

Spain-Irun: Telephone-answering services
OJ S 188/2020 28/09/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Ayuntamiento de Irun

National registration number: P2004900C

Postal address: Plaza San Juan Harria, 1, Casa Consistorial

Town: Irun (Gipuzkoa)

NUTS code: ES212 Gipuzkoa

Postal code: 20304

Country: Spain

Contact person: Área de Sociedad de la Información y Participación Ciudadana

E-mail: sac.010@irun.org

Telephone: +34 943505237

Internet address(es):

Main address: <http://www.irun.org>

Address of the buyer profile: <https://www.contratacion.euskadi.eus/>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Contratación de la prestación de servicios varios de atención ciudadana (reservado a Centros Especiales de Empleo)

Reference number: 2020ZAUN0001

II.1.2. Main CPV code

79510000 Telephone-answering services

II.1.3. Type of contract

Services

II.1.4. Short description

Prestación de servicios varios de atención ciudadana (reservado a Centros Especiales de Empleo).

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 456 917,03 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES212 Gipuzkoa

Main site or place of performance: ES212 - Gipuzkoa.

II.2.4. Description of the procurement

Prestación de servicios varios de atención ciudadana (reservado a Centros Especiales de Empleo).

II.2.5. Award criteria

Cost criterion - Name: Precio / Weighting: 51

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 130-319386](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Prestación de servicios varios de atención ciudadana (reservado a Centros Especiales de Empleo)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

22/09/2020

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Gureak Marketing, S. L. U.

Town: Donostia-San Sebastián

NUTS code: ES212 Gipuzkoa

Country: Spain

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 913 834,08 EUR

Total value of the contract/lot: 456 917,03 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Órgano Administrativo de Recursos Contractuales

Town: Vitoria-Gasteiz

Country: Spain

E-mail: oarc@euskadi.eus

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Contacto Técnico

Postal address: Plaza San Juan Harria

Town: Irun (Gipuzkoa)

Postal code: 20304

Country: Spain

E-mail: sac.010@irun.org

Telephone: +34 943505152

Internet address: <http://www.irun.org>

VI.5.

Date of dispatch of this notice

23/09/2020