

454255-2026 - Competition

Switzerland – IT services: consulting, software development, Internet and support – Prestazioni di manutenzione delle licenze SAP

OJ S 125/2026 02/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Aziende Industriali di Lugano (AIL) SA

Email: rinaldo.giani@ail.ch

Activity of the contracting entity: Electricity-related activities

2. Procedure

2.1. Procedure

Title: Prestazioni di manutenzione delle licenze SAP

Description: Prestazioni di servizio per la manutenzione del software e dell'ampliamento delle licenze, l'appalto prevede: * I servizi della manutenzione del software SAP dal 01.01.2027 al 31.12.2028 (due anni), con la possibilità di ampliamento annuale per ulteriori tre anni, termine massimo 31.12.2031; * La fornitura per l'ampliamento delle licenze SAP nel periodo di manutenzione sopra citato.

Procedure identifier: 004818b8-c38d-42de-aaff-bb0aae03631f

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country: Switzerland

Anywhere in the given country

Additional information: Manutenzione tramite portale di supporto.

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Ulteriori indicazioni nella pubblicazione ufficiale su simap.ch

5. Lot

5.1. Lot: LOT-0000

Title: Prestazioni di manutenzione delle licenze SAP

Description: Prestazioni di servizio per la manutenzione del software e dell'ampliamento delle licenze, l'appalto prevede: * I servizi della manutenzione del software SAP dal 01.01.2027 al 31.12.2028 (due anni), con la possibilità di ampliamento annuale per ulteriori tre anni, termine massimo 31.12.2031; * La fornitura per l'ampliamento delle licenze SAP nel periodo di manutenzione sopra citato.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48218000 License management software package

5.1.2. Place of performance

Country: Switzerland

Anywhere in the given country

Additional information: Manutenzione tramite portale di supporto.

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2028

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Rinnovo annuo per un massimo di 3 anni.

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not yet known

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Criteri di aggiudicazione

Description of the method to be used if weighting cannot be expressed by criteria: I criteri di aggiudicazione sono definiti nei documenti.

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://www.simap.ch/it/redirect?context=eyJwYWdlIjoicHJvamVjdCIsInJvbGUiOm51bGwslm9yZ0lkIjpudWxsLCJwcm9qZWNoSWQ>

Ad hoc communication channel:

Name: Simap.ch

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Not allowed

Justification for why electronic submission is not possible: Tools, devices, or file formats not generally available

Description: Vedi disposizioni indicante nell'Allegato 1.

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 11/08/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 142 Days

Information about public opening:

Opening date: 11/08/2026 14:05:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Muzzano

Additional information: Centro operativo a Muzzano - Sala riunioni 1

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: Ulteriori indicazioni nella pubblicazione ufficiale su simap.ch

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Ulteriori indicazioni nella pubblicazione ufficiale su simap.ch

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunale amministrativo federale

Information about review deadlines: Indicazione dei rimedi giuridici Contro la presente documentazione di concorso è dato ricorso al Tribunale cantonale amministrativo entro 10 giorni dalla data della sua intimazione. Non vi sono ferie giudiziarie e il ricorso non ha, di principio, effetto sospensivo.

Organisation providing additional information about the procurement procedure: Aziende Industriali di Lugano (AIL) SA

8. Organisations

8.1. ORG-0001

Official name: Aziende Industriali di Lugano (AIL) SA

Registration number: b15a2762-647c-4624-aa32-b4added9fecf

Postal address: Via Industria 2

Town: Muzzano

Postcode: 6933

Country subdivision (NUTS): Ticino (CH070)

Country: Switzerland
Email: rinaldo.giani@ail.ch
Telephone: +41584707703
Internet address: <https://www.ail.ch/area-concorsi/concorsi.html>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Tribunale amministrativo federale
Registration number: BVGER
Postal address: Postfach
Town: St. Gallen
Postcode: 9023
Country subdivision (NUTS): St. Gallen (CH055)
Country: Switzerland
Email: info@bvger.admin.ch
Telephone: +41584652626
Internet address: <https://www.bvger.ch>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Simap.ch
Registration number: CH001
Postal address: Holzikofenweg 36
Town: Bern
Postcode: 3003
Country subdivision (NUTS): Bern / Berne (CH021)
Country: Switzerland
Email: support@simap.ch
Telephone: +41584646388
Internet address: <https://www.simap.ch>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 46a2a129-54b3-4b6d-915a-56a6830089c7 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 17
Notice dispatch date: 01/07/2026 02:25:53 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Italian
Notice publication number: 454255-2026
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