance

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The estimated scope of the contract is between 19 300 and 24 500 hours per annum, divided into the competence areas described in the tender regulations' point 1.5.

II.2.2. Information about options

Options: yes

Description of options: The framework agreement period is two (2) years from contract signing with unilateral option for NRK to extend the agreement two times by one year, so that total agreement period is four (4) years.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Start 3.4.2017. Completion 2.4.2019

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Annex 1: Certificate for paid tax, employer contribution and VAT.

<http://www.kemnerkontoret.oslo.kommune.no/skatteattest/> The requirement is only obligatory for Norwegian tenderers, but international tenderers are encouraged to submit equivalent documentation. The certificate shall not older than 6 months, calculated from the tender deadline. If, due to conditions in the country's authority, it is not possible to submit a certificate newer than 6 months, confirmation of this is required from the authority in question. The tax certificate shall be enclosed with the tender. If the certificate is not submitted by the tender deadline and/or it is older than 6 months, the tender can be rejected, cf. FOA § 20-12 (1) letter b), cf. § 17-14.

Annex 2: Company registration certificate or equivalent documentation that shows that the supplier is registered in a trade register in his home country. <http://www.brreg.no/> The tenderer's organisation form will not be of significance when assessing the qualification. Tenderers shall enclose an updated company registration certificate with the tender, cf. FOA § 17-10 (1).

III.2.2. Economic and financial ability

List and brief description of conditions: Annex 3: Economic and financial standing shall be documented with the following information:

1. Last approved annual accounts with the annual report and the auditor's report as well as any recent information of relevance. If a tenderer has valid reasons as to why he cannot provide the requested documentation, a guarantee from a parent company that fulfils the qualification requirement, or alternative documentation in the form of, e.g., a statement from an auditor or financial institution that is suitable for fulfilling the documentation requirement, can be accepted. NRK will obtain a credit/solidity appraisal from Experian.

III.2.3. Technical and professional ability

List and brief description of conditions:

The tenderer shall describe methods and/or systems for management and quality assurance for supply of services. The description should include a general perspective (aim, guidelines) in addition to specifically stating how the tenderer, through organisation, management, training, process and routine descriptions etc. works to ensure high quality and value for the contracting authority in the provision of the services. This also includes routines for maintaining competence.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

2016/1114

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 20.1.2017 - 12:00
Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

30.1.2017 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

until: 31.5.2017

IV.3.8. Conditions for opening of tenders

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: The appeals board for public procurements
Postal address: Postboks 439 Sentrum

Town: Oslo
Postal code: 5805
Country: Norway
E-mail: postmottak@kofa.no
Telephone: +47 55597500
Fax: +47 55597599
Internet address: <http://www.kofa.no/>

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

Official name: The appeals board for public procurements
Postal address: Postboks 439 Sentrum
Town: Bergen
Postal code: 5805
Country: Norway
E-mail: post@kofa.no
Telephone: +47 55597500
Fax: +47 55597599
Internet address: <http://www.kofa.no/>

VI.5. Date of dispatch of this notice

21.12.2016