

455278-2026 - Competition

Norway – Insurance services – Group Health Insurance for diplomats stationed in Europe and mobile personnel worldwide.

OJ S 125/2026 02/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Norwegian Ministry of Foreign Affairs

Email: alexandra-solheim.wigglesworth@dss.dep.no

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Group Health Insurance for diplomats stationed in Europe and mobile personnel worldwide.

Description: The Ministry of Foreign Affairs (MFA) shall procure health insurance for posted employees and their accompanying family members to the EU/EEA countries Belgium, the United Kingdom, Finland, France, Ireland, Croatia, Portugal, Spain, Switzerland, Germany, and Austria. Mobile personnel are also covered. The insurance shall provide financial coverage for necessary expenses for healthcare services in the event of illness, injury, disability, family planning, pregnancy, childbirth, and termination of pregnancy, corresponding to the benefits provided under Act of 28 February 1997 No. 19 relating to the National Insurance Scheme (the National Insurance Act), Part IV Chapter 5: Benefits for healthcare services. As of 3rd of December 2025, 131 posted employees, 172 family members, and 10 mobile personnel are enrolled. The number of insured persons may vary over time. The Ministry of Foreign Affairs intends to enter into a contract with one service provider. The length of the contract shall be 1 year with an option to prolong the contract with 1 + 1 + 1 + 1 + 1 years (a total of six years). The annual value of the procurement is estimated to a range between NOK 4 000 000 excl. VAT and NOK 7 000 000 excl. VAT.

Procedure identifier: b19c43a1-099d-4059-a911-e516b1fbe0f1

Internal identifier: 26/21127

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66510000 Insurance services

Additional classification (cpv): 66000000 Financial and insurance services, 66512000 Accident and health insurance services, 66512100 Accident insurance services

2.1.2. Place of performance

Anywhere in the European Economic Area

2.1.3. Value

Estimated value excluding VAT: 42 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Group Health Insurance for diplomats stationed in Europe and mobile personnel worldwide.

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5.1.2. Place of performance

Anywhere in the European Economic Area

5.1.3. Estimated duration

Duration: 6 Years

5.1.5. Value

Estimated value excluding VAT: 42 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a trade register

Description of selection criterion: The service provider shall be a legally established entity.

Documentation requirement: • Norwegian service providers: Company certificate or a print from the Central Coordinating Register for Legal Entities (CCR) for sole proprietorships which are not required to register. • Foreign service providers: Confirmation that the service provider is registered in a trade register or a register of business enterprise in accordance with the laws of the state where the service provider is established. The confirmation may be provided in writing, or by a reference to BRIS.

Criterion: Enrolment in a relevant professional register

Description of selection criterion: The Service Provider holds a license to carry out insurance activities of this procurement. Documentation requirement: • Norwegian Service Providers shall provide confirmation of a valid license in accordance with the Financial Undertakings Act (the Norwegian Financial Undertakings Act). • Foreign Service Providers shall, if relevant, provide equivalent documentation demonstrating authorization to conduct insurance activities in state where the service provider is established.

Criterion: Financial ratio

Description of selection criterion: The Service Provider must have sufficient economic and financial capacity to carry out the contract. Being creditworthy without a requirement to provide security will be sufficient. Documentation requirement: • Credit rating including key numbers from a recognised credit rating agency, or other documentation showing the requirement is fulfilled. The credit rating shall include information on degree of creditworthiness (rating) of the service provider – typically indicated by a rating code or short text. The assessment shall include an explanation of the rating code/scale of possible rating codes (or have one attached). The rating should be based on the latest annual accounts.

Criterion: References on specified services

Description of selection criterion: The Service Provider shall have experience with contract's that have included: • Health insurance for diplomats or other personnel posted abroad (expats) • Health insurance for personnel with extensive travel activity • Health insurance for personnel in Europe Documentation requirement: • A description of the service provider's three to five most relevant assignments from the last three years, with information on the value of the contracts, the time of delivery or implementation, and the name of the customer (if possible).

Criterion: Average yearly manpower

Description of selection criterion: The Service Provider must have sufficient capacity to carry out the contract. Documentation requirement: • A description of the service provider's average annual work force for the last three years.

Criterion: Technicians or technical bodies to carry out the work

Description of selection criterion: The Service Provider must have sufficient capacity to carry out the contract. Documentation requirement: • A description of the personnel that the Service Provider has at its disposal to perform the contract

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=458254&TID=200418798&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=458254&TID=200418798&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 17/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo District Court

Information about review deadlines: The waiting period after notification of the awarded contract will be ten days.

Organisation providing more information on the review procedures: Oslo District Court

8. Organisations

8.1. ORG-0001

Official name: Norwegian Ministry of Foreign Affairs

Registration number: 972417920

Postal address: Postboks 8114 Dep.

Town: Oslo

Postcode: 0032

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Alexandra Wigglesworth

Email: alexandra-solheim.wigglesworth@dss.dep.no

Telephone: +47 98671628

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/245665>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Oslo District Court

Registration number: 926 725 939

Postal address: Postboks 2106 Vika

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: +47 22035200

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 024df18d-de57-45c2-be43-db2a3d38e8bf - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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