

455569-2026 - Result

Malta – Repair and maintenance services – RES/NEG/001/2026 SUPPORT AND MAINTENANCE SERVICES FOR THE BIOMETRIC CAPTURE SELF-SERVICE KIOSKS OF THE RESIDENCY MALTA AGENCY

OJ S 125/2026 02/07/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Residency Malta Agency

Email: CORPORATESERVICES.RESIDENCYMALTA@GOV.MT

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: RES/NEG/001/2026 SUPPORT AND MAINTENANCE SERVICES FOR THE BIOMETRIC CAPTURE SELF-SERVICE KIOSKS OF THE RESIDENCY MALTA AGENCY

Description: SUPPORT AND MAINTENANCE SERVICES FOR THE BIOMETRIC CAPTURE SELF-SERVICE KIOSKS OF THE RESIDENCY MALTA AGENCY

Procedure identifier: ec7c60b1-0d85-4888-bbaa-fd98d181034d

Type of procedure: Negotiated without prior call for competition

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50000000 Repair and maintenance services

Additional classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50312000 Maintenance and repair of computer equipment, 72260000 Software-related services

2.1.2. Place of performance

Country subdivision (NUTS): Malta (MT001)

Country: Malta

2.1.3. Value

Estimated value excluding VAT: 225 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: RES/NEG/001/2026 SUPPORT AND MAINTENANCE SERVICES FOR THE BIOMETRIC CAPTURE SELF-SERVICE KIOSKS OF THE RESIDENCY MALTA AGENCY
Description: SUPPORT AND MAINTENANCE SERVICES FOR THE BIOMETRIC CAPTURE SELF-SERVICE KIOSKS OF THE RESIDENCY MALTA AGENCY
Internal identifier: RES/NEG/001/2026

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50000000 Repair and maintenance services

Additional classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50312000 Maintenance and repair of computer equipment, 72260000 Software-related services

5.1.2. Place of performance

Country subdivision (NUTS): Malta (MT001)

Country: Malta

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 225 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Price

Description: Lowest price to specification

Description of the method to be used if weighting cannot be expressed by criteria: Lowest bid to specification

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Public Contracts Review Board

Information about review deadlines: Evaluation ready

Organisation providing offline access to the procurement documents: Residency Malta Agency

Organisation whose budget is used to pay for the contract: Residency Malta Agency

Organisation executing the payment: Residency Malta Agency

Organisation signing the contract: Residency Malta Agency

6. Results

Value of all contracts awarded in this notice: 221 335,00 EUR

Direct award:

Justification for direct award: Activities directly exposed to competition and contracts subject to special arrangements

Other justification: Justification for Direct Award Regulation 151 (b) (ii) of the Public

Procurement Regulations S.L 601.03 Factual Background: A Contract signed in 2024 by

Residency Malta for supply of two biometric capture self service kiosks with associated

services until June 2025. Technical / Market Justification: Ongoing support and maintenance

of two biometric capture self service kiosks and mandatory upgrade of Windows OS to

Windows 11 LTSC

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Toppan security ltd

Tender:

Tender identifier: 000242799

Identifier of lot or group of lots: LOT-0001

Value of the tender: 221 335,00 EUR

The tender was ranked: yes

Subcontracting: No

Contract information:

Identifier of the contract: 137285721

Organisation signing the contract: Residency Malta Agency

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 1

Range of tenders:

Value of the lowest admissible tender: 221 335,00 EUR

Value of the highest admissible tender: 221 335,00 EUR

8. Organisations

8.1. ORG-0001

Official name: Residency Malta Agency

Registration number: Residency Malta Agency

Department: Corporate Services

Postal address: ZENTRUM BUSINESS CENTRE, LEVEL 2, MDINA ROAD

Town: Qormi

Postcode: QRM 9010

Country subdivision (NUTS): Malta (MT001)

Country: Malta

Email: CORPORATESERVICES.RESIDENCYMALTA@GOV.MT

Telephone: +356 22034000

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation signing the contract

Organisation whose budget is used to pay for the contract

Organisation executing the payment

8.1. ORG-0002

Official name: Toppan security ltd

Size of the economic operator: Micro, small, or medium

Registration number: MT26496111

Department: Toppan security ltd

Postal address: Maplewood, Crockford Lane, Chineham Business Park,

Town: Basingstoke

Postcode: RG24 8YB

Country: United Kingdom

Email: tony.mullen@hidglobal.com

Telephone: +44 7714221855

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: Public Contracts Review Board

Registration number: TBD

Department: Ministry for Finance and Employment

Postal address: Notre Dame Ditch

Town: Floriana

Postcode: FRN 1601

Country subdivision (NUTS): Malta (MT001)

Country: Malta

Email: info.pcrb@gov.mt

Telephone: +356 2139095

Roles of this organisation:

Review organisation

8.1. ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 135491b7-b4fd-4094-bad6-27b97b0ca9ba - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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